

# Views on Factoring Services

The Scottish Housing Regulator looks after the interests of people who use social landlord services, including owners using factoring or common repairs services.

## What we're doing

The Regulator has asked Engage Scotland (independent researchers) to speak to owners who use factoring services about their experience. Interviews are **completely confidential**.

## How to take part

Interviews take 10-15 minutes. You can arrange a time that suits you by calling 0800 433 7212 or 01786 449365.

Book a time to give us your views:

**0800 433 7212**

**or 01786 449365**

or email:

**natpan@**

**engagescotland.co.uk**

**Everyone taking part  
receives £15**