

The Newsletter for Residents of Spire View Housing Association

Issue 89 • Spring 2026

The Spire View

HAPPY
Easter



Public Holidays

Spire View Housing Association and Roystonhill Community Hub will be closed on the following dates:

Friday 3rd April • Monday 6th April

Monday 4th May • Friday 22nd May • Monday 25th May

Monday 15th June • Friday 17th July • Monday 20th July








In the event of a heating or hot water emergency please contact **BRB Electrical** on **07909 113 379**.

For all other emergencies please contact **City Building** on **0800 595 595**.







On behalf of the Management Committee and staff of Spire View Housing Association, we would like to wish everyone a very Happy Easter!

Promises continue to be delivered!

Following the Transfer of Engagements from Copperworks, we published our 'Promises Action Plan' which outlined the promises we made as part of the transfer process and the action we were going to take to deliver these. We provided an update on progress in our Winter 2025 edition and we are delighted to report that we have continued to deliver on our promises.

What we promised...	Progress made...
 <p>To provide at least 6 places on our Management Committee for Copperworks Committee members.</p>	<ul style="list-style-type: none"> • 7 Copperworks members transferred to Spire View Management Committee in August 2023. • We are pleased to say the 7 members who transferred remain on our Committee at this time
 <p>To provide a new £1 Share in Spire View for all Copperworks shareholding members.</p>	<ul style="list-style-type: none"> • New Share certificates were issued to all Copperworks shareholding members in August 2023.
 <p>To commit to a name change within 12 months of transfer, if that's what tenants want.</p>	<ul style="list-style-type: none"> • An extensive consultation exercise was conducted with our tenants and we are delighted to report that the majority of tenants voted for the name of the Association to remain the same.
 <p>To retain the local office and staff.</p>	<ul style="list-style-type: none"> • The local office remains open 5 days per week and all staff have been retained.
 <p>To provide a quality factoring service that demonstrates value for money.</p>	<ul style="list-style-type: none"> • Revised Written Statements of Services were issued to all factored owners. • Satisfaction levels with the factoring service remains very positive as indicated in our recent Satisfaction Survey results. • VAT deregistration was completed in June 2024. Therefore, as promised, we are no longer required to charge VAT on factored owners' management fees.
 <p>To deliver improved service delivery performance levels acceptable to tenants.</p>	<ul style="list-style-type: none"> • Our IT system was updated by April 2025, and we were delighted to launch our tenant portal in October 2025. This will allow tenants to interact with the Association in a manner that suits their needs.
 <p>To protect what tenants most value in current services.</p>	<ul style="list-style-type: none"> • We retained the Tenant Bonus Scheme and extended this to all Spire View tenants by December 2023.

glenbarrow street

What we promised...	Progress made...
 <p>To lower rent rises over the longer term.</p>	<ul style="list-style-type: none"> We revised rent payment dates for Copperworks tenants to align with those of Spire View, thus generating a saving for Copperworks tenants. We applied rent increases for 2024/25, 2025/26 and 2026/27 in line with the promise we made to tenants and will continue to work to apply lower rent rises over the longer term.
 <p>To improve our financial position.</p>	<ul style="list-style-type: none"> We revised our 30 year projections and aim to deliver £119m worth of cost savings across the next 30 years.
 <p>To carry out improvements to properties quicker.</p>	<ul style="list-style-type: none"> We revised our investment plans to include an additional £300,000 over the period 2024/25 to 2026/27 which will allow us to carry out planned improvements to our properties sooner than previously planned. Year 1 of investment promises is complete and Year 2 is ongoing.
 <p>To continue and enhance the range of wider support services we deliver to help support tenants to improve life opportunities and to meet their own and their community's changing needs.</p>	<ul style="list-style-type: none"> The transfer has allowed the capacity for senior staff to consider and progress opportunities as they arise. This has allowed us to continue to provide much-needed services such as Money Advice, Financial Capability and Tenancy Sustainment as well as achieving resounding success with our Energy Project. We were successful in gaining funding to continue to provide Energy Advice and support. We secured funding for a Heritage Project which has been a roaring success. All of the project outcomes to date have been met and we look forward to creating a resource that profiles Royston's great history and heritage.
 <p>To continue and enhance local partnerships to create opportunities to provide additional services within the community.</p>	<ul style="list-style-type: none"> We continue to take a lead role in the Royston Strategy Group and the delivery of priorities identified by the group e.g. community hub, triangle site and other environmental type projects. We also provide support to other members of the group to progress their priorities for the benefit of the local community. We continue our partnership working with local groups and schools.
 <p>To investigate the potential for a Local Estates Team, creation of local employment opportunities and ensuring the local environment is a pleasant one for all residents.</p>	<ul style="list-style-type: none"> This was incorporated into the revised, combined Business Plan for Spire View that was effective from 1st April 2024. Initial review during 2024/2025 as agreed concluded that an incremental approach would be more appropriate for the Association. The intention was to trial the implementation of an in-house close cleaning service during the first quarter of 2025/2026. Unfortunately, due to performance issues with the then existing close cleaning contractor we had to prioritise termination of the contract and the appointment of an alternative contractor. An alternative Contractor has now been appointed and being monitored. Further consideration of in-house estates team ongoing.

We hope that all tenants are delighted with the progress we have made to date and we will continue to make over the coming months and years and once again would like to thank all of our tenants for their ongoing support to help us achieve our objectives.



Planned Investment *Update*

The Association is delighted to have completed all intended bathroom and window installations programmed for Year 2 of our 3-year investment programme. We will be conducting a tenant satisfaction survey in the near future, but feedback so far has been that tenants are really pleased with the finished work.

We are disappointed that we have not managed to make substantial progress with our kitchen programme and as explained in our Christmas newsletter, this was due to issues with the kitchen supplier. However, we are pleased to report that our Contractor has now taken action to replace this supplier to avoid any further delay.

Unfortunately, this will mean that all properties due to have kitchens installed will have to be re-surveyed and we apologise to anyone affected by this. If you were due to have a kitchen installed, you should have received communication from our Contractor to update you and to request access for a revised survey.

We are hopeful that by the time this issue reaches you, good progress has been made.

The Investment programme for this year is as set out below:

ITEM	ADDRESSES	NUMBER OF PROPERTIES
Bathrooms	80/90/100 Roystonhill, 70-86 Rhymer Street and 103-115 Roystonhill	50
	290 Royston Road, 288-272 Royston Road	31
Boilers	70-86 Rhymer Street	5
	60 Roystonhill	5
	272-284 Royston Road	2
Kitchens	275-295 Roystonhill	35
Windows	272-284 Royston Road	26

We would like to take this opportunity to thank all tenants affected for their co-operation and understanding and for providing access when requested. It certainly makes life easier for all involved.

We would like to remind tenants that planned maintenance works will not proceed in properties where tenancy debt is £300 or more, including arrears, legal costs or recharges. Tenants must also have established and maintained a repayment arrangement for at least 6 continuous months for any tenancy-related debt. If you think you are affected by this, please contact your Housing Officer to discuss.

If you have any queries or current issues in relation to these works, please do not hesitate to contact a member of our maintenance team (details provided on the back page of this newsletter).



Estate Painterwork

Estate painterwork is well underway, and good progress is being made by our contractor, J S McColl. There have been some unavoidable delays due to weather conditions.

Staff have also been visiting closes where internal painterwork is being carried out to give tenants and owners the opportunity to choose their preferred colour scheme. Thank you to everyone who provided their views.

External Grid Panelling Replacement



Following our previous update, we will be replacing the external grid panelling at:

299 Roystonhill

2 & 4 Dunolly Street

288 and 290 Royston Road

A pilot installation was carried out in February 2026 and went well. Full works are due to begin by the end of March. All affected tenants will receive separate notification before work starts.

Repairs Satisfaction

We are now operating a new repairs satisfaction survey and every tenant who has a repair completed will receive a text survey seeking your views on the service you received.

It is really worth responding to this text as everyone who provides their view is entered into a draw for a £20 Love to Shop Voucher. Congratulations to our January winner, Joseph Johnstone and our February winner, Annemarie Wright.



Rent Consultation *Update*

We recently asked our tenants whether they agreed or disagreed with our proposed rent increase, to be applied from 1st April 2026. We would like to extend a huge thank you to everyone who took the time to participate in this consultation exercise.

Spire View tenants were consulted on a proposed rent increase of 4.6% and we were delighted to have received 171 responses from tenants which represents 25.4%. Of the 171 responses received, 42% agreed with the proposed increase and 58% disagreed.

Former Copperworks tenants were consulted on a proposed rent increase of 3.6% and we received a total of 77 responses from tenants, representing a response rate of 25%. Of the 77 responses received, 61% agreed with the proposed increase, and 39% disagreed.

All tenants who highlighted concerns within their responses should now have been contacted by our Housing Management and / or Maintenance staff and hopefully matters have been resolved to your satisfaction.

The winners of the prize draw for this consultation were Beata Brzeczek and Florence Kafenge who both won a £50 Love to Shop Voucher. Congratulations 😊

Following on from the consultation exercise, the Management Committee met on 27th January 2026 to consider the responses, alongside the requirements of

our Business Plan and Asset Management Strategy. Once everything had been considered, it was agreed to implement the proposed increases for 2026/2027.

We appreciate that any increase is unfortunate however, it is necessary to enable the association to maintain your property to a high standard by carrying out planned maintenance works like new bathrooms, kitchens and boilers.

A rent increase is the last thing anyone wants to be doing right now and if you have concerns please get in touch with your housing officer.

If you are struggling, please be aware of our Money Advice Service and Tenancy Sustainment Service that you can find out more about on page 11.

You should have received notification of your rent increase by now. However, if you haven't or you require any assistance then please feel free to contact any member of our housing management staff team who will be more than happy to assist you. Contact details are on the back page.



Tenant Bonus Scheme



Congratulations to everyone who received the Tenant Bonus last year – over 91% of tenants received vouchers for keeping to their tenancy conditions.

If you did not qualify this year, here's a reminder of what you need to do to receive the bonus in December 2026:

- Pay rent on time and maintain arrangement to pay any arrears.
- Pay rechargeable repairs, legal expenses and any arrangement to pay outstanding amounts.
- Allow the association access to carry out your gas service and electrical checks.
- Be respectful of your neighbours and not act in any way that causes offence or disturbance to your neighbours.
- Respond to all correspondence, where necessary, issued by the association.

Glorious Gardens

Spring is upon us and with it comes the growing season... so if you have a garden, we encourage you to maintain it along with the surrounding areas throughout the growing season which lasts from April to October.

The area looks lovely when people take the time to look after their gardens and keep all paths/driveways free of litter and weeds.

On that note... this year we want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION**.

Around mid-August, we will ask an independent guest to come along and judge the best gardens. So, get those green fingers in motion! Winners will be awarded prizes for their hard work and effort.

Here are some useful websites which may help you improve your gardening skills!

www.gardenresources.co.uk • www.KidsGardening.org • www.gardenguides.com

Last year's prize winning gardens...



Stay Connected with us on social media!

Have you followed us yet?

Stay up to date with everything happening in your local area — follow us on Facebook, X, and Instagram. We share updates on classes, services, events, and news from around Royston.

Join our growing community of over 1,500 followers and never miss out!

Scan the QR codes to follow us instantly.



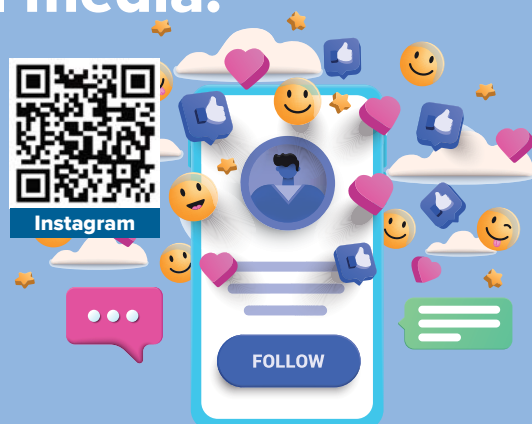
Facebook



X



Instagram



Children's Competition

We would like to say a massive thank you to everyone who took part in our previous competitions. We are always astounded by the volume of entries we receive. The fun never ends here at Spire View and we are giving you all another chance of a win.

All you have to do is tell us how many Easter Eggs are hiding on the pages of our newsletter.

How many Easter eggs did you find in this newsletter?

Number of eggs found: Remember to include the ones on the front page!

Name:

Age:

Address:

Mobile Number/Email:



For your chance to win £30 Love to Shop vouchers, return the slip above to our office. Good Luck!! 😊

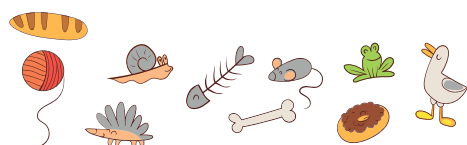


Just for fun!

Can you find these 10 wee creatures and critters in amongst all the cats and dogs?



Finding the items below will be a bit trickier - they've changed colour to blend into the background, so they're hiding really well!





Tea Dance Invitation...

We are delighted to announce that we will be hosting another fantastic Tea Dance in May!

Joining us will be the wonderful Donny Findlay, a brilliant entertainer.

If you would like to come along, please contact the office or the Hub.

Tickets are £5.00 per person.

 Date for your diary: **Wednesday 6th May**

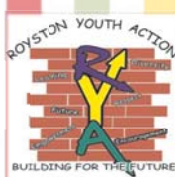
 **Roystonhill Community Hub**

 Doors open at **12.30pm** | Event ends at **3.30pm**

So go on — get your dancing shoes on and join us for an afternoon of fun, music, dancing and even a wee game of bingo!



WHATS ON AT RYA



MONDAY

P6/7 After School Club **3pm – 5pm**
 Wee Girls Health Group **5pm – 6.30pm**
 Family Fitness Club **5.30pm – 6.30pm**
 Wee Play Group **5.30pm – 6.30pm**

TUESDAY

P4/5 After School Club **3pm – 5pm**
 P6/7 Wee Youthy **5pm – 6.30pm**
 Solo Sessions **5pm – 6pm**
 Performing Arts Group **6pm – 7.30pm**

WEDNESDAY

P1/2/3 Little Rainbows Club **3.30pm- 5.30pm**
 P5-7 D.I.Y and Crafting Club **4.30pm – 6pm**

THURSDAY

Little Rainbows Performing Club **3pm – 4.15pm**
 Wee Play Group **3.30pm – 4.30pm**
 P5/6/7 Sports Club **3.45pm – 5.45pm** (St Rochs High School)
 Performing Arts Group **4.30pm – 6pm**

FRIDAY

Children's Disco **4pm – 5.30pm**

SATURDAY

Quality Time Trips

For more info call 0141 572 0984
 or pop in and see the Children's Work Team!

Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library.

This is a 60 volume set of books for children aged 0-5 and the good news is, it's absolutely free.



If you have a child or children of this age and haven't yet registered, please contact Stephen Hughes at the office on 0141 552 7928 or email stephenhughes@spireview.org.uk and we will get your child / children registered. After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out the area.

We recently received some positive feedback from one of the tenants who has registered their child for the free books and this is what they said:

"My children are both registered for the Imagination Library and they love getting their book delivered."

"What a great way to get my kids to read!"





Our First Ever Christmas Lights Competition!

Last year, Spire View hosted our very first Christmas Lights Competition – and what a fantastic response we had!

A huge congratulations to Mr. Thomson, who impressed our judges and was crowned the winner of our inaugural festive lights challenge!

Well done, Mr. Thomson!

Win Your Christmas Dinner – Competition Results!

Back in December 2025, we ran our always-popular “Win Your Christmas Dinner” competition – and we were thrilled to award £100 of Love2Shop vouchers to Spire View’s very own Elaine Emans!

Elaine and her family were absolutely delighted with their prize, and we hope it helped make their festive season extra special.



Complaints Handling Policy

Did you know that the Association has a robust Complaints Handling Policy and Procedure?

Our procedure reflects Spire View Housing Association's commitment to valuing complaints.

It aims to:

- Resolve dissatisfaction as close as possible to the point of service delivery
- Conduct thorough, impartial and fair investigations
- Make evidence-based decisions
- Improve our services by learning from complaints
- Provide quicker, simpler and more streamlined handling by well-trained staff

Complaints offer valuable insight and help us prevent problems from recurring. Our approach keeps tenants at the heart of the process and ensures we continually improve.

A full copy of our Complaints Handling Policy and Procedure is available on our website or on request from our office.

Number of complaints 2025	1st Stage	2nd Stage
Total number of complaints received in the reporting year	19	2
Number of complaints carried forward from the previous reporting year	0	0
Total	19	2
Number of complaints responded to in full by the landlord	18	2
	94.7%	100%
Total number of days taken to respond in full to complaints	3.1 days	12.5 days



You said, we did...

You said...

"I made an access arrangement with staff in the office for a Contractor to call in the afternoon (PM) however the Contractor called out to the property and instead they gained access in the morning of the same day (AM)." The tenant was angry that their instructions were not followed.

What we did...

Staff investigated this matter found that this was indeed the case, staff spoke to this Contractor and reiterated that all access requests must be adhered to in the future as these instructions are issued for a specific reason. The Contractor issued a personal apology and advised that they will adhere to these instructions going forward. Staff learned the importance of stressing access details to Contractors and the Contractor learned that they must adhere to all access arrangements made by tenants.

You said...

"I contacted the office to advise that I was without heating and hot water for an extended period."

What we did...

Staff investigated and found that as the boiler was fairly new it was still under warranty therefore parts were sourced by the supplier and not the Contractor resulting in a delay. The Contractor offered the tenant temporary heaters. By the time the tenant reported this matter to the association, the repair had been completed however a complaint was raised, and investigation took place to ensure this does not happen again. The Contractor learned that they need to ensure that they attempt to complete repairs more timeously even if it is a warranty call and that they do not leave tenants for long periods of time.

Have you joined our Consultation Register?



At Spire View Housing Association, your voice really does matter – and we'd love to hear more of it!

Did you know we have a **Consultation Register**? This is a list of tenants who want to be involved or consulted on the work we do in your local housing office. Whether it's shaping policies, helping plan events, or sharing your views on improvements, there are lots of opportunities to get involved.

Why Sign Up?

Being part of the Consultation Register means you can:

- Join steering groups
- Review and comment on policies
- Volunteer at fun days or community events
- Share your thoughts on projects that affect your home

We're delighted that many of you have already signed up and are helping influence the decisions we make. Your input has a real impact on the community around you.

New to Spire View?

Maybe you're a new tenant and didn't know this register existed – or perhaps you've lived here a while but never realised you could take part. If you're interested in having a say, this is your chance!

Ready to get involved?

Joining is easy. Simply get in touch with our Corporate Governance Manager, **Gillian Spence**, and we'll add your name to the register.

By taking part, you'll be helping to shape the future of your community – and we'd love to have you on board.



Help is on hand at Spire View

Roystonhill Community Hub is host to some great services that are there for you, our tenants, to use.

Financial Capability Officer

Maureen McGowan from Greater Easterhouse Money Advice Project (GEMAP) is available to provide information and support on all sorts of topics from budgeting, bank accounts and benefits advice to credit.

If you would like to make an appointment with Maureen please contact our office on 0141 552 7928.



Maureen McGowan

Money Advice Service

Roystonhill Community Hub is host to our fabulous Money Advisor, Matthew Horsley, who can assist you with benefit enquiries. If you need some help and would like to meet with one of our money advisors please give our office a call on 0141 552 7928 to make an appointment.



Matthew Horsley

Tenancy Support Officer

Another great service based at Roystonhill Community Hub is our Tenancy Support Officer, Tracey Blair, from Simon Community Scotland. She provides you with vital support that can assist in sustaining your tenancy.

If you are in need of some practical support and would like to be referred to Tracey please contact our office on 0141 552 7928.



Tracey Blair



WHAT'S ON AT RYA

ALL CLUBS WILL BE AT OUR PREMISES
AT 331 CHARLES STREET, ROYSTON
UNLESS STATED OTHERWISE



MONDAY

School Work and Community Work

TUESDAY

Study and Learning Group 4pm – 5pm
Solo Sessions 5pm – 6pm
Performing Arts Club 6pm – 7.30pm

WEDNESDAY

S1+ After School Club 3.30pm – 5pm
Girls Health Group 6pm-7.30pm
Boys Health Group 6pm-7.30pm

THURSDAY

Performing Arts Club 4.30pm – 6pm
Workshop Night 6.30pm - 8.30pm

FRIDAY

Dance Fitness Club 4pm – 5.30pm
RYA Youth Forum 5.30pm – 6.30pm
Youth Club 6.30pm – 9.30pm

SATURDAY

Quality Time Trips
Acts of Kindness Project Activities

For more info call 0141 572 0984 or pop in and see the Youth Work team!
One to one chats and support available at any time.

Do you know your rights as a tenant?

As a tenant of a housing association in Scotland, you have important rights when it comes to **information** and **consultation** – and we want to make sure you know exactly what they are.

Your Right to Information & Participation

Housing Associations must:

- Provide you with key information
- Develop and carry out a Tenant Participation Strategy
- Set up a system for tenant groups to register as Registered Tenant Organisations (RTOs)
- Keep a public register of RTOs that anyone can inspect
- Consult with you – and any RTOs – on tenancy matters that affect you

What information can you receive?

You must be given:

- Your Scottish Secure Tenancy Agreement
- Information about our complaints handling procedure

If you ask, we must also provide information on:

- Rent setting and service charges
- Applying for a home
- Swapping homes (mutual exchanges)
- Internal transfers
- Repairs and maintenance
- Our Tenant Participation Strategy

What should you be consulted on?

We are required to ask for your views before:

- Creating new housing management policies, or
- Making changes to existing policies that may affect you

Your views **will be considered** before any final decisions are made.

How do we consult with you?

Consultation can happen in different ways, such as:

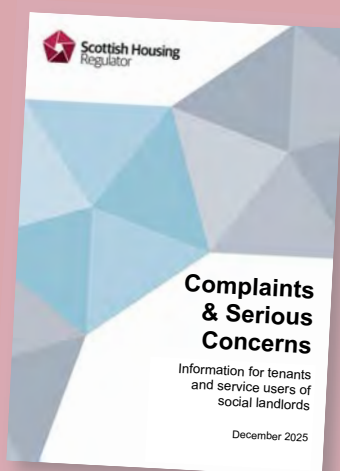
- Public meetings
- Surveys
- Individual letters or emails
- Conversations with Registered Tenant Organisations

Our Tenant Participation Strategy explains exactly how we gather your views and how they influence our decisions.

Complaints and serious concerns – information for tenants and service users of social landlords

Did you know... If you are a tenant of a registered social landlord (RSL), such as a housing association or co-operative, you can report Complaints and Serious Concerns to the Scottish Housing Regulator. A group of tenants or an individual acting on behalf of tenants, such as a representative of a registered tenants' organisation (RTO) can also report findings to the Scottish Housing Regulator. Spire View has a factsheet on our website that explains all this and more. Just head over to www.spireview.org.uk

You will find this information on the 'Our Performance' sections.



Working together: our approach to positive communication

At Spire View Housing Association, we are committed to creating a **supportive, respectful and inclusive** environment for everyone who uses our services. We believe every service user has the right to be **listened to, understood and treated with dignity** – and our staff deserve the same in return.

Our **Unacceptable Actions Policy** is designed to help us maintain positive, productive communication so we can continue delivering the best possible service to all tenants.

Encouraging Respectful, Meaningful Communication

We understand that people may feel stressed or upset when dealing with housing issues. Our aim is always to respond with patience and understanding. Most interactions are completely positive, and we truly value the relationships we build with our tenants.

However, in rare situations, certain behaviours can make it difficult for us to help effectively. The policy helps us manage these situations in a fair and consistent way, ensuring:

- Staff feel safe and supported
- Tenants receive a timely and effective service
- Everyone gets fair access to help when they need it.



What the Policy Covers

The policy outlines how we handle situations where behaviour becomes challenging – such as high levels of contact, difficulty progressing a case due to missing information, or communication that staff find distressing or unsafe.

It focuses on managing these situations **constructively**, using proportionate steps that aim to keep communication open whenever possible.

Our Commitment to Fairness

Any actions we take under this policy are carefully considered by senior staff. We always:

- Look at the individual's circumstances
- Try to support positive communication
- Offer opportunities to adjust behaviour before restrictions are put in place
- Explain decisions clearly and in writing

We want every service user to feel treated fairly, even when difficult decisions need to be made.

Right to Appeal & Ongoing Review

If contact needs to be restricted, tenants have the right to appeal, and a senior member of staff – who was not involved in the original decision – will review the case.

All restrictions are monitored to make sure they remain fair, appropriate and in place only for as long as necessary.

Tenant Portal

Have you signed up to our new Tenant Portal yet?

On the portal you can:

- Check your account balance and make payments anytime
- Report, track and view repair history online
- Update your contact details quickly
- View your current household details

Available 24/7 from your computer, tablet or phone – at a time that suits you.

So far, we have **87** tenants signed up to the portal!

Need a hand?

Pop into the Spire View Office – our staff will be happy to help you register. Or call our office on **0141 552 7928** and we'll guide you through.



Congratulations to Tommy Coyle, the winner of our Prize Draw – thank you for registering!

Roystonhill Community Hub

All things Hub on the Hill

Welcome to this quarter's edition of the Hub Newsletter.

December saw the return of our much-loved Christmas Fayre. This year, we had some of our tenants host stalls and sell their craft goods. The quality and affordability of the items on sale highlighted the incredible talent within our community. We were also joined by our friends from Rosemount Development Trust, Rosemount Lifelong Learning, Royston Youth Action, Royston Community Pantry, Toonspeak, Jobs & Business Glasgow, RCA Trust, Help 4 The Homeless.



**Roystonhill
Community Hub**

The Hub on the Hill



Roystonhill Community Hub

As always, the highlight of the day was Santa and his reindeer!

The joy on the children's faces was unforgettable, with 180 selection boxes handed out on the day. We would like to extend our sincere thanks to BRB Limited for their generous donation, which made this possible.

In total, just over 300 people attended the event, including children from local primary schools and nurseries.

Of course, our festive celebration wouldn't be complete without a fantastic buffet — beautifully prepared by Pauline from the Hub on the Hill Café. Here are some photos from the day — we hope you enjoy seeing the festive fun!



Roystonhill Community Hub

Community Cinema Screenings

December also saw us working in partnership with Rosemount Lifelong Learning to deliver two community cinema events showing *Elf*. Both screenings were well attended and thoroughly enjoyed by the children.



We recently held a community cinema screening of the 3-time BAFTA-winning film *I Swear* in January. Everyone who attended had a great time and thoroughly enjoyed the film.

If there's a film you think would be popular in the community, please get in touch – we'll do our best to source it and screen it here at the Hub.

Here's What's On at your Hub. If there are any classes you would like to see at the hub, please let us know and we will do our best to get it.



Thank you to the Vodafone charities.connected scheme

We are very proud to still be able to offer SIM cards in partnership with Vodafone everyone.connected. You can apply for a SIM card every six months – simply come along to The Hub, answer a few short questions, and we'll get you set up.

Each SIM card includes:

- 40GB of data per month
- Free calls and texts
- Valid for six months

Pop in and speak to a member of the team to find out more!

WHAT'S ON

AT ROYSTONHILL COMMUNITY HUB

● FREE ● PAID ● MEMBERSHIP

Day	Activities
Monday:	2pm - 5pm Royston Community Pantry GEMAP - 9am - 5pm Energy Drop In 10am-12pm 7pm - 9pm Karate 18+ 6.30-8pm Yoga with Amira
Tuesday:	GEMAP 9am - 5pm 1pm - 3pm Crafts for Laffs M 5.30pm - 7.30pm Toonspeak F
Wednesday:	GEMAP 9am - 5pm 4.30pm - 6pm Toonspeak F 6pm - 7pm Karate (Kids)
Thursday:	GEMAP 9am - 5pm Energy Drop In - 10am-12pm 10am - 3pm Young At Heart 50+ M 4pm - 7pm Royston Community Pantry M 5.45pm - 8.45pm Dance Energy P 6.30pm - 7.30pm Guitar Lessons F 10am - 12pm RNID Last Thurs every 2nd month F
Friday:	GEMAP - 9am - 3.30pm Energy Drop In 10am-12pm 10am - 1pm Royston Community Pantry M 5pm - 6pm Karate (Kids) 6.30 - 7.30pm Yoga with Amira 6.30pm - 8.30pm Bingo

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📧 @RoystonhillCommunityHub
communityhub@spireview.org.uk
www.spireview.org.uk

Roystonhill Community Hub

Looking to improve your fitness, confidence, and self-defence skills?

Join our Adults Karate Class every Monday from 7-9 pm at The Hub.

- All abilities welcome
- Friendly and supportive environment
- Great for fitness & self-defence

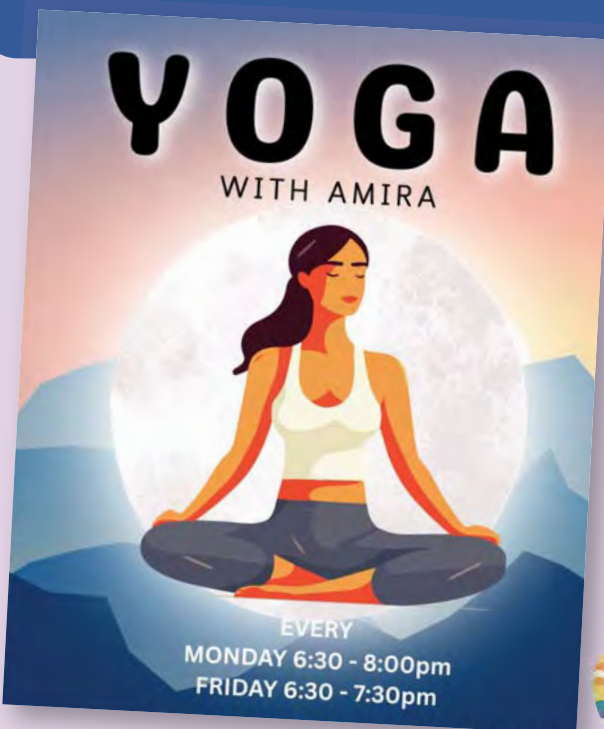
Interested?

First class FREE! Contact Alistair on 07510 620796

Come along and give it a try – your first step starts here!

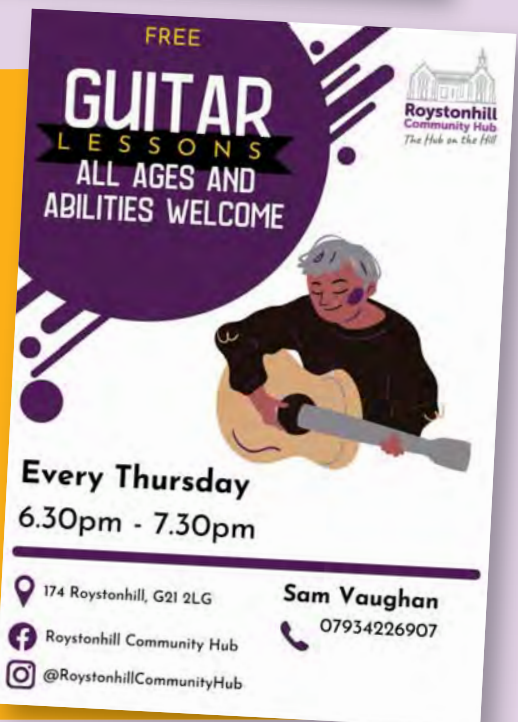
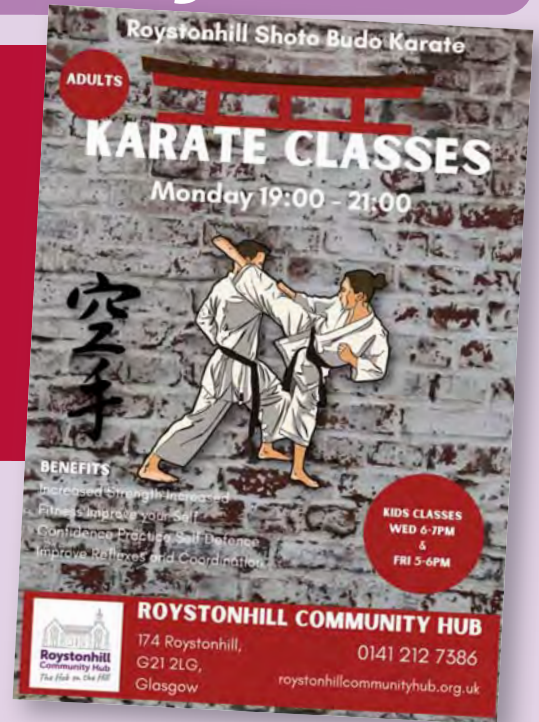
£5.00
per
class

Join Yoga with Amira at Roystonhill Community Hub and discover the benefits of relaxation, flexibility, and mindfulness in a welcoming space. Classes run every Monday from 6.30–8pm and every alternate Friday from 6.30–7.30pm, offering the perfect opportunity to unwind, stretch, and strengthen both body and mind. Whether you're a beginner or experienced, why not come along and experience the benefits of yoga?



Interested in learning guitar or just looking for someone to have a jam with?

Come along to our weekly class and our super talented tutor, Sam will be there to give you all the help and encouragement you need. Classes are free of charge.



Are you aged between 16 and 24 years old and looking for support to find training and or employment?

Lorraine Wilson, from Jobs & Business Glasgow can support you. Lorraine can meet with you at the Roystonhill Community Hub.

She can help you with:

- Creating and improving your **CV**
- **Job searching** and completing **applications**
- **Interview preparation** and confidence-building
- Access to **training courses** through our network of city-wide training providers
- Accredited, **professional qualifications** that help you move into work

To find out more or arrange an appointment please call or text Lorraine on T: **07917 591 741** or email lorraine.wilson@jbg.org.uk

Roystonhill Community Hub

Support for Carers

Glasgow North East Carers will be holding drop ins at the hub every 6 – 8 weeks. We will update the times on our Facebook page. They are here to provide information and support to carers. You can contact them directly at contact@gnecarerscentre.com or **0141 781 0728** if you think you may need their services.



Bike Station

We're delighted to have a Grease Monkey Bike Station installed at the Hub. It can be used to:

- Inflate your bike tyres
- Make simple repairs
- Access all tools stored within the unit

Here's a picture of the station in action!



Glasgow North East Carers Centre

Are You Looking After Someone?

Does someone in your family have an illness or disability, including mental health issues or substance misuse?

Adult Carer

Would you benefit from services which support you in your caring role?

Young Carer

Are there supports & services that could help you and your family?

We can provide the following:

Peer Support

Carers coming together, providing support and sharing experiences.

Info & Advice

Find the information that is right for you.

Money Matters

Accessing benefits, grants and other financial supports.

Emotional Support

The opportunity to talk over issues or difficulties you might be facing.

Find Us: Glasgow North East Carers Centre, 51 Trowda Place, Glasgow, G34 9AX

Call Us: 0141 781 0728
Email Us: contact@gnecarerscentre.com

[gnecarerscentre.com](https://www.gnecarerscentre.com)

ROYSTON FOOD HUB



ROYSTON COMMUNITY PANTRY

OPEN MONDAYS 2 - 5PM,
THURSDAYS 4 - 7PM,
FRIDAYS 10AM - 1PM

Roystonhill Community Hub, G21 2LG



GARDENING SESSIONS

Contact roystongardener@ngcfi.org.uk for more info.

GARDENING FOR WELLBEING

WEDNESDAYS
10AM - 2PM

Gardening skills & outdoor activities. Open to all adults.

TEENY GREENIES

THURSDAYS
1.15 - 2.30PM

Pre-school aged children and parents.

YOUNG PLANTERS

THURSDAYS
3.15 - 4.30PM

Primary school aged children and parents.

FREE ACTIVITIES!

Germiston Allotments, G21 2DJ

roystonfoodhub@ngcfi.org.uk
0775 809 3754
www.ngcfi.org.uk/roystonfoodhub

RNID Supporting people who are deaf, have hearing loss or tinnitus

GET SUPPORT WITH NHS HEARING AIDS OR A FREE HEARING CHECK



Visit our free drop-in service - no appointment needed. Our friendly volunteers can support you with:

- Information on hearing loss and tinnitus
- How to do a hearing check
- Hearing aids, including basic repairs and maintenance of NHS hearing aids
- How to access support and services in your area

Roystonhill Community Hub
March 26th, May 28th, July 30th, Sept 24th and Nov 26th

10am - 12pm

RNID will be back in the hub on Thursday 26th March for anyone looking to get help with their NHS hearing aid or a free hearing check. The poster above details the dates they will be at the hub.

Watt's up, Royston?

**ROYSTON
COMMUNITY
ENERGY
PROJECT**

As we move into the second year of the Royston Community Energy Project, we'd like to thank you for your continued support and engagement. This project is rooted in the Royston community, and your involvement has helped shape everything we do.

From the very beginning, we've worked closely within the community and involved people with lived experience of fuel poverty. Their insight helps ensure the project responds to what Royston truly needs, and that our support is practical, relevant, and accessible.

What we've achieved so far?

Thanks to your participation, the project has already made a real difference:

- **266** distinct households have received support
- **£21,214** in vouchers has been distributed to help with energy costs
- **£6200** in energy debt written off for various tenants.

We've also partnered with local organisations including **North Glasgow Healthy Living, Rosemount Development Trust, and Rosemount Lifelong Learning**. Together, we've delivered workshops, distributed winter warm packs, and engaged with a wide range of people across the community.

We'd like to give a special thank you to Rosemount Development Trust for providing additional funding to support the Royston Community Energy Project. This funding enabled us to provide 33 winter warm packs to vulnerable families who needed them most.



Your voice matters

Keeping the spirit of community engagement at the heart of the project, we really care about your experience with the Royston Community Energy Project. Our volunteers are currently gathering wellbeing and feedback surveys, giving you the chance to tell us how we're doing. As a thank you, everyone who completes a survey can enter a prize draw to win £50 in energy vouchers.



What's coming next

We have lots planned for the year ahead, including:

- New funding for **energy vouchers**
- **Fuel debt support**
- Help with **grant applications**
- **Youth engagement** activities
- New **workshops** and events

Keep an eye on our social media channels for the latest updates.

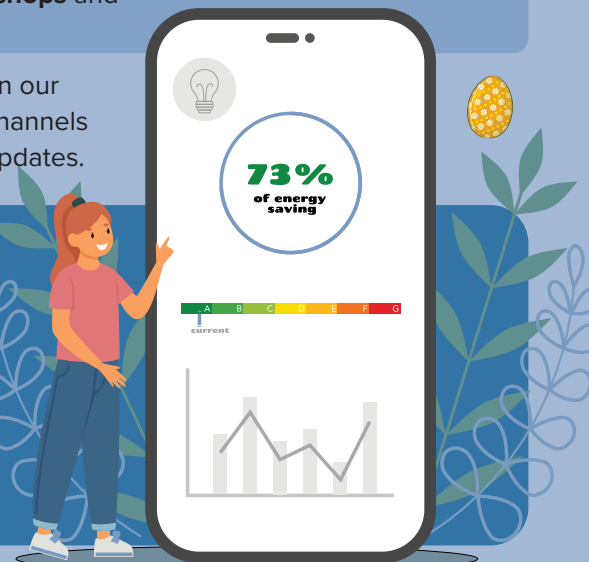
Need support now?

You can call us on **07968 397214** to book an appointment with the energy advisor, or pop along to one of our drop-in sessions:

Mondays, Thursdays, or Fridays
10am-12pm at Roystonhill Community Hub

You can also scan this QR code to make a referral:

RCEP Referral Form





HELLO!

Here on the Heritage project we have had a great start to 2026 archiving and cataloguing all the amazing photos people in the Royston community have donated to our archive. As usual, we have a small selection of these photos pictured below here for you to see, but please do keep an eye on the Roystonhill Community Hub's social media for more. We're on Facebook and Instagram, so be sure to give us a wee follow!

CREATIVE WORKSHOPS

Our workshops in partnership with Toonspeak Young People's Theatre were a great success with amazing work being created by the group of young people involved. Using stories recorded from people in the Royston community, the group created five videos using animation, greenscreen and filmmaking techniques! We have already held a few screenings for the artists' family and friends, committee members and our Young at Heart group.

HERITAGE WEBSITE

Over the next few months, we are focusing on designing a Royston Creative Heritage website that can host the Royston Community Archive alongside all the other fabulous projects you have been involved with over the past 18 months. We hope to launch this in Early Summer 2026, and we can't wait to share it with you! We will be running free website design and management training here at the hub, so if you want to find out more about creating and maintaining websites, please do not hesitate to get in touch at heritage@spireview.org.uk

ROYSTON HERITAGE MURAL

We have been successful in receiving funding from the Area Partnership Fund for our Paws and Paint Project. This project is working with young people to design anti-dog fouling signage for our local greenspaces and creating a Community Heritage mural to be installed at the bottom of Roystonhill. The designs were created by local artist Ann Marie Devlin, and voted on by community members at Roystonhill Community Hub, Royston Primary and St Roch's Primary. The mural painting is currently underway and we aim to install this by the middle of April 2026.

PHOTO SPOTLIGHT

The artwork pictured has been created in collaboration with St Mungos Primary School, alongside stills from the Toonspeak Oral History Filmmaking project and photos from local community members and organisation.



FOLLOWING THE REFORMATION AND THE UNION OF THE CROWNS IN 1603...

WHAT
COULD GO
WRONG?



JAMES VI WANTED TO UNIFY THE CHURCHES OF ENGLAND AND SCOTLAND.

JAMES WOULD BE THE HEAD OF THE CHURCH.

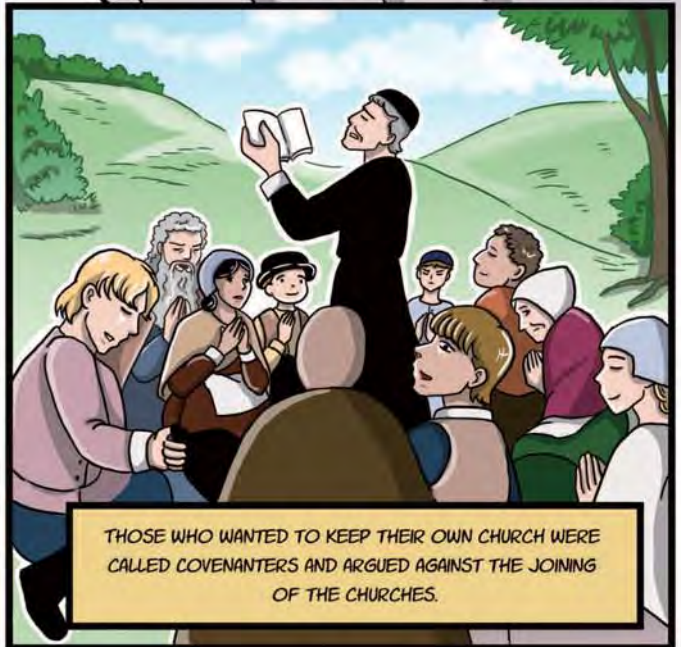
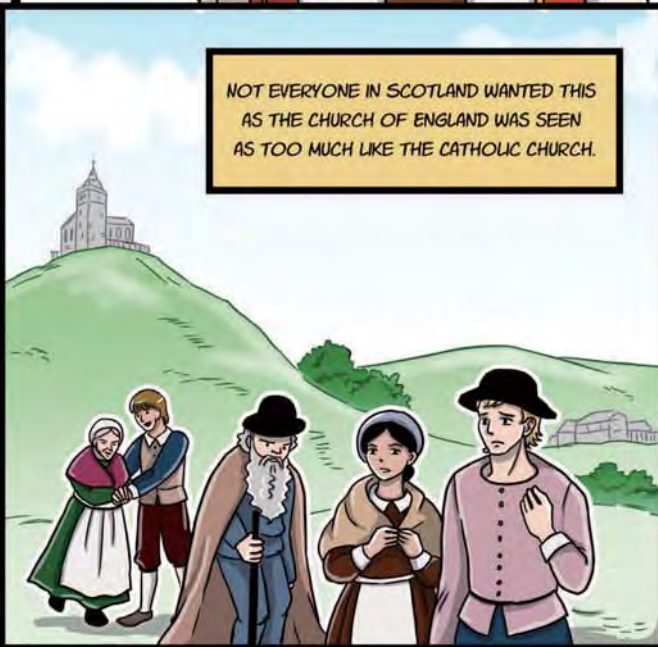
NATURALLY.

wink!



Eira25

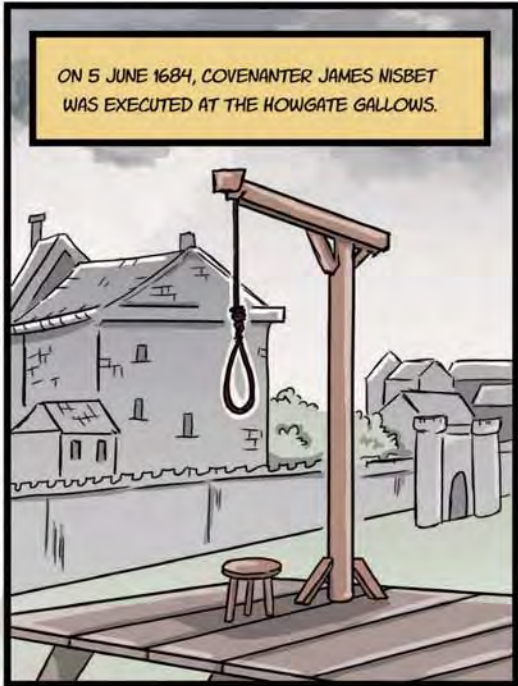
NOT EVERYONE IN SCOTLAND WANTED THIS
AS THE CHURCH OF ENGLAND WAS SEEN
AS TOO MUCH LIKE THE CATHOLIC CHURCH.



THOSE WHO WANTED TO KEEP THEIR OWN CHURCH WERE
CALLED COVENANTERS AND ARGUED AGAINST THE JOINING
OF THE CHURCHES.

THE COVENANTERS WERE OUTLAWED AND PURSUED FOR THEIR BELIEFS, WITH AROUND 18000 PEOPLE EXECUTED OR KILLED.





Staff Contact Details

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Jordan Henderson Finance Manager
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Gillian Spence Corporate Governance Manager
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Sharon Mearns Housing Officer (part time)
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Elena Mary Harris Heritage Engagement Officer
heritage@spireview.org.uk 0141 726 0272

Surbhi Sachdeva Energy Advisor
surbhisachdeva@spireview.org.uk 0141 726 0264



Estate Management Policy Review – we want to hear from you!

The Association is currently reviewing both our Estate Management Policy and our Membership Policy, and we'd love to hear your views. Your opinions, ideas and comments play a key role in shaping how we work with – and for – our community.

What are these Policies about?

Estate Management Policy

This policy explains how we approach and manage estate-related issues, helping us keep our neighbourhood safe, clean and well-maintained.

Membership Policy

As a membership organisation, we aim to encourage people from the local community to become members of the Association and take an active role in its future.


Join our Focus Group

To help us with these reviews, we are looking to bring together a small focus group of tenants who would be willing to give up a couple of hours to discuss these important topics.

Your contribution – big or small – would be hugely valued and greatly appreciated.

Want to get involved?

If you're interested in taking part in the review of these policies, please contact Donna:

 0141 559 6773

 donnarichardson@spireview.org.uk

We'd love to have you involved!



CONTACT DETAILS

Tel 0141 552 7928
Email info@spireview.org.uk
Website www.spireview.org.uk

EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water 07909 113 379
All Other Emergency Repairs 0800 595 595