

The Newsletter for Residents of Spire View Housing Association

Issue 57 • Spring 2018

The Spire View

Work begins on new Royston community hub

Spire View Housing Association is delighted to report that work has begun on the creation of a new, state of the art Community Facility on Roystonhill. The new building will replace the existing Rainbow Hall while retaining its fabulous façade to ensure the new building complements local surroundings, including the impressive, adjacent Church Spire, visible across the City and beyond.

The building was purchased by Spire View from the Church of Scotland, thanks to financial support from the Scottish Land Fund and works will be undertaken by Fleming Buildings Ltd.

The new facility will include two community halls, community café area, large flexible meeting space, commercial kitchen, reception area with open plan office space, smaller additional office space, interview room and community shop unit.

Meanwhile significant environmental works will start on the adjacent 'Spire Park' site, owned by Rosemount Spire and Park Limited, a subsidiary of the Rosemount Development Trust. Spire View Housing Association and the Development Trust, with the support of the Royston Strategy Group, have been working in partnership to make this fantastic project a reality for the local Royston community.

This project has been 10 years in the making and has come to fruition thanks to support from the following;

Big Lottery Fund:

The Big Lottery Fund has awarded the Association a phenomenal £1,000,000 of National Lottery funding towards the capital cost of the project. This is in addition to £98,748 towards revenue costs in the first five years. The Fund also awarded £68,734 in the development stages of the project.

Scottish Government:

Securing an award of £575,000 from the Regeneration and Capital Grant Fund towards capital costs was another significant milestone. This would not have been achievable without the unwavering support of our colleagues at Glasgow City Council's Development & Regeneration Services.

(Continued on page 2)



Facade retention works



Artist's impression



Site Layout

Work begins on new Royston community hub

(Continued from page 1)

Clothworkers' Foundation:

A one off capital grant of £85,000 has been a fantastic boost to our funding pot.

Copperworks Housing Association:

Our neighbours and colleagues at Copperworks fully recognise the benefits this project will bring to their tenants, residents and wider community and have agreed a contribution of £60,000.

Scottish Land Fund:

Funding of £40,000 towards the acquisition of the Rainbow Hall was crucial to allow the project to get off the ground.

Co-operative Glasgow Business Development Fund:

CGBDF at Glasgow City Council provided funding of £19,200 which was vital in allowing us to develop our business plan for this project. Without this robust plan, we would not have been successful in many other funding bids.

Rosemount Development Trust:

Despite having to consider the funding of their own adjacent project at the Spire Park, RDT still very kindly agreed to contribute a whopping £10,000 towards our project.

Hugh Fraser Foundation:

Thanks to a very generous pledge of £10,000, we moved even closer towards our funding target to make the project a reality.

Glasgow Housing Association:

A very generous contribution of £5,000 from GHA Community Grant Fund has edged us even closer to our funding target.

The Association is extremely grateful to each and every one of our funders. Their support is invaluable and will have a positive and lasting effect across the entire Royston community and beyond. The project is due to complete in April 2019.



Public holidays

Please note that the office will be closed on the following dates:

Easter Friday 30th March and Monday 2nd April 2018

May Holiday Weekends

Monday 7th May 2018 • Friday 25th May and Monday 28th May 2018

Should you have a gas heating or hot water emergency during this holiday period, please contact Gas Sure on **01294 468 113**.

For all other emergencies please contact City Building on **0800 595 595**.



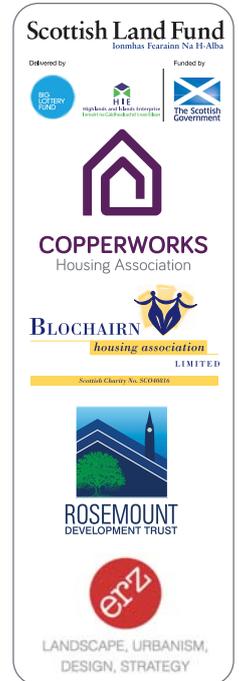
Royston Strategy Group

The group are continuing to meet regularly and all members around the table remain committed to the Royston Vision and Strategy.

Rosemount Development Trust recently commissioned Kevin Murray Associates to carry out a review of the Royston Vision and Strategy Document and we are sure you will hear more about this very soon.

Various issues are discussed around the meeting table and this article gives an update on where progress has been made to date:

- Spire View are progressing with the development of the Community Facility on Roystonhill and full details on this exciting venture can be found in our separate article.
- Royston Youth Action have progressed consultation and development of proposed plans for a new sports facility in Glenconnor Park and are in discussion with partners around the strategy group table to see how this can be taken to the next stage.
- Copperworks Housing Association continue to take the lead on behalf of the Strategy Group on securing acquisition and clearance of the "Triangle site" and we will keep you updated with regular articles in our newsletter.
- A Feasibility Study was also commissioned to look at the possible future use of the site for open space and play. A Community Event was held on 5th December 2017 to consult on your views on what you would like to see on this piece of land. The results of the feasibility study should be known in the very near future. However, we can report that the community told us they wished this project to be known as 'The Park on the Hill'.



Development Opportunities

Glenbarr Street

Following on from the article in our last newsletter, some progress has been made and the Association is now progressing towards acquisition of the site.

The Association's intention is to develop affordable housing for rent on the site which will involve demolition of the existing building and provision of new build flats.

The plans for the development are still being finalised and we will be holding an information open event in

April where we will present our proposals in more detail.

Further details on the open event will be issued as soon as these have been finalised.

98 James Nisbet Street

We continue to work with our Consultants on the feasibility study for the possible redevelopment of this location. We will update you on progress once we have more detail to share.



Planned Maintenance

i.e. Painting, Kitchens, Boilers, Bathrooms

As reported in our last edition we are in the process of appointing a Contractor to progress these works. We recently completed the tender exercise and are considering the outcome of this. We therefore hope to have a Contractor appointed in the very near future.

The next phase of phase of planned maintenance works will be the replacement of a number of kitchens and boilers in selected properties at:

121 to 149 Rhymer Street

91 to 101 Roystonhill

Earlston Place

Earlston Avenue

38 and 40 Tharsis Street

Once we have a Contractor in place, we will invite tenants to select their preferred choice of kitchen units.

We would like to take this opportunity to remind tenants that Planned Maintenance works will not be progressed for those tenants that have any tenancy debt (arrears, legal costs or recharges) of £300 or more and have not established and maintained a repayment arrangement for 6 months continuously. If you think you are affected by this, please contact your Housing Officer to discuss.

Money Advice Service

Patrick Hannon from Gemap is our Money Advisor and is available in the office by appointment on a Tuesday and Thursday. Patrick can also carry out a Home Visit for those tenants who have mobility issues and can't make it into the office. To make an appointment with Patrick please contact the office and we can arrange it for you.



Spring Clean Up – update

Spire View's Youth Forum has been working hard over this last year to assist the association with numerous community events, all of which have been a great success and been well received by the wider community of Royston.

The piece de resistance in their efforts was a fabulous Winter Wonderland event which saw in excess of 400 local people join us to have their photos taken with Santa in his grotto and to pet his Reindeer. The Youth Forum don't believe in standing still and they have already set themselves a new challenge for 2018.

They are indeed a hard working bunch and would host a new community event every month if it was humanly possible...

This year's community events will kick off with our annual litter pick, which will take place on Tuesday 17th April 2018 at 1pm. Our starting point will be the Blue Roof Community Centre at 15 Forrestfield Street

and everyone is welcome to come along and join us. Why not come along for a short while and help us make the day another fantastic success. If you wish to help simply turn up on the day to collect your litter pickers and refuse bags.



See you all there...

Facebook, twitter and flickr...

Why not come on over and check us out on facebook, twitter and flickr.

We use all this social media to update our residents and the wider community on local events, local news, local employment opportunities or anything else we can think of that you may find interesting. Why not 'have a wee look' at our page? You will find us by searching for Spire View Housing Association on Facebook and flickr, and @Spireview HA on Twitter.



Easter Competitions

We run a competition in every issue of our newsletter, giving you all a chance to win a fabulous prize. For our Easter 2018 issue we have not one but two chances to win.

For both you will need to have 'your eyes peeled' and a pencil!! Our first one is easy to find it's a word search. It may be a bit harder to find the words though. Our second is scattered all through the newsletter...Easter eggs! They are hidden all over the newsletter...so get counting and remember to check you have them all. Please return your competition entries to the office.



To help you get started,
there are 7 eggs in
this basket!



Easter Wordsearch

basket • bonnet • bunny • chicks • easter • egg • flower • spring – Answers may run horizontally, vertically or diagonally, and may even be backwards!

e	w	m	s	b	u	n	n	y	s
a	u	f	l	o	w	e	r	e	b
s	s	g	c	y	x	z	d	l	i
t	p	e	h	b	a	s	k	e	t
e	r	y	i	r	b	w	j	b	b
r	i	v	c	d	o	c	g	m	h
c	n	d	k	x	n	e	g	g	l
l	g	y	s	o	n	v	a	z	s
a	y	h	p	p	e	q	j	f	w
a	z	z	g	f	t	p	m	q	d

Name & Address:

Telephone:

Age:

How many Easter Eggs did you find throughout our newsletter?

Name:

Address:

Age:

Telephone:

How many Easter Eggs?

What part did the egg play in the movies? He was an "Egg-stra"!!

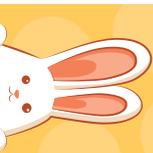
Christmas Competition

Selfie with Santa

We loved hosting Santa and his reindeer again this year and due to the huge success of previous selfie competitions we decided to run our 3rd 'Selfie with Santa' photo competition on Facebook and twitter.

The winning selfie with a whopping 237 'likes' was our very own Baby Taylor.

This competition has proven to be very successful and we would encourage all our tenants to send us in their photos to display on our page. This can be anything from new babies, kids starting school or nursery or any happy event that you would like us to share and help you celebrate. We will display these photos on our social media pages, website and in our newsletter.



How does a rabbit throw a tantrum?

He gets hopping mad!

How does an Easter Bunny keep his fur neat?

He uses a HARE brush!



What kind of music do bunnies like?

Hip Hop!

Do you know your rights? Your right to information and consultation...

As a tenant of a housing association in Scotland you have the right to receive information and be consulted on certain issues. This means that we must:

- Give you certain information
- Develop a tenant participation strategy and put it into practice
- Set up arrangements for tenant groups to register with us as registered tenant organisations (RTO's) and keep a register of these organisations which anyone can inspect, and
- Consult with you and any RTO's on tenancy issues which affect you.

What information can I receive?

We must give you a Scottish Secure Tenancy agreement and information about our complaints handling procedure. If you ask we must also give you information on:

- Rent Setting /Service Charges
- Applying for a house
- Exchanging homes
- Internal Transfers
- Repairs and Maintenance
- Tenant Participation Strategy

What should you be consulted on?

The Association is obliged to ask you what you think before making any new housing management policies or making any changes to existing policies that are likely to affect you. We will take into account what you think before making a final decision.

Consultation may be carried out in a number of different ways, for example public meetings, surveys, individual letters, etc. Our Tenant Participation strategy describes how we will consult with our tenants and how your views will be taken into account.

Fruit and Veg Barra

Roll up, Roll up... the Fruit Barra is in the office every Thursday morning from 9:30 to 11:30am. They provide a great selection of fresh fruit and veg at fantastic prices, right on your own doorstep. They also have 'Fairshare' items at real knockdown prices. Fairshare are generally branded items like Kelloggs cornflakes and also pasta and rice and loads of tins to choose from. Come along and bag yourself a bargain.

Day	Location	Time
Monday	Blochairn Housing Association, 1 Blochairn Road, G21 2ED	2:00 – 3:45pm
Monday	Royston Primary School, 102 Royston Road, G21 2NR (term time only).	2:30 – 3:00pm
Thursday	Spire View Housing Association/ Copperworks Housing Association, 43 Tharsis Street, G21 2JF	9:30am – 11:30am
Thursday	Bright Street Common Room, 3 Bright Street Flat 0/2	12:30 – 1:30pm



Credit Union

This great service continues to run from our office on Wednesday mornings from 9.30am until 12.30pm. Please drop in during this time to use the service and you will be greeted by Alice from Pollok Credit Union, who will be happy to assist you with a new application, payments, loans, deposits, savings etc.



Financial Capability Officer

Maureen McGowan from the Greater Easterhouse Money Advice Project (GEMAP) provides information and support to our tenants and residents on topics such as budgeting, bank accounts, benefits advice, credit etc. If you need help or advice, please contact our office and we would be glad to refer you on to Maureen.



General Data Protection Regulations (GDPR)



If you haven't already heard about the forthcoming changes in Data Protection legislation then please brace yourself...

The GDPR will come into force on 25th May 2018. This is a regulation of the European Union and will take direct effect in the United Kingdom. The GDPR overhauls many areas of current data protection laws, and will replace the existing legislation - the Data Protection Act 1998. There will be many changes to the current legislative framework imposed by the GDPR.

These changes will affect Housing Associations and we are currently working to ensure we are fully compliant with the requirements by 25th May 2018. This will include a full review of our policies and procedures. If you would like to be involved in our policy review, please contact our Corporate Services Assistant, Gillian Spence, for further information.

Tenancy Support Officer

Donna Ferguson from the Simon Community is on hand to provide vital support services to assist tenants to sustain their tenancy. If you feel you are in need of some practical support please contact our office and we can refer you on to Donna.



Calling all Royston ★ Residents!

**Are you or do you
know someone
aged 50+?**

**Well this group
could be for you!**

Royston's very own **Young
@Heart** over 50's group is
currently looking to recruit
new members.

We are a social group that
meet every Thursday in
Roystonhill Community Centre
(Blue Roof)

We provide a 3 course lunch,
tea & coffee the total weekly
cost to attend this club is £3.55

The club runs from 10am-3pm
every Thursday.

Transport can be provided.

If you would like to join our
day group please come along
to the Roystonhill Community
Centre every Thursday.

Spire View Rent Increase 2018 / 2019

In November 2017, Spire View's Management Committee met to discuss their proposal for a rent increase of either 3.5% or 4.0% for 2018/2019.

We carried out a full consultation exercise with all tenants and offered a variety of response methods.

We received a total of 11 responses from tenants which, whilst still very low, is an increase from the 7 responses received last year.

The winner of the prize draw for this consultation was Caroline McKearney who won £30 Love to Shop Vouchers, well done Caroline!

Of the 11 responses, the majority were in favour of no increase however 45% of those responding were in favour of either 3.5% or 4%. Therefore when the Management Committee met again on the 29th January 2018, and took this into consideration, an increase of 3.5% for the coming year was approved.

We appreciate that any increase is unfortunate however, it is necessary to enable the association to maintain your property to a high standard by carrying out planned maintenance works like new bathrooms, new kitchens and new boilers. Even with an increase of 3.5% our rents are still cheaper than all other local associations..... in fact, we are one of the cheapest you will find anywhere.

You should have received notification of your rent increase by now. However if you haven't or you want some assistance then please feel free to contact any member of our housing management staff team who will be more than happy to assist you. Contact details are on the back page.



Consultation Register

Have you heard of our Consultation Register? Spire View Housing Association holds a register of tenants who would like to be included or consulted on all aspects of the work we do here. We would love to hear your thoughts and views. You can get involved in loads of different ways from participating on joining steering groups to helping out at fun days or events.

We are delighted that some of you have already put your names forward to be consulted on various works that we carry out within the Association that may affect you.

But we want more people to come on board... Maybe you are a new tenant who was unaware that this register existed, or an existing tenant who maybe hadn't given much thought that you could be consulted on reviewing the many policies we have in place or alternatively have your say on the ones that appeal to you. The Association is keen to give you the opportunity to do so, so why not contact Gillian at the office to register your name and we will add it to the Consultation Register and you could help make a difference for the good of your community. Gillian's contact details are on the back page.



Glorious Gardens...

Spring is nearly upon us and with it comes the growing season... so if you have a garden, we encourage you to maintain it along with the surrounding areas throughout the growing season which lasts from April to October.

This means keeping your grass neat and short, removing weeds from gardens, paths and driveways, strimming the edges of grassed areas (particularly inside/outside of fences) and ensuring gardens and driveways are kept free from litter.

Our staff will be out and about inspecting gardens throughout the summer to ensure that tenants are maintaining the legal obligation in their tenancy agreement to keep their properties tidy.

I'm sure you'll all agree that the area looks lovely when people take the time to look after their gardens and keep all paths/driveways free of litter and weeds.

On that note... this year we want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION**. As previously mentioned, the housing management staff will monitor the gardens throughout the season and around mid-September, we will ask an independent guest to come along and judge the best gardens. Winners will be awarded prizes for their hard work and effort.

It looks like the weather may be on our side, so we encourage you to get outside and enjoy the good weather and participate in some gardening at the same time. If you don't have a garden, why not volunteer to help your neighbour and enjoy the benefits. Let's all work together to brighten up our gardens and demonstrate how fantastic it is to stay in Royston!!!

Here are some useful websites which may help you improve your gardening skills!

www.bbc.co.uk/gardening
www.gardenresources.co.uk
www.gardenweb.co.uk
www.KidsGardening.org
www.gardenguides.com

Safety Tips

Clean tools after use and store away quickly to prevent rusting and blunting.

Do not leave tools lying around if you are not using them, as this could harm or injure someone.

Always wear appropriate clothing, such as boots, gloves, goggles and hard hats (if necessary).

All electrical equipment should be well maintained to prevent wear and tear. Cables should be trailed over the shoulder and equipment held away from the body.

Ladders should be placed on firm hard ground. Inspect ladders before use to ensure they are safe.

Gardening is fun, keeps you fit and can relieve stress, however, always remember to work safely.

Management Committee Vacancies

Here at Spire View we are always looking for prospective new Committee Members.

We currently have 12 members which means we have vacancies for another 3 volunteers.

This is an exciting time to be part of the Spire View team as we are in the process of creating a state of the art Community Hub at the Rainbow Hall. We are also exploring the possibility of building new houses for the first time since 2005.

Spire View is led by an experienced Management Committee that has overall responsibility for the governance, leadership and strategic direction of the Association. As a Committee member you will be involved

with the planning, monitoring and control of high quality, efficient services to our tenants and service users.

As part of our succession planning, we are recruiting new members who have an interest, skills and commitment to help the Association achieve its aims and objectives.

Above all, we need people with the passion and commitment to make a real difference to those in housing need.

This is a voluntary position however we can offer Committee members full training and Management Committee experience. You will be encouraged to undertake training and attend seminars and conferences on behalf of the Association.

Should you wish to join or just want more info regarding this opportunity, please contact Gillian 0141 552 5644.



What you told us...



Spire View Housing Association is committed to providing high-quality customer service. We value feedback (negative or positive) from tenants. Feedback helps us to ensure that we are providing a service that meets the needs of our tenants and other customers.



We recognise that from time to time things don't always go as planned and tenants may want to complain about our service. Our comprehensive complaints handling procedure aims to make it easy for tenants to have their concerns resolved quickly. You can pick up a guide to our complaints procedure at our office, on our website or call us on 0141 552 7928 and we will send a copy out to you.

The table below shows the number of complaints received from October – December 2017.

Complaints Received	Oct 17	Nov 17	Dec 17	Total
Complaints received at Stage 1	1	0	0	1
Complaints received at Stage 2	1	0	1	2
Complaints Resolved				
Complaints resolved at Stage 1	1	0	0	1
Complaints resolved at Stage 2	1	0	0	1
Escalations				
Escalations to Stage 2	0	0	0	0

Reason for Complaint	Oct 17	Nov 17	Dec 17	Total
Contractor	0	0	0	0
Staff	1	0	0	1
Equalities	0	0	0	0
Policies & Procedures	0	0	0	0
Governance	0	0	0	0
Finance	0	0	0	0
Maintenance	1	0	1	2
Housing Management	0	0	0	0
Money Advice	0	0	0	0
Factoring	0	0	0	0
Estate Management	0	0	0	0
Wider Role	0	0	0	0

Satisfaction with Complaints

	Very satisfied	Fairly satisfied	Neither sat/dis	Fairly dissatisfied	Very dissatisfied
How satisfied with outcome?	0	0	1	1	0
How satisfied with handling	0	1	1	0	0

What did we learn/change as a result of these complaints? Here is our case study:

Case Study

A tenant made a complaint regarding the length of time taken to complete maintenance works within a property. The tenant felt that they were unable to remain within the property during these works. Staff met with the tenant to discuss these matters and felt the issues raised required more investigation. Staff therefore raised this as a second stage complaint and carried out a full investigation. Staff also worked alongside external agencies to resolve this complaint to a satisfactory level for everyone involved and issued an apology to the tenant. Staff learned that prompt action and investigation ensures we continue to provide a good service to our tenants.

Registered Tenant Organisations

Each year we like to remind tenants of their right to start up and be part of a Registered Tenant Organisation (RTO).

If you are interested in starting an RTO then come and talk to us and find out how the RTO can feed into the decision making process of Spire View Housing Association. For example, you could provide feedback or put forward recommendations on policy changes, service levels etc. This is in addition to every tenant's right to be consulted over policy changes which significantly affect them.

So...

...Do you want to have a say in what we do at Spire View?

We try to give tenants and residents as many opportunities as possible to participate in the work we do here at the association. Usually we place an advert in the newsletter if we are reviewing policies to try to encourage you to become involved and have your say. We also write directly to people that we think may be keen to become involved. However, this isn't enough and we want to be sure we don't miss anyone.

If you would like to be consulted on changes, just simply let us know and we will contact you when we are conducting policy reviews. Please contact Gillian at the office and we will add your name to our consultation register.





OUR SERVICES

Getting into work

If you are looking for work and want some help, we have a number of courses that can offer you a chance to get help with your CV, writing applications, interview techniques, qualifications and more. We can also provide you with access to online job vacancies and help you to apply.

Getting into Learning

If you want to improve your writing skills or want to learn something new, give us a call and find out what is on offer. We have a range of courses including computing, personal and social development and more.

Young Parents Project

Are you a young parent looking to meet up with other young parents and learn new skills? We provide one to one and group work activities with childcare so that you can bring the children along. If you are interested, call us on 0141 553 0808.

Volunteer with us

You can volunteer with us at Rosemount Lifelong Learning Centre to learn new skills, support your community, meet people and enjoy yourself. We have a range of volunteering options in the nursery, garden or at the reception. Contact us at Rosemount on 0141 553 0808 to chat about volunteering.

Community Activities

Come along and meet new people, have a chat, share skills and hobbies at our international café on every Tuesday between 1-3pm. Toys will be available for parents with younger children. We have many other activities as well – keep an eye on our Facebook.

Our Space

Are you looking for a venue for a children's birthday party or a group activity? You can book the Learning and Event space by calling Kiran on 0141 553 0808.

Learning & Event Space • 102 Royston Road • Glasgow G21 2NU • 0141 553 0808

Nursery • 221 Millburn Street • Glasgow G21 2HL • 0141 552 3090

www.rosemount.ac.uk

Charity No: SC 028909 • Company No: SC 190521

Scotcash
approachable finance

0141 276 0525
www.scotcash.net



Your ethical and affordable community lender

£500 over 52 weeks	Scotcash	Provident
Loan	£500.00	£500.00
Admin Fee	£30.00	-
Weekly Repayment	£12.99	£18
Number of Repayments	52	52
Total Amount Repayable	£705.28	£936.00
APR	**113.4%	*299.3%
Total Saving	£230.72	-

Spring has sprung and you might be considering decorating the house, planning for the Easter break, or even starting to save for summer holidays!

If you are thinking of borrowing, but can't go to mainstream sources of credit like banks, turning to some other lenders can be very expensive.

This is where **Scotcash is here to help.**

Scotcash can help you to open a bank account and can provide flexible repayments on the date of your choice. We also offer repayment holidays, as long as you let us know in advance.



Our affordable credit is just that: affordable. The amount of interest you will pay compared to a home credit lender will be lower.



We can now process applications online and in our offices, call our friendly staff on **0141 276 0525** or visit our website, www.scotcash.net for more information on how to apply.



55 High Street | Glasgow | G1 1LX
Tel: **0141 276 0525**

Scotcash is regulated by the Financial Conduct Authority. Our FCA register number is 672746.

What happened to the egg when he was tickled too much??
He cracked up!

What do you call a rabbit with the sniffles?
A runny bunny!



What do you call a sleeping egg?
Egg-zosted!



Staff Contact Details

Fiona Murphy 0141 559 5648
fionamurphy@spireview.org.uk
Director

Margaret Brownlie 0141 559 5643
margaretbrownlie@spireview.org.uk
Depute Director

Donna Richardson 0141 552 7928
donnarichardson@spireview.org.uk
Housing Manager

Jacqueline Paterson 0141 559 5640
jacquelinepaterson@spireview.org.uk
Maintenance Officer

Paul Rocks 0141 559 5642
paulrocks@spireview.org.uk
Maintenance Officer

Mary Dunsmore 0141 552 7477
marydunsmore@spireview.org.uk
Maintenance/Admin Assistant

Tracy McDonald 0141 559 5641
tracymcdonald@spireview.org.uk
Finance Assistant

Lesley Burrows 0141 559 5646
lesleyburrows@spireview.org.uk
Housing Officer

Adele McGarth 0141 559 5647
adelemcgarth@spireview.org.uk
Housing Officer

Margaret Clowes 0141 559 5645
margaretclowes@spireview.org.uk
Housing Officer

Stephen Hughes 0141 559 5649
stephenhughes@spireview.org.uk
Housing Assistant

Gillian Spence 0141 559 5644
gillianspence@spireview.org.uk
Corporate Services Assistant

Roddy Forrest 0141 552 7928
roddyforrest@spireview.org.uk
Customer Service Assistant

Blue Roof

As most of you will now be aware Spire View Housing Association has, since May 2017, taken over Key-holding at Roystonhill Community Centre (Blue Roof).

This is as part of our project to build the new Community Hub on the Rainbow Hall site. We have been very successful in decanting all existing lets from the Rainbow Hall to the Blue Roof and even added a few new club's to complement the service being provided from this community centre. However there is always room for a few more....

If you would like to hire this community centre please call Gillian at the office and she will be happy to assist you. The hall is filling up fast and there are already various clubs running, which are available for the whole community to come along and join in.

Roystonhill Recreation Centre

15 Forrestfield Street, Glasgow G21
2HG • 0141 552 3218

FACILITY PROGRAMME



MONDAY

Mother & Toddler Group	12.00noon - 2.00pm
St Roch's Nursery	2.30pm - 3.30pm
Limitless Dance	4.00pm - 6.30pm
Karate	7.00pm - 9.00pm

TUESDAY

RYA Mother & Toddler Group	10.00am - 12.00noon
----------------------------	---------------------

WEDNESDAY

Mother & Toddler Group	12.00noon - 2.00pm
St Roch's Nursery	2.15pm - 3.15pm
Karate	6.00pm - 7.00pm
Bingo	7.00pm - 9.00pm

THURSDAY

Young @ Heart Club	9.00am - 4.00pm
Toon Speak Drama	6.00pm - 8.00pm

FRIDAY

St Roch's Nursery	2.15pm - 3.15pm
Bingo	6.30pm - 9.00pm

Remember Roystonhill's hall is available to hire for all your needs at selected times. Terms & conditions apply for hall hire.



CONTACT DETAILS

Tel **0141 552 7928**

Fax **0141 552 0086**

Email **info@spireview.org.uk**

Website **www.spireview.org.uk**

EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water **01294 468113**

All Other Emergency Repairs **0800 595 595**