# SPIRE VIEW HOUSING ASSOCIATION LIMITED REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

Registered Housing Association Number: HAC 136

FCA Reference Number: 2295R (S)

Scottish Charity Registration Number: SC033266

### SPIRE VIEW HOUSING ASSOCIATION LIMITED

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# SPIRE VIEW HOUSING ASSOCIATION LIMITED THE MANAGEMENT COMMITTEE, EXECUTIVES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2020

#### **MEMBERS OF THE MANAGEMENT COMMITTEE**

Charlie Lunn (Chairperson)
Alan Brown (Vice Chair)
Ioan Lunn (Socretary)

Jean Lunn (Secretary) Retired 23/09/19

Clare O'Donnell (Secretary) Lynda Mulholland (Treasurer)

Frances McEwan (Committee Member) Retired 23/09/19
Andrew Samson (Committee Member) Resigned 30/10/19

Allan Stewart (Committee Member)
Caitlin Heaney (Committee Member)
Ross Love (Committee Member)

Isabel Heeps (Committee Member) Resigned 30/05/19

Mark Shannon (Committee Member)
Andrew Wilkie (Committee Member)
Rachel Cooper (Committee Member)
Andy White (Committee Member)

#### **EXECUTIVE OFFICERS**

Fiona Murphy (Director)

Donna Richardson (Housing Manager)

#### **REGISTERED OFFICE**

43 Tharsis Street Roystonhill Glasgow G21 2JF

#### **AUDITOR**

French Duncan LLP Chartered Accountants Statutory Auditor 133 Finnieston Street Glasgow G3 8HB

### **BANKERS**

Clydesdale Bank plc Nationwide Building Society
66 Queen Street Caledonia House, Carnegie Avenue

Glasgow Dunfermline G31 3DS KY11 8PJ

#### **SOLICITORS**

TC Young BTO Solicitors
7 West George Street 40 St Vincent Street

Glasgow Glasgow G2 1BA G2 5HS

The Management Committee presents their report and the audited Financial Statements for the year ended 31 March 2020.

#### **Legal Status**

The Association is a registered non-profit making organisation under the Co-operative and Community Benefit Societies Act 2014 No.2295R (S). The Association is governed under its Rule Book. The Association is a Registered Scottish Charity with the charity number SC033266.

#### **Principal Activities**

The principal activity of the Association is the provision and management of affordable rented accommodation.

#### **Review of business**

Our progress during the year was excellent and included;

- Completion of a comprehensive exercise in order to self-assess our compliance with the Scottish Housing Regulators
  'Regulatory Standards of Governance and Financial Management'. An action plan was devised and followed through
  to completion to ensure continued compliance with the standards.
- Completion of a new state of the art community facility (Roystonhill Community Hub) to meet the needs and demands of the local Community in which we operate. This £2.1m project was 10+ years in the making and provides a fantastic resource for the local community.
- Implementation of the outcomes of a comprehensive rent charge review in order to ensure financial sustainability and continued investment in our stock.
- Concluded a comprehensive review of our approach to Estate Management, resulting in the introduction of close cleaning and garden maintenance services from 20/21.
- Commenced on site in January 2020 with the development of 24 new housing units on the former social work building site at Glenbarr Street.
- Developed a comprehensive Asset Management Strategy, along with a fully revised and updated 5 year investment plan.
- Running a successful Management Committee recruitment campaign and attracting new members and co-optees with a wide range of relevant skills, thus further strengthening our Governance arrangements.
- A Comprehensive review of our 30 year projections, including sensitivity analysis. This is to ensure the Association continues to remain financially viable in the short medium and long-term. The updated Business Plan incorporates all of these changes.
- A further review, through a workshop based session, of all the risks facing the Association and systems in place for monitoring, reporting and mitigation.
- Continued our programme of independent internal audit.
- Commenced a comprehensive review of our Tenant Participation Strategy.
- A continuation of our Wider Role programme to include the provision of various services including; Money Advice, Financial Capability and Tenancy Support. We also secured significant Wider Role funding to support Royston Youth Action and the activities they deliver in the local community.
- As part of our Digital Engagement Strategy, secured funding and commenced delivery of Digital Skills sessions in the local community, operating from the new Roystonhill Community Hub.
- A thorough programme of appraisals and training for staff and management committee.
- Continued a comprehensive review of our staff service sharing arrangements with Copperworks Housing Association, including information / discussion sessions with Management Committee members and consultation with staff.
- Two community events including a formal opening of the Roystonhill Community Hub and a Community Fun Day.

Continued membership and an active, leading role in the Royston Strategy Group which includes all RSL's, MP, Councillors, MSP, Rosemount Development Trust, GHA, Rosemount Lifelong Learning, Police, Fire Service, Royston Youth Action, North Glasgow Community Food Initiative and local schools.

#### **Future Developments**

Future developments as clearly defined within our new Business Plan include;

#### Objective 1 – Maintain and enhance strong strategic governance.

In summary we will;

- Strengthen our Committee through an ongoing recruitment campaign to bolster both numbers and the range
  of skills on our Committee. This will also be an important part of succession planning to make sure the
  governing body is shaped for the future.
- Continue to deliver a training programme to develop our Management Committee to ensure that individually and collectively, they demonstrate high levels of effective governance over the organisation. This will include a comprehensive programme of induction and development for new Committee members. Where sensible, we will develop our approach to delivery along with other local RSLs to share costs and learning.
- Continue to review our governance, finance, corporate and service policy suite. All staff and tenants will be
  encouraged to actively participate in the development of key policies to ensure all policies and related
  procedures are up to date, reflect law and regulatory requirements and good practice and are embedded in
  our operations. Regular in-house training will be carried out on new policies and procedures as they are
  introduced for staff and committee.
- Complete required actions on recent internal audits and agree and deliver our annual Internal Audit Programme to test the resilience of key areas of our business against policy and best practice.
- Conduct a Self-Assessment review to continue to test our compliance with SHR Regulatory Standards of Governance and Financial Management.
- Continue to Review our approach to Risk Management to ensure the continued active consideration of risk
  management in our strategic and operational activity. We will continue to run regular refresher training session
  and workshops on risk for Committee and staff team to understand our operating environment, key financial
  assumptions and to test our ability to respond if risks materialise.

#### Objective 2 – We will ensure that customers receive the highest possible standard of service at all times.

- We always seek to improve the performance that we currently achieve against the performance indicators of the Annual Return of the Charter (ARC). We are currently in low engagement with the Scottish Housing Regulator and our aim is to continue to be a well performing RSL. We aim to achieve our Key Performance Targets in 2020/21 set out in Appendix 3 of the Business Plan to drive this level of high performance, continuous improvement and excellent customer service.
- Our firm focus will always be on finding and delivering the right solutions, at the right time and in the right manner to suit the needs of individual customers.

- Our tenants are at the heart of the service. We enjoy high levels of tenant satisfaction with our service, however we cannot be complacent and will continue to conduct our 3 yearly Tenant Satisfaction Survey which is next due during 2021/2022. We will also continue to conduct our repairs service satisfaction surveys on a daily basis. This will allow us to review our strategic and operational plans and adjust them where appropriate to reflect tenant feedback.
- We will review our Tenant Participation Strategy at least every 3 years to reflect current sector best practice. The review is currently underway and will conclude early in 2020/21.
- In this computer age, we will to continue to play our part in supporting digital engagement in the community. In 2020/21, we will continue to support digital engagement in the community informed by our customer surveys and other data to help improve access and opportunity for tenants to do business with us and others online, as well as access jobs, training and to help build social networks via the internet. This will be delivered in part through the Aspire Digital Space programme running from the community hub, funded by Power Up until March 2021.

#### **Objective 3 - Provide Quality Homes in an Attractive Environment**

Effective management of our physical assets will always be a top strategic objective and part of our core business. In 2020/21, we will:

- Continue to build on the Stock Condition Survey information obtained in 2019, supplemented by operational knowledge to create a full and accurate picture of investment needs and stock performance.
- Review and update our 30 year investment plan and Investment Strategy so that we can identify any financial risks to the Association when preparing budgets.
- Implement the outcomes of the review of our approach to Estate Management to ensure our tenants and residents continue to enjoy living in an attractive environment, and that the area within which we operate continues to appeal to new and potential customers.
- Increase our stock and the provision of additional homes where possible through New Build Development.
- Continue to investigate and improve the environmental surroundings within our area of operation.

#### Objective 4 – Seek to Improve our Financial Strength and Deliver Value for Money

Section 8 of the Business Plan sets out our financial position over the short, medium and long term. We have run a host of sensitivities to stress test our financial plans against the key risks that could affect us. The results indicate a business capable of withstanding challenges.

- We will maintain the solid financial base of the organisation now and in the future. We have updated our budgets and long term financial assumptions to ensure they fully reflect our long term stock investment needs and will ensure that we manage our service in line with or better than budget assumptions.
- We remain conscious that we want to keep our management costs as low as possible, yet ensure that we maintain and improve the standards of service to customers. We can do this by continuing to share services with Copperworks Housing Association and other local RSLs/ partners. We will conclude the ongoing review of

the Service Sharing Arrangements with Copperworks to evaluate the ongoing efficiency and effectiveness of the model as well as allowing an opportunity to consider any development opportunities.

Our Rent Policy demonstrates that we fully understand the need to consider affordability and comparability
of rent charges whilst supporting the financial well-being of the Association and our investment requirements.
Following a comprehensive review of our rent charges during 2018/19 and 2019/20 we applied a 5.0% increase
on our rents for 2020/21 to reflect our current and future costs and to ensure we will continue to meet all
tenant and business requirements.

#### Objective 5 - Develop our Leadership and Staff

We recognise the vital importance of strong and visionary leadership from the Committee and senior team to developing our staff to be the best they can be.

In 2020/21, we will help achieve this by-:

- Conducting annual Committee and staff performance evaluations to ensure all parties understand the vision, values, strategic direction and delivery commitments of the organisation and their part in achieving same.
- From this, we will create learning and development plans to ensure Committee and staff members are trained and developed to deliver on expectations and to reach their full potential.
- We will ensure new members undergo comprehensive induction and future development and training.
- We will ensure Succession Planning is discussed at regular intervals for both staff and committee.

### Objective 6 – Continue our Role as a Community Anchor by providing services and improving our communities to grow and thrive.

In 2020/21 we will help achieve this by:

- Safeguarding our culture of innovation, customer/business and excellence
- Leading on delivery of the Aspire Digital Space project, in partnership with Rosemount Lifelong Learning and Access Technology Scotland to enable the local community to get online, improve digital skills and confidence, access economic benefits and improve employability.
- Further developing the services provided from the new Roystonhill Community Hub to ensure it reaches its full potential.
- Continuing to support wider role activities which benefit the local community through our partnerships with Royston Youth Action, GEMAP, Simon Community and North Glasgow Community Food Initiative.

#### **Principal Risks and Uncertainties Faced**

The comprehensive review during 2019/20 identified and analysed several risks facing the Association including those relating to;

- COVID-19
- Welfare reform
- Potential IT Systems Failures
- Tenant Expectations
- EESSH Compliance
- Interest Rates
- Changing Regulatory Landscape
- Rent Levels
- Effective Governance
- New Build Development

Using a robust scoring matrix, the Association considered the level of risk presented to the organisation and the control measures required in order to mitigate the risk. The residual risk level was then calculated, an action plan developed and risk 'owner' identified. The risk register is overseen by the Management Committee quarterly through business planning and reporting.

### Financial / Non-Financial KPI's

Performance Indicators and Targets were reviewed during the business planning process. These aim to maintain and further improve our positive performance across a number of key areas including arrears, voids, complaints, tenant satisfaction, repairs, gas safety, SHQS, EESSH, anti-social behaviour and staff absence.

#### Governance

The members of the Management Committee and Executive Officers are listed on page 1.

Each member of the Management Committee holds one fully paid share of £1 in the Association. The Executive Officers hold no interest in the association's share capital and, although not having the legal status of Directors, they act as Executives within the authority delegated by the Management Committee.

The members of the Management Committee are also Trustees of the Charity. Members of the Management Committee are appointed by the members at the Association's Annual General Meeting.

#### COVID-19

As indicated in the Principal Risks and Uncertainties Faced section above, COVID-19 presents significant uncertainty and risks for the Association, many of which will only be fully realised during 2020/21. There are risks around governance, finance, service delivery, legislation, vulnerable tenants, home working, cyber security, financial institutions, recovery and recurrence. Each of these risks has been fully assessed by the Association, included in the Risk Register and appropriate mitigation and control measures implemented, along with intensive monitoring.

The impact of this global pandemic has been wide ranging and has required the association to adapt accordingly to new ways of working and new means of service delivery. The main impacts of COVID-19 on the Association are outlined below;

- Changes to governance arrangements were required to allow for 'remote' committee meetings via Zoom. The programmed schedule of meetings since lockdown has been fully achieved.
- A significant increase in home working and the requirement to ensure all staff remain vigilant to the risks associated with cyber security. Relevant training and advice has been provided to mitigate risk. The health and safety issues associated with home working have also been considered within the risk assessments.
- Remote service delivery including management of rent arrears, repairs, void management, allocations, gas
  servicing, estate management, money advice, tenancy support and financial capability. Each of these areas
  has been managed well and service delivery maintained to the highest possible standard in the
  circumstances.
- Void turnaround times increased quite significantly as allocations were not permitted for a period of time
  and there were subsequent difficulties in securing contractors to carry out works. However, allocations
  have now resumed with appropriate measures in place to ensure the safety of staff, customers and
  contractors.
- Intensive management of rent collection and arrears control has seen arrears levels remain fairly static.
   However, the Association is well aware that this may change over the course of 20/21 as the UK Government's Job Retention Scheme comes to an end and unemployment rises.
- Gas safety checks were unable to be carried out for a period of time as the Association's contractor stopped
  providing the service. Whilst we were able to source an alternative contractor temporarily, there were a
  number of instances where the gas safety certificate expired due to COVID restrictions. However, all
  'failures' have since been addressed.
- For a period of around 3-4 months, we were unable to progress planned and cyclical works. However, steady progress is now being made.
- There has been a requirement to prepare several Risk Assessments to facilitate the return of staff to the workplace (office and hub) and to implement the necessary control measures, training and induction to ensure all staff are comfortable with the arrangements in place.
- The new build development at Glenbarr Street has been delayed by 3-4 months and will now not complete until around May 2021.
- Services and activities at the Roystonhill Community Hub ceased at the end of March 2020. However, the
  building was used as a hub to prepare and deliver over 200 food parcels and 175 hot meals each week to
  the local community, since the beginning of April 2020. These services were delivered in partnership with
  other members of the Royston Covid Response Group and managed predominantly by the Association. The
  Association secured funding from the National Lottery and Scottish Government to facilitate delivery of
  these services as well as activity and care packs to those who were isolated, along with hot lunches for local
  children supported by Royston Youth Action.

#### **Auditor**

A resolution to re-appoint the auditor, French Duncan LLP, Chartered Accountants, will be proposed at the Annual General Meeting

#### **Donations**

During the year the Association made charitable donations amounting to £2,000 (2019 - £2,700).

#### Statement of Management Committee's responsibilities

The Co-operative and Community Benefit Societies Act 2014 require The Management Committee to prepare Financial Statements for each financial year which give a true and fair view of the state of affairs of the Association and of the surplus or deficit of the Association for that year. In preparing those Financial Statements, the Management Committee is required to:-

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the Financial Statements;
- Prepare the Financial Statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business;
- Prepare a statement on Internal Financial Control.

The Management Committee is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable them to ensure that the Financial Statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements - 2019. They are also responsible for safeguarding the assets of the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. It is also responsible for ensuring the Association's suppliers are paid promptly.

The Management Committee must in determining how amounts are presented within items in the income and expenditure account and balance sheet, have regard to the substance of the reported transaction or arrangement, in accordance with generally accepted accounting practices.

In so far as the Management Committee are aware:

- There is no relevant audit information (information needed by the Housing Association's auditors in connection with preparing their report) of which the Association's auditor is unaware, and
- The Management Committee have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the Housing Association's auditor is aware of that information.

#### **Statement on Internal Financial Control**

The Management Committee acknowledges its ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to:

- The reliability of financial information used within the Association, or for publication;
- The maintenance of proper accounting records; and
- The safeguarding of assets against unauthorised use or disposition.

It is the Management Committee's responsibility to establish and maintain systems of Internal Financial Control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements of the Association's systems include ensuring that:

- Formal policies and procedures are in place, including the ongoing documentation of key systems and rules relating to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use of Association's assets;
- Experienced and suitably qualified staff take responsibility for important business functions and annual appraisal procedures have been established to maintain standards of performance;
- Forecasts and budgets are prepared which allow the management team and the Management Committee
  to monitor key business risks, financial objectives and the progress being made towards achieving the
  financial plans set for the year and for the medium term;
- Quarterly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- Regulatory returns are prepared, authorised and submitted promptly to the relevant regulatory bodies;
- All significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through the Management Committee;
- The Management Committee receive reports from management and from the external and internal auditors to provide reasonable assurance that control procedures are in place and are being followed and that a general review of the major risks facing the Association is undertaken; and
- Formal procedures have been established for instituting appropriate action to correct any weaknesses identified through internal or external audit reports.

The Management Committee has reviewed the effectiveness of the system of internal financial control in existence in the Association for the year ended 31 March 2020. No weaknesses were found in the internal financial controls which resulted in material losses, contingencies or uncertainties which require disclosure in the financial statements or in the auditor's report on the financial statements.

By order of Management Committee

Signature

Clare O'Donnell, Secretary

Date: 17 September 2020

# SPIRE VIEW HOUSING ASSOCIATION LIMITED REPORT BY THE AUDITOR TO THE MANAGEMENT COMMITTEE OF SPIRE VIEW HOUSING ASSOCIATION LIMITED ON CORPORATE GOVERNANCE MATTERS FOR THE YEAR ENDED 31 MARCH 2020

In addition to our audit of the Financial Statements, we have reviewed your statement on pages 9 and 10 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial controls contained in the publication "Our Regulatory Framework" and associated Regulatory Advice Notes which are issued by the Scottish Housing Regulator - United Kingdom Generally Accepted Accounting Practice

#### **Basis of Opinion**

We carried out our review having regard to the requirements relating to corporate governance matters within Bulletin 2006/5 issued by the Auditing Practices Board. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reasons given for non-compliance.

#### **Opinion**

In our opinion the Statement on Internal Financial Control on pages 9 and 10 has provided the disclosures required by the relevant Regulatory Standards with the publication "Our Regulatory Framework" and associated Regulatory Advice Notes by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

Through enquiry of certain members of The Management Committee and Officers of the Association, and examination of relevant documents, we have satisfied ourselves that The Management Committee's Statement on Internal Financial Control appropriately reflects the Association's compliance with the information required by the relevant Regulatory Standards in respect of internal financial controls within the publication "Our Regulatory Framework" and associated Regulatory Advice Notes issued by the Scottish Housing Regulator in respect of internal financial controls.

#### French Duncan LLP

Chartered Accountants Statutory Auditor 133 Finnieston Street GLASGOW G3 8HB

Date:

### SPIRE VIEW HOUSING ASSOCIATION LIMITED INDEPENDENT AUDITOR'S REPORT TO THE MANAGEMENT COMMITTEE OF SPIRE VIEW HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2020

#### **OPINION**

We have audited the financial statements of Spire View Housing Association Limited for the year ended 31 March 2020 which comprise a statement of comprehensive income, statement of financial position, statement of cash flows, statement of changes in reserves and related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland.

In our opinion the Financial Statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2020 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice:
   and
- have been properly prepared in accordance with the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019.

#### **BASIS FOR OPINION**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs UK) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the housing association in accordance with the ethical requirements that are relevant to our audit of financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **CONCLUSIONS RELATING TO GOING CONCERN**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the committee members' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the committee members have not disclosed in the financial statements any identified material
  uncertainties that may cast significant doubt about the association's ability to continue to adopt the going
  concern basis of accounting for a period of at least twelve months from the date when the financial
  statements are authorised for issue.

#### OTHER INFORMATION

The other information comprises the information contained in the trustees' report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work

### SPIRE VIEW HOUSING ASSOCIATION LIMITED INDEPENDENT AUDITOR'S REPORT TO THE MANAGEMENT COMMITTEE OF SPIRE VIEW HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2020

we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the following matters where the Co-operatve and Community Benefit Societies Act 2014 requires us to report to you, if in our opinion:

- a satisfactory system of control over transactions has not been maintained; or,
- the Association has not kept proper accounting records; or,
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

#### **RESPONSIBILITIES OF COMMITTEE MEMBERS**

As explained more fully in the management committee's responsibilities statement set out on page 8, the committee members are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the management committee are responsible for assessing the housing association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee members either intend to liquidate the housing association or to cease operations, or have no realistic alternative but to do so.

#### **AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS**

We have been appointed as auditor under the Co-operative and Community Benefit Societies Act 2014 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or
error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
sufficient and appropriate to provide the basis for our opinion. The risk of not detecting a material
misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

# SPIRE VIEW HOUSING ASSOCIATION LIMITED INDEPENDENT AUDITOR'S REPORT TO THE MANAGEMENT COMMITTEE OF SPIRE VIEW HOUSING ASSOCIATION LIMITED FOR THE YEAR ENDED 31 MARCH 2020

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
  are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness
  of the housing association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee members.
- Conclude on the appropriateness of the committee members' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the housing association to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### **USE OF OUR REPORT**

This report is made solely to the Association's members, as a body, in accordance with Section 87 of the Cooperative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

#### **French Duncan LLP**

Chartered Accountants and Statutory Auditor 133 Finnieston Street GLASGOW G3 8HB

Date:

# SPIRE VIEW HOUSING ASSOCIATION LIMITED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2020

			2020		2019
N	lotes		£		£
REVENUE	2		2,171,413		2,085,667
Operating costs	2		(1,733,977)	-	(1,653,471)
OPERATING SURPLUS	2,8		437,436		432,196
Loss on disposal of component replacements		-		(15,726)	
Interest receivable and other similar income		15,406		3,425	
Interest payable and other similar charges	7	(60,421)		(43,188)	
Other Finance Charges	10	(13,000)		(12,000)	
			(58,015)		(67,489)
SURPLUS FOR THE YEAR			379,421		364,707
OTHER COMPREHENSIVE INCOME					
Initial recognition of multi-employer					
defined benefit scheme	23		-		(147,000)
Actuarial gains/(losses) in respect of					
pension scheme	23		436,000		(115,000)
TOTAL COMPREHENSIVE INCOME		_	815,421	-	102,707
		_		=	

The results for the year relate wholly to continuing activities.

The notes on page 19 to 39 form part of these financial statements.

# SPIRE VIEW HOUSING ASSOCIATION LIMITED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2020

		Notes		2020 £		2019 £
NON CURREN	TACCETC	Notes		_		_
NON-CURREN	erties - depreciated cost	11(a)		10,688,861		10,413,339
Other tangible	e fixed assets	11(b)	-	2,499,436	_	2,127,275
				13,188,297		12,540,614
<b>CURRENT ASS</b>	ETS					
Debtors		13	246,752		188,385	
Cash at bank a	and in hand		3,143,507		1,800,639	
			3,390,259		1,989,024	
<b>CREDITORS:</b>	amounts falling due within					
	one year	14	(819,657)		(801,575)	
NET CURRENT	ASSETS		· <del>-</del>	2,570,602	<u>-</u>	1,187,449
TOTAL ASSETS	LESS CURRENT LIABILITIES			15,758,899		13,728,063
CREDITORS:	amounts falling due after					
	more than one year					
	housing property loans	15		(3,229,663)		(2,234,668)
PROVISIONS F	OR LIABILITIES  Pension - defined benefit					
	liability	23		_		(505,000)
DEFERRED INC	•	25				(303)000)
Social Housing		18		(906,718)		(444,174)
Other Grants		18		(1,952,977)		(1,690,099)
			- -	9,669,541	<del>-</del>	8,854,122
EQUITY						
Share capital		19		191		193
Revenue rese	rve	19		9,665,700		8,853,929
Restricted Fur	nd	19	_	3,650	_	
			=	9,669,541	=	8,854,122

The financial statements were approved by the Management Committee, authorised for issue, and signed on its behalf on 17 September 2020.

Charlie Lunn	Alan Brown	Clare O'Donnell
Chairperson	Vice Chairperson	Secretary

The notes on page 19 to 39 form part of these financial statements

# SPIRE VIEW HOUSING ASSOCIATION LIMITED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 march 2020

Notes £	£
NET CASH INFLOW FROM OPERATING  ACTIVITIES  16  472,847  775	1,034
INVESTING ACTIVITIES  Acquisition and construction of housing properties (516,248) (445,377)  Purchase of other fixed assets (428,384) (1,559,805)  Social Housing Grant received 769,069 1,562,614  NET CASH (OUTFLOW) FROM INVESTING	
· ,	,568)
NET CASH INFLOW BEFORE FINANCING 297,284 328	8,466
FINANCING ACTIVITIES	
Loan advance received 1,450,000 -	
Issue of ordinary share capital 18 22	
Interest received 15,406 3,425	
Interest paid (60,421) (43,188)	
Loan principal repayments (359,419) (273,952)	
NET CASH INFLOW/(OUTFLOW) FROM  FINANCING  1,045,584  (313)	,693)
INCREASE IN CASH 1,342,868 14	4,773
OPENING CASH AND CASH EQUIVALENTS 1,800,639 1,789	5,866
CLOSING CASH AND CASH EQUIVALENTS 3,143,507 1,800	0,639

# SPIRE VIEW HOUSING ASSOCIATION LIMITED STATEMENT OF CHANGES IN CAPITAL AND RESERVES FOR THE YEAR ENDED 31 MARCH 2020

	Share	Revenue	
	Capital	Reserve	Total
	<u>£</u>	£	£
Balance as at 1 April 2019	193	8,853,929	8,854,122
Issue of Shares	18	-	18
Cancelled shares	(20)	-	(20)
Surplus for Year	-	379,421	379,421
Other comprehensive income	-	436,000	436,000
Transfer to Restricted Funds	-	(3,650)	(3,650)
Balance as at 31 March 2020	191	9,665,700	9,665,891
	Share	Revenue	
	Capital	Reserve	Total
	<u>£</u>	<u>£</u>	£
Balance as at 1 April 2018	193	8,751,222	8,751,415
Issue of Shares	22	-	22
Cancelled shares	(22)	-	(22)
Surplus for Year	-	364,707	364,707
Other comprehensive income	-	(262,000)	(262,000)
Balance as at 31 March 2019	193	8,853,929	8,854,122
Restricted Funds			
Good Things Foundation			
Balance as at 31 March 2020			3,650

#### 1. PRINCIPAL ACCOUNTING POLICIES

#### **Legal status**

The Association is incorporated under the Co-operative and Community Benefits Societies Act 2014 and is registered by the Financial Conduct Authority. The Association is a Public Benefit Entity in terms of its compliance with Financial Reporting Standard 102.

#### **Basis of Accounting**

These financial statements have been prepared in accordance with Financial Reporting Standard 102 - 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Statement of Recommended Practice for Social Housing Providers 2018 and comply with the requirements of the Determination of Housing Requirements 2019 as issued by the Scottish Housing Regulator.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgement in applying the Association's accounting policies (see below).

The following principal accounting policies have been applied:

#### **Going Concern**

The financial statements have been prepared on a going concern basis after consideration of the future prospects of the Association, its long term financial forecasts and the certainty of cash flow from rental of social housing stock. The Association has taken into account the Covid 19 pandemic in its consideration and is satisfied that the Association has adequate resources to manage the impact of the pandemic on an ongoing basis.

#### Revenue

The Association recognises rent receivable net of losses from voids. Service Charge Income (net of voids) is recognised as expenditure is incurred as this is considered to be the point when the service has been performed and the revenue recognition criteria is met.

Government Grants are released to income over the expected useful life of the asset to which it relates.

#### **Retirement Benefits**

The Association participates in the Scottish Housing Association Defined Benefits Pension Scheme and retirement benefits to employees of the Association are funded by the contributions from all participating employers and employees in the Scheme. Payments are made in accordance with periodic calculations by consulting Actuaries and are based on pension costs applicable across the various participating Associations taken as a whole.

The Association accounts for the pension scheme on a defined benefit basis based on its share of scheme assets and liabilities as determined by the actuary. Defined benefit costs are recognised in the Statement of Comprehensive Income within operating costs. Actuarial gains and losses are recognised in Other Comprehensive Income. Further details are disclosed in the notes to the accounts.

#### 1. PRINCIPAL ACCOUNTING POLICIES (Continued)

#### **Valuation of Housing Properties**

Housing Properties are stated at cost less accumulated depreciation. Housing under construction and Land are not depreciated. The Association depreciates housing properties by major component on a straight line basis over the estimated useful economic lives of each identified component. All components are categorised as Housing Properties within note 11(a). Impairment reviews are carried out if events or circumstances indicate that the carrying value of the components listed below is higher than the recoverable amount.

Component	Useful Economic Life
Land	Not depreciated
Structure	60 years
Roofs	60 years
Boilers	15 years
Bathrooms	25 years
Windows	30 years
Kitchens	15 years
Central Heating	30 years
Shared Ownership	60 years

#### **Depreciation and Impairment of Other Non-Current Assets**

Non-Current Assets are stated at cost less accumulated depreciation. Depreciation is charged on a straight line basis over the expected economic useful lives of the assets at the following annual rates:-

Office Premises 2% straight line
Furniture and Fittings 15% straight line
Commercial Equipment 33.33% straight line
CCTV System 10% straight line
Community Hub 2% straight line

The carrying value of non-current assets is reviewed for impairment at the end of each reporting year.

#### Social Housing Grant and Other Grants in Advance/Arrears

Social Housing Grants and Other Capital Grants are accounted for using the Accrual Method as outlined in Section 24 of Financial Reporting Standard 102. Grants are treated as deferred income and recognised in income on a systematic basis over the expected useful life of the property and assets to which it relates.

Social Housing Grant attributed to individual components is written off to the Income and Expenditure Account when these components are replaced.

Social Housing Grant received in respect of revenue expenditure is credited to the Income and Expenditure Account in the same year as the expenditure to which it relates.

Although Social Housing Grant is treated as a grant for accounting purposes, it may nevertheless become repayable in certain circumstances, such as the disposal of certain assets. The amount repayable would be restricted to the net proceeds of sale.

#### 1. PRINCIPAL ACCOUNTING POLICIES (Continued)

#### **Sales of Housing Properties**

First tranche Shared Ownership disposals are credited to turnover on completion. The cost of construction of these sales is taken to operating cost. In accordance with the Statement of Recommended Practice, disposals of subsequent tranches are treated as non-current asset disposals with the gain or loss on disposal shown in the Statement of Comprehensive Income.

Disposals of housing property under the Right to Buy scheme are treated as a non-current asset disposals and any gain and loss on disposal accounted for in the Statement of Comprehensive Income.

Disposals under shared equity schemes are accounted for in the Statement of Comprehensive Income. The remaining equity in the property is treated as a non-current asset investment, which is matched with the grant received.

#### **Estimation Uncertainty**

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Management Committee to exercise judgement in applying the Association's Accounting Policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements, is disclosed below:

#### **Rent Arrears - Bad Debt Provision**

The Association assesses the recoverability of rent arrears through a detailed assessment process which considers: tenant payment history, arrangements in place, and court action.

#### **Life Cycle of Components**

The Association estimates the useful lives of major components of its housing property with reference to surveys carried out by external qualified surveyors.

#### **Useful Lives of Other Fixed Assets**

The useful lives of other fixed Assets are based on the knowledge of senior management at the Association with reference to expected asset life cycles.

#### **Pension Liabilities**

This has relied on the actuarial assumptions of qualified actuaries which have been reviewed and are considered reasonable and appropriate. Assumptions in respect of discount rates and inflation will vary from year to year, as will the value of assets and will be dependent on circumstances at the date of valuation. Since the year end there has been volatility in market assumptions given the Covid 19 pandemic and, in particular, discount rates have fallen which would increase scheme liabilities. However stock market performance has improved which would help to offset any increase in liabilities.

#### **Costs of Shared Ownership**

The Association allocates costs to shared ownership properties on a percentage basis split across the number of properties the Association owns.

#### **Leases/Leased Assets**

Costs in respect of operating leases are charged to the Statement of Comprehensive Income on a straight line basis over the lease term. Assets held under finance leases and hire purchase contracts are capitalised in the Statement of Financial Position and are depreciated over their useful lives.

#### 1. PRINCIPAL ACCOUNTING POLICIES (Continued)

#### **Works to Existing Properties**

The Association capitalises major repairs expenditure where these works result in an enhancement of economic benefits by increasing the net rental stream over the life of the property.

#### **Development Interest**

Interest incurred on financing a development is not capitalised up to the date of practical completion of the scheme.

#### Key Judgements made in the application of Accounting Policies

#### a) The Categorisation of Housing Properties

In the judgement of the Management Committee the entirety of the Association's housing stock is held for social benefit and is therefore classified as Property, Plant and Equipment in accordance with FRS 102.

#### b) Identification of cash generating units

The Association considers its cash-generating units to be the schemes in which it manages its housing property for asset management purposes.

#### c) Pension liability

In May 2020 the Association received details from the Pension Trust of its share of assets, liabilities and scheme deficit. The Association has used this information as the basis for the pension defined benefit liability as disclosed in these accounts. The Management Committee consider this the best estimate of their scheme liability.

#### Financial Instruments - Basic

The Association only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like rents, accounts receivable and payable, loans from banks and related parties.

These are recognised in accordance with Section 11 of Financial Reporting Standard 102.

The Association's debt instruments are measured at amortised cost using the effective interest rate method.

### 2. PARTICULARS OF REVENUE, COST OF SALES, OPERATING COSTS AND OPERATING SURPLUS

		2020 20			2019	19	
	Note	Revenue £	Operating Costs £	Operating surplus/ (deficit)	Revenue £	Operating Costs £	Operating surplus/ (deficit)
Social letting activities	3	1,955,575	(1,542,854)	412,721	1,851,556	(1,412,627)	438,929
Other activities Total	4	215,838 2,171,413	(191,123) (1,733,977)	24,715 437,436	234,111 2,085,667	(240,844) (1,653,471)	(6,733) 432,196

### 3. PARTICULARS OF INCOME AND EXPENDITURE FROM SOCIAL LETTINGS

	General Needs	Supported	Shared Ownership		
	Housing	Housing	Housing	2020 Total	2019 Total
	£	£	£	£	£
Revenue from lettings					
Rent receivable net of identifiable service					
charges	1,857,443	-	2,007	1,859,450	1,791,028
Service charges receivable	-	-	-	-	-
Gross rents receivable	1,857,443		2,007	1,859,450	1,791,028
Less rent losses from voids	(2,444)	-	-	(2,444)	(1,134)
Net rents receivable	1,854,999		2,007	1,857,006	1,789,894
Amortisation of Social Housing & Other Grants Revenue grants from local authorities and other	43,647	-	-	43,647	3,758
agencies	54,922	-	-	54,922	57,904
Total income from social letting	1,953,568		2,007	1,955,575	1,851,556
Expenditure on social letting activities					
Stage 3 Costs	49,929	-	-	49,929	52,638
Management and maintenance					
administration costs	759,098	-	-	759,098	647,247
Service costs	-	-	-	-	-
Planned and cyclical maintenance including	-	-	-	-	
major repairs	231,377	-	-	231,377	267,498
Reactive maintenance	254,160	-	-	254,160	187,653
Bad debts - rents and service charges	7,564	-	-	7,564	2,683
Depreciation of social housing	240,726	-	-	240,726	254,908
	1,542,854	<u> </u>	-	1,542,854	1,412,627
Operating surplus on social letting activities	410,714		2,007	412,721	438,929
2019	451,679		(12,750)	438,929	

#### 4. PARTICULARS OF INCOME AND EXPENDITURE FROM OTHER ACTIVITIES

	Grants from Scottish Ministers	Supporting people income	Other income	Total Turnover	Operating costs bad debts	Operating costs other	Operating surplus/ (deficit) 2020	Operating surplus/ (deficit) 2019
	£	£	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>
Wider Role Activities	77,056	-	-	77,056	-	(89,020)	(11,964)	(16,034)
Factoring	-	-	-	-	-	-	-	
Support activities	-	-	8,795	8,795	-	-	8,795	
Contracted out services	-	-	117,967	117,967	-	(71,347)	46,620	25,846
Services - other activities			12,020	12,020		(30,756)	(18,736)	(16,545)
TOTAL FROM OTHER								
ACTIVITIES	77,056		138,782	215,838		(191,123)	24,715	(6,733)
TOTAL FROM OTHER								
ACTIVITIES FOR 2019	129,075		105,036	234,111		(240,844)	(6,733)	

Included in Wider Role Activities is restricted income of £18,857 from the Good Things Foundation.

Restricted expenditure in relation to this income amounted to £15,207.

#### 5. BOARD MEMBERS AND OFFICERS EMOLUMENTS

The officers are defined in the Co-operative and Community Benefit Societies Act 2014 as the members of the Management Committee, managers and employees of the Association.

	2020 £	2019 £
Aggregate emoluments payable to officers with emoluments greater than £60,000 (excluding pension contributions)	83,877	78,646
Emoluments payable to the Chief Executive (excluding pension contributions)	83,877	78,646
Pension contributions paid on behalf of the Chief Executive	7,419	7,252
Total Emoluments paid to key management personnel:	153,566	142,886
Total number of officers, including the highest paid officer, who received emoluments (excluding pension contributions) over	Number	Number
£60,000 was in the following ranges: £70,001 - £80,000 £80,001 - £90,000	Number - 1	Number 1 

Payments made to Board members during the year for reimbursement of expenses totalled £1,540 (2019 - £1,163).

#### 6. EMPLOYEE INFORMATION

2020	2019
£	£
351,988	347,071
33,185	33,726
23,805	23,579
408,978	404,376
Number	Number
10	10
	£  351,988 33,185 23,805  408,978  Number

### 7. INTEREST PAYABLE AND SIMILAR CHARGES

,		
	2020	2019
	£	£
Bank loans and overdrafts	60,421	43,188
8. OPERATING SURPLUS FOR THE YEAR		
6. OPERATING SURPLOS FOR THE TEAR	2020	2019
	£	£
Surplus is stated after charging / (crediting):		
Depreciation of tangible owned fixed assets	296,949	268,025
Auditors' remuneration - audit services	7,810	8,750
Operating lease rentals - land and buildings	-	-
- other	5,791	5,619
Amortisation of capital grants	(43,647)	(3,758)

### 9. TAX ON SURPLUS ON ORDINARY ACTIVITIES

The Association is a Registered Scottish Charity and is exempt from Corporation Tax on its charitable activities.

### 10. OTHER FINANCE CHARGES

	2020	2019
	£	£
Net interest and expenses on defined benefit pension scheme	13,000	12,000

### 11. NON-CURRENT ASSETS

a) Housing Properties	Housing Properties Held for Letting	Housing Properties in the Course of Construction	Completed Shared Ownership Properties	Total
	£	£	£	£
COST				
At start of year	11,173,640	268,341	53,466	11,495,447
Share Ownership Repurchase	54,615	-	(53,466)	1,149
Additions	-	499,920	-	499,920
Disposals	-	-	-	-
Transfers of stock	-	-	-	-
At end of year	11,228,255	768,261		11,996,516
DEPRECIATION				
At start of year	1,066,929	-	15,179	1,082,108
Charged during year	240,726	-	-	240,726
Share Ownership Repurchase	-	-	(15,179)	(15,179)
Eliminated on disposal				
At end of year	1,307,655			1,307,655
NET BOOK VALUE				
At end of year	9,920,600	768,261		10,688,861
At start of year	10,106,711	268,341	38,287	10,413,339

There were no impairment charges in the year.

There were no capitalised development administration costs in the year.

New components capitalised during the year amounted to £Nil.

The Association's lenders have standard securities over housing property with a carrying value of £9,066,000 (2019 - £9,075,922).

NOTES TO THE FINANCIA	L STATEMENTS				
11. NON-CURRENT ASS	SETS				
b) Other tangible	Office	Office	Office	Community	
assets	Premises	Furniture	Equipment	Hub	Total
	£	£	£	£	£
COST					
At start of year	515,641	49,081	96,209	1,790,564	2,451,495
Additions	-	3,174	-	425,210	428,384
Disposals					
At end of year	515,641	52,255	96,209	2,215,774	2,879,879
DEPRECIATION					
At start of year	183,299	44,713	96,208	-	324,220
Charged during year	10,313	1,595	-	44,315	56,223
Disposals					
At end of year	193,612	46,308	96,208	44,315	380,443
NET BOOK VALUE					
At end of year	322,029	5,947	1	2 171 450	2,499,436
At start of year	332,342	4,368	1	2,171,459 1,790,564	2,127,275
Ac searce of year	332,312	1,500		1,730,301	2,127,273
12. COMMITMENTS UN	NDER OPERATING	LEASES			
				2020	2019
				£	£
At the year end, the total f					
payments under non-canc	ellable operating	leases			
were as follows:-				2.640	F 704
Not later than one year Later than one year and no	ot later than five y	voars		3,619	5,791 5,408
Later than one year and no	ot later than live y	/ears		1,994	5,498
				5,613	11,289
13. DEBTORS					
				2020	2019
				£	£
Arrears of Rent & Service (	Charges			58,024	49,979
Less: Provision for Doubtfu	_			(11,830)	(5,536)
				46,194	44,443
Other Debtors				200 559	142 042
Other Deptors				200,558	143,942

188,385

246,752

#### 14. CREDITORS AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	£	£
Housing Loans	406,000	310,414
Trade Payables	265,751	308,355
Rent in Advance	39,881	41,227
Other Taxation and Social Security	9,880	10,553
Other Payables	79,377	121,542
Accruals and Deferred Income	18,768	9,484
	819,657	801,575

#### 15. CREDITORS AMOUNTS FALLING DUE AFTER ONE YEAR

	2020	2019
	£	£
Housing loans	3,229,663	2,234,668

The Association has a number of long term housing loans, the terms and conditions of which are as follows:

All of the Association's bank borrowings are repayable on a monthly basis with the principal being amortised over the term of the loans.

Loans are secured by specific charges on the Association's properties and are operating on a variable rate of interest. These loans are linked to LIBOR and the margins range between 0.25% and 0.75%.

The Bank loans are repayable as follows:	2020	2019
	£	£
Between one and two years	411,477	313,436
Between two and five years	762,262	657,649
In five years or more	2,055,924	1,263,583
	3,229,663	2,234,668

### 16. STATEMENT OF CASH FLOWS

Reconciliation of operating surplus to balance as at 31 March 2020	2020	2019
	£	£
Operating Surplus	437,436	432,197
Depreciation	296,949	268,025
Amortisation of Capital Grants	(43,647)	(3,758)
Change in debtors	(58,367)	14,577
Change in creditors	(77,504)	137,015
Past service pension deficit contributions	(82,000)	(77,000)
Cancelled Shares	(20)	(22)
Balance as at 31 March 2020	472,847	771,034

### 17. ANALYSIS OF CHANGES IN NET DEBT

	As at 1 April 2019	Cash-flows	Other changes	As at 31 March 2020
	£	£	£	£
Cash	1,800,639	1,342,868	=	3,143,507
Loans falling due within one year	(310,414)	286,919	(382,505)	(406,000)
Loans falling due after more than one year	(2,234,668)	(1,377,500)	382,505	(3,229,663)
TOTAL	(744,443)	252,287	-	(492,156)

#### 18. **DEFERRED INCOME**

At 31 March 2020

10. DEFERMED INCOME	2020	2019
	£	£
Social Housing Grants		
Balance as at 1 April 2019	444,174	345,417
Additions in year	466,302	102,515
Amortisation in Year	(3,758)	(3,758)
Balance as at 31 March 2020	906,718	444,174
Other Grants		
Balance as at 1 April 2019	1,690,099	230,000
Additions in year	302,767	1,460,099
Amortisation in Year	(39,889)	-
Balance as at 31 March 2020	1,952,977	1,690,099
Total deferred grants	2,859,695	2,134,273
This is expected to be released to the Statement of Comprehensive Incomprehensive Incomprehens	me as follows:	
Amounts released within one year	43,647	3,758
Amounts released in one year or more	2,816,048	2,130,515
	2,859,695	2,134,273
19. SHARE CAPITAL AND RESERVES		
Share Capital	2020	2019
	£	£
Shares of £1 each Issued and Fully Paid		
At 1 April 2019	193	193
Issued in year	18	22
Cancelled in year	(20)	(22)

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividends or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

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### 19. SHARE CAPITAL AND RESERVES (Continued)

Reserves	2020 £	2019
	L	r
At 1 April 2019	8,853,929	8,751,222
Surplus for year	379,421	364,707
Other comprehensive income	436,000	(262,000)
Transfer to Restricted Income	(3,650)	
At 31 March 2020	9,665,700	8,853,929

During the year restricted funds of £18,857 were received from the Good Things Foundation to be used for digital inclusion. £15,207 was spent during the year leaving a balance to carry forward of £3,650.

#### 20. HOUSING STOCK

The number of units of accommodation in management at the year end was:-	2020 No.	2019 No.
General Needs - New Build Shared Ownership	557 	556 1
	557	557

### 21. RELATED PARTY TRANSACTIONS

Members of the Management Committee are related parties of the Association as defined by Financial Reporting Standard 102. The related party relationships of the members of the Management Committee are summarised as:

- Members are tenants of the Association
- Members are factored owners
- Management Committee members cannot use their position to their advantage. Any transactions between
  the Association and any entity with which a Management Committee member has a connection with is
  made at arm's length and is under normal commercial terms.

Transactions with Management Committee members were as follows:

- Rent Received from Tenants on the Committee £ 16,944.
- Factoring income received from Owner Occupiers in the Committee £Nil.
- At the year-end total rent arrears owed by the tenant members of the Committee were £ 630
- At the year-end total rent arrears owed by Owner Occupiers of the Committee were £Nil

#### 22. DETAILS OF ASSOCIATION

The Association is a Registered Society registered within the Financial Conduct Authority and is domiciled in Scotland.

The Association's principal place of business is 43 Tharsis Street, Roystonhill, Glasgow G21 2JF

The Association is a Registered Social Landlord and Scottish Charity that owns and manages social housing in Glasgow.

#### 23. RETIREMENT BENEFIT OBLIGATIONS

#### SCHEME: TPT Retirement Solutions - Scottish Housing Associations' Pension Scheme

The company participates in the Scottish Housing Associations' Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 150 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2018. This valuation revealed a deficit of £121m. A Recovery Plan has been put in place to eliminate the deficit which will run to either 30 September 2022 or 31 March 2023 (depending on funding levels) for the majority of employers, although certain employers have different arrangements.

The Scheme is classified as a 'last-man standing arrangement'. Therefore the company is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme.

For financial years ending on or before 28 February 2019, it was not possible for the company to obtain sufficient information to enable it to account for the Scheme as a defined benefit scheme, therefore the company has accounted for the Scheme as a defined contribution scheme.

For financial years ending on or after 31 March 2019, it is possible to obtain sufficient information to enable the company to account for the Scheme as a defined benefit scheme.

For accounting purposes, a valuation of the scheme was carried out with an effective date of 30 September 2018. The liability figures from this valuation were rolled forward for accounting year-ends from 31 March 2019 to 29 February 2020 inclusive. The liabilities are compared, at the relevant accounting date, with the company's fair share of the Scheme's total assets to calculate the company's net deficit or surplus.

Similarly, an actuarial valuation of the scheme was carried out as at 30 September 2019 to inform the liabilities for accounting year ends from 31 March 2020 to 28 February 2021 inclusive.

### 23. RETIREMENT BENEFIT OBLIGATIONS (Continued)

Pension scheme liability movements	2020	2019
	£	£
As at 1 April 2019	505,000	308,000
De-recognition of deficit funding liability	-	(308,000)
Recognition of defined benefit obligation	-	455,000
Net interest expense	11,000	10,000
Expenses	2,000	2,000
Deficit contributions Paid	(82,000)	(77,000)
Impact of change in assumptions	(436,000)	115,000
As at 31 March 2020		505,000
PRESENT VALUES OF DEFINED BENEFIT OBLIGATION,		
FAIR VALUE OF ASSETS AND DEFINED BENEFIT ASSET (LIABILITY)		
	31 March	31 March
	2020	
	(£000s)	(£000s)
Fair value of plan assets	2,633	•
Present value of defined benefit obligation	2,627	•
Surplus (deficit) in plan	6	(505)
Unrecognised surplus	6	-
Defined benefit asset (liability) to be recognised	-	(505)
DECONOUTATION OF THE IMPACT OF THE ASSET SELLING		
RECONCILIATION OF THE IMPACT OF THE ASSET CEILING		
		Period to 31
		March 2019
	(£000s)	(£000s)
Impact of the asset ceiling at the start of the period	-	-
Effect of the asset ceiling included in net interest cost	-	- ,
Actuarial losses (gains) on asset ceiling	6	
Impact of asset ceiling at end of period	6	

### 23. RETIREMENT BENEFIT OBLIGATIONS (Continued)

#### RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE DEFINED BENEFIT OBLIGATION

	12111 002107111011	
	Period	Period
	ended 31	ended 31
	March 2020	March 2019
	(£000s)	(£000s)
Defined benefit obligation at start of period	3,038	2,855
Current service cost	-	-
Expenses	2	2
Interest expense	70	-
Contributions by plan participants	-	-
Actuarial losses (gains) due to scheme experience	(39)	(73)
Actuarial losses (gains) due to changes in demographic assumptions	(17)	8
Actuarial losses (gains) due to changes in financial assumptions	(338)	206
Benefits paid and expenses	(89)	(33)
Defined benefit obligation at end of period	2,627	3,038

#### RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE FAIR VALUE OF PLAN ASSETS

	Period	Period
	ended 31	ended 31
	March 2020	March 2019
	(£000s)	(£000s)
Fair value of plan assets at start of period	2,533	2,400
Interest income	59	63
Experience on plan assets (excluding amounts included in interest income) - gain (loss)	48	26
Contributions by the employer	82	77
Contributions by plan participants	-	-
Benefits paid and expenses	(89)	(33)
Fair value of plan assets at end of period	2,633	2,533

plan assets (including any changes in share of assets) over the period ended 31 March 2020 was £107,000.

### DEFINED BENEFIT COSTS RECOGNISED IN STATEMENT OF COMPREHENSIVE INCOME (SOCI)

	Period from	Period from
	31 March	31 March
	2019 to 31	2018 to 31
	March 2020	March 2019
	(£000s)	(£000s)
Current service cost	-	-
Expenses	2	2
Net interest expense	11	10
Defined benefit costs recognised in statement of comprehensive income (SoCI)	13	12

### 23. RETIREMENT BENEFIT OBLIGATIONS (Continued)

#### DEFINED BENEFIT COSTS RECOGNISED IN OTHER COMPREHENSIVE INCOME

DEL MED DEMENT COSTS RECOGNISED IN CHIER CONT. RELIENSIVE INCOME		
	Period	Period
	ended 31	ended 31
	March 2020	March 2019
	(£000s)	(£000s)
Experience on plan assets (excluding amounts included in net interest cost) - gain (loss)	48	26
Experience gains and losses arising on the plan liabilities - gain (loss)	39	73
Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation - gain (loss)	17	(8)
Effects of changes in the financial assumptions underlying the present value of the defined benefit obligation - gain (loss)	338	(206)
Total actuarial gains and losses (before restriction due to some of the surplus not being recognisable) - gain (loss)	442	(115)
Effects of changes in the amount of surplus that is not recoverable (excluding amounts included in net interest cost) - gain (loss)	(6)	-
Total amount recognised in other comprehensive income - gain (loss)	436	(115)

#### **ASSETS**

	31 March	31 March
	2020	2019
	(£000s)	(£000s)
Global Equity	362	408
Absolute Return	162	215
Distressed Opportunities	48	43
Credit Relative Value	63	44
Alternative Risk Premia	211	141
Fund of Hedge Funds	-	7
Emerging Markets Debt	94	81
Risk Sharing	83	73
Insurance-Linked Securities	71	66
Property	49	50
Infrastructure	155	106
Private Debt	52	33
Opportunistic Illiquid Credit	64	-
Corporate Bond Fund	193	178
Liquid Credit	69	
Long Lease Property	64	31
Secured Income	146	88
Over 15 Year Gilts	33	65
Liability Driven Investment	694	901
Net Current Assets	20	3
Total assets	2,633	2,533

None of the fair values of the assets shown above include any direct investments in the employer's own financial instruments or any property occupied by, or other assets used by the employer.

### 23. RETIREMENT BENEFIT OBLIGATIONS (Continued)

#### **KEY ASSUMPTIONS**

	31 March	31 March
	2020	2019
	% per	% per
	annum	annum
Discount Rate	2.36	2.33
Inflation (RPI)	2.58	3.28
Inflation (CPI)	1.58	2.28
Salary Growth	2.58	3.28
	75% of	75% of
Allowance for commutation of pension for cash at retirement	maximum	maximum
	allowance	allowance

The mortality assumptions adopted at 31 March 2020 imply the following life expectancies:

	Life
	expectancy
	at age 65
	(Years)
Male retiring in 2020	21.5
Female retiring in 2020	23.2
Male retiring in 2040	22.8
Female retiring in 2040	24.5

Assumptions in respect of discount rates and inflation will vary from year to year, as will the value of assets and will be dependent on circumstances at the date of valuation. Since the year end there has been volatility in market assumptions given the Covid 19 pandemic and, in particular, discount rates have fallen which would increase scheme liabilities. However stock market performance has improved which would help to offset any increase in liabilities.

#### 24. CAPITAL COMMITMENTS

Expenditure contracted but not provided for in accounts	<b>2020 £</b> 2,985,482	<b>2019 £</b> 298,876
Funded by:		
Social Housing Grant	1,535,482	-
Other grants and contributions	-	298,876
Bank Loan	1,450,000	
	2,985,482	298,876

### 25. CONTINGENT LIABILITY

As at 30 September 2019 the estimated debt on withdrawal from the Scottish Housing Associations' Pension Scheme was £2,119,052.