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Christmas New Year

The Newsletter for Residents of Spire View Housing Association Issue 80 • Winter 2023

Merry

Christmas Gifts

Christmas and peaceful New Year.

Merry Christmas to all our residents. For those over 60 years old, please look out for your £10 Christmas gift card which will be delivered during December 2023.

We would like to take this opportunity to ask all tenants to be mindful of your elderly neighbours and, if you can, call them from time to time to make sure they are keeping well – especially during bouts of bad weather. On behalf of all staff and Committee members at Spire View we would like to wish everyone a very Merry

Forthcoming Holidays

Spire View Housing Association and Roystonhill Community Hub will be closed on the following dates:
Christmas Monday 25, Tuesday 26 and Wednesday 27 December 2023.
New Year Monday 1, Tuesday 2 and Wednesday 3 January 2024.
In the event of a heating or hot water emergency please contact: Gas Sure on 01294 468 113. For all other emergencies please contact City Building on 0800 595 595.

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Bulk uplifts – arrangements for Christmas and New Year

Our Contractor will carry out bulk uplifts during the Christmas break on the following dates:

Thursday 28th December 2023 and Thursday 4th January 2024

Please place all items for uplift on the pavements the night before to ensure all your items are uplifted.

Thank you. 👧

Tenant Bonus Scheme 2023

We recently introduced the Tenant Bonus Scheme to Spire View tenants. This is a £50 or £25 (if you are a new tenant within the previous 6 months) "Love 2 Shop" Gift card.

This is a reward for being fantastic tenants. We are delighted to announce that **94%** of tenants qualified this year, well done. Look out for your letter and vouchers which will be delivered by staff throughout December. All tenants who transferred over from Copperworks will continue to receive the Bonus this year as long as you have adhered to your tenancy conditions. Congratulations to all of you who received the Bonus and for keeping to your tenancy conditions. For those of you who did not receive the Bonus, below are details of what you need to do to ensure you receive it next year:

- Pay rent on time and maintain arrangement to pay any arrears.
- Pay rechargeable repairs, legal expenses and any arrangement to pay outstanding amounts.
- Allow the Association access to carry out your gas service and electrical checks.
- Be respectful of your neighbours and not act in any way that causes offence or disturbance to your neighbours.
- Respond to all correspondence, where necessary, issued by the Association.

Let's see if we can increase the numbers receiving vouchers next year.

Winter Warning!

Yes, the dark nights are here again, and the winter chill is slowly creeping in!

Around this time every year, we include an article in our Newsletter with some winter advice and this year we are continuing with this tradition.

We appreciate that this winter is going to be another cold one when many are struggling with high energy costs and the ongoing cost of living crisis so now is a good time to think about how to keep your home warm over the winter months and to make some small changes which have the potential to have a real positive effect.

If your boiler has a time function/programmer, it is worth taking some time to get the hang of it – with the clever use of your timer, you can make sure you always wake up warm and come home on those dark nights into a warm environment without having to leave your heating on 24/7. If you need any advice on how to use your timer, please contact our office for assistance.

Keep your radiators clear...

If you are able to, move furniture away from direct contact and this will allow the hot air to circulate more freely and warm up the room more effectively. Also, if possible do not dry lots of washing using your radiators.

Stay in touch with others...

Make sure you know how to contact your neighbours by phone – it's easy to lose touch in the winter months when people aren't out and about as much. If you know of an elderly neighbour near you, maybe call them from time to time to make sure all is well. If you are particularly concerned about anyone, let us know too as we may be able to be of assistance.

ALSO REMEMBER... We are more than just a landlord; we are here for our community and will be happy to assist in any way we can! Especially now we have our in-house energy team who are happy to provide advice, assistance and support if needed!



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Coffee Morning – a great success!

We were absolutely delighted to host a Macmillan Coffee Morning in Roystonhill Community Hub to raise funds for Macmillan Cancer Support. We had a fantastic turn out, and all the donated baked goods were delicious! Thank you so much to everyone that came along and bought the goodies that were on sale.

We are proud to say we raised a whopping £446.25 which is a brilliant result and could not have been achieved without the help of everyone that came along on the day or donated to our fundraising page. All donations have now been sent on to Macmillan and we hope this will make a difference for them.





Roystonhill Masterplan

It has been some time since we have been able to give you an update on this. However, we are pleased to let you know that there has been some recent activity.

Just in case readers are not aware, the masterplan was about looking at the Millburn Centre site and the site next to the Blue Roof. The owners of the Millburn Centre (City Property) recently marketed the building and have now selected a preferred bidder.

The Association is in early discussions with the preferred bidder in relation to the possibility of working in partnership with them on a potential future housing development on the site.

It is very early days and no firm decisions or plans have been made but we will keep you posted as things progress.

Planned Maintenance – Delivering Our Promise!

Now that the transfer of Copperworks has concluded, our attention has turned to our planned maintenance programme and delivering on the investment promised to tenants.

We recently publicised our planned maintenance programme for the period 2024 to 2027 and we are delighted to share this with you again as part of this article.

Combined Investment Plan 2024-2027

Financial Year	Addresses	Number of Properties
2024/25		
Bathrooms	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	29
	299 Roystonhill, 2 & 4 Dunolly Street	11
Kitchens	8-38B Tharsis Street, 106 Rhymer Street 2/2	19
	259-271 Roystonhill	31
Boilers	Gadshill Street & Hollybank Estate	65
	259-271 Roystonhill	7
	8-38B Tharsis Street	13
Windows	299 Roystonhill, 2 & 4 Dunolly Street, 290 & 288 Royston Road	31
	91-99 James Nisbet Street	45
2025/26		
Bathrooms	80/90/100 Roystonhill, 70-86 Rhymer Street and 103-115 Roystonhill	50
	290 Royston Road, 288-272 Royston Road	35
Kitchens	275-295 Roystonhill	36
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	43
Boilers	70-86 Rhymer Street	12
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	6
	272-284 Royston Road	3
Windows	272-284 Royston Road	26
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	44
2026/27		
Bathrooms	270-264 Royston Road, 23-33 Tharsis Street	56
	90-110 Rhymer Street, 90-96 James Nisbet Street, 101 & 103 James Nisbet Street	59
Kitchens	299 Roystonhill, 2&4 Dunolly Street	19
	91-99 James Nisbet Street, 3 & 7 James Nisbet Street	40
Boilers	299 Roystonhill, 2 & 4 Dunolly Street	21
	91-99 James Nisbet Street, 3 & 7 James Nisbet Street	56
Windows	272-274 Royston Road	14
	80/90/100 Roystonhill (Front Elevation only)	24
	103-115 Roystonhill, 70-86 Rhymer Street	42

We are currently preparing the information for the tender packages for each of the contracts and will be advertising these for suppliers to bid in the very near future. The estimated timescale for starting each of the programmes is outlined below:

Kitchen & Boiler programme: April 2024Bathroom programme: June 2024Window Programme: May 2024

It should be noted that this can be subject to change, but we will be working hard to ensure that we meet these timescales.

Drains and the downfalls!

We are using this edition to issue another reminder in relation to the dangers of what we put down our drains and the nasty consequences this can have.

We would like to take this opportunity to remind you that we need to be careful of the type of things we put down our drains, oil, fat, rice amongst other things can result in blockages and inconvenience.

Over past years, the Association has had a number of issues relating to blocked drains with the main culprit in all of this being the disposal of baby wipes or "flushable" wipes down toilets.

As you will see from the pictures, the impact of this can be quite significant. These photos show our Contractor mid-clearance with two bags already full of waste.

We are sure those of you who have witnessed the result of a blocked drain (overflowing sewage into back court areas etc.) will agree that this is not pleasant for anyone.

As well as the unpleasant result of a blocked drain,

the clearance exercise can often be very disruptive and expensive and all costs must be met from the Association's budget and ultimately, tenants' rents.

Therefore, we are asking all tenants and residents to kindly refrain from flushing anything other than toilet paper down your loos and to take care also of what you put down your sink!

Thank you for your co-operation with this!

Win your Festive Dinner

That's right, it's back!

Enter our free draw to win a £100 Love to Shop voucher. All you have to do is complete the tear off slip below and return it our office by 5pm on Wednesday 24th of January and a winner will be announced on Thursday 25th – Good luck!

Win your Festive Dinner – Entry Form

Address:

Name:

Contact Number:







Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library.

This is a 60 volume set of books for children aged 0-5 and the good news is it's absolutely free.

If you have a child or children of this age and haven't yet registered please contact **Stephen Hughes** or **Yvonne Maworera** at the office (contact details can be found on the back page). After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out the area. We recently received some positive feedback from one of the tenants who has registered their child for the free books and this is what they said:

"My children are both registered for the Imagination Library and they love getting their books delivered" "What a great way to get my kids to read!"



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Spire View AGM 2023

The Association held another successful AGM on 19th September 2023 at Roystonhill Community Hub. We were delighted to welcome along 50 members of the Association and were also pleased to have had 9 proxy votes submitted before the big day.

For the first time in many years, the number of members interested in joining the Management Committee was greater than the number of spaces available. As a result, an election took place at the AGM, following which it was confirmed that the following members were duly elected and will serve on the Management Committee for the coming year:

Charlie Lunn	Chairperson
Maureen Flynn	Vice Chair
Clare ODonnell	Secretary
Alan Brown	Treasurer
Rachel Cooper	Allan Stewart
Angela Heaney	Drew Collier
Geraldine McLau	ghlin Craig Allan
Rosemary Gallag	her Alan Shute
Osman Lamin Sic	lique Mary Gibson
Florence Dioka	

Sadly after 9 years Luis Paulino decided to step down at this years

AGM, all members present joined us in thanking Luis for his service to the board.

Prize Draw

As in previous years we held a fabulous prize draw for all members in attendance at the AGM.

The lucky winners were...

1st Prize	Catriona Donald
2nd Prize	Chiedo Chigozie
3rd Prize	Alan Brown

Congratulations to all our winners and a big thank you to all our members who took the time to come along and support Spire View.

Complaints

The Association values feedback from our customers, both positive and negative. Customer feedback helps ensure that we are meeting the needs of our tenants and other customers.

We recognise that from time to time things can go wrong and customers may wish to complain about our service. If you are unhappy about any aspectof our service please get in touch with a member of staff who would be happy to assist. During July – September 2023 we received the following feedback:

What you said...

"I'm not happy with the grass cutting service. Contractor has left a mess all over my patio area."

What we did...

Staff contacted the Contractor and carried out a full investigation. A joint visit was carried out to the property and assurance given to the tenant that any mess will be cleaned up in future. Contractor has resolved this issue by cleaning up the mess left behind and all future practice will be monitored.

What you said...

"I'm not very happy with the grass cutting service at the moment, the Contractor did not use a lawnmower when cutting the garden and instead strimmed the garden all over."

What we did...

Following the complaint being received, staff contacted the contractor and instructed the Contractor to return and complete these works to a reasonable standard. The Contractor returned and cut the garden properly on the same day. Staff learned the importance of carrying out post inspections following works.



Number of complaints	1st Stage	2nd Stage
Total number of complaints received in the reporting year	21	0
Number of complaints carried forward from the previous reporting year	0	1
Total	21	1
Number of complaints responded	21	1
to in full by the landlord	100%	100%
Total number of days taken to respond in full to complaints	3 days	11 days

Repairs Satisfaction

Once again, we would like to thank all of our tenants who very kindly took the time to complete our repairs satisfaction surveys. We love to hear from you as it's a great opportunity to have your say on our maintenance service.



We are currently carrying out surveys by text so if you have had a repair carried out recently, we will

be sending you out a survey. Alternatively, you can call Mary Dunsmore, Maintenance Assistant on 0141 559 6770 to participate in our quarterly survey.

The feedback we receive is greatly appreciated as it allows us to monitor both the quality of our maintenance service and the performance of our contractors and to continue to provide the high level of service you expect to receive.

All of those who responded to our text survey were entered into the quarterly prize draw. You have to be in it to win it though, so remember to update your telephone number and respond to the text when you get it.

Our July winner is **Tracy Ann Young**, and our October winner is **Janet Ross**.

Policy Review – Have your say

The Association is currently reviewing a number of policies and would very much like to hear your views, opinions, thoughts or any comments you may have.

Complaints Handling Procedure

This policy outlines how we deal with complaints.

Rent Setting Policy

The aim of this policy is to ensure affordable and comparable rents are reasonably balanced with the financial viability of the organisation.

Tenant Participation Strategy

The aim of this Strategy is to encourage greater participation in all aspects of the Association's operations.

Allocation Policy

This policy outlines how we allocate properties.

The Association would like to identify a selection of individuals and set up a focus group, who may be prepared to give up a couple of hours of their time to help and have some discussion on these subjects. Any contribution you could make would be very welcome and appreciated.

If you are interested in becoming involved in the review of these policies please contact Donna on **0141 559 6773** or **donnarichardson@spireview.org.uk**



Equality and Human Rights Strategy

Did you know that the Association recently approved a new Equality and Human Rights Strategy and Action Plan? We firmly believe that providing equality of opportunity for all is fundamental to the Association's values. It is not just a legal or regulatory requirement, put simply, equality of opportunity is morally the right thing to do. This belief is a key driver behind this Strategy and Action Plan.

The Association is committed to promoting an environment of respect and understanding, where diversity is encouraged, and discrimination avoided. This commitment covers all areas of our work both as an employer of staff and a landlord/provider of services. It is also important to note that equality is not about treating everyone in the same way but recognising that people's needs are met in a variety of ways.

We have published a copy of this Strategy and Action Plan on our website however if you would like a paper copy of this policy please contact Gillian Spence on 0141 559 5644 who will be happy to assist you.



As winter approaches and the months are getting colder and damper, we like to issue a reminder about condensation and mould growth and would ask tenants who are experiencing any issues to contact us as soon as any problems appear. Remember, our maintenance staff and energy teams are here to offer advice and assistance so please don't hesitate to get in touch.

Meantime, we detail below our guidance in relation to condensation, what it is and how to try to avoid it where you can.

What is condensation?

Condensation is a form of dampness which occurs when moist air comes into contact with a cool surface and water droplets form.

An example of this is when your bathroom mirror steams up after a shower or a bath or when the glass on your window mists up and drops of water run down the window onto your cill.

Another example is when water forms on your toilet cistern and this can often be confused with a leak especially if this moisture drips onto the floor. You can check this by drying the moisture off the cistern and then monitoring this to see if any water continues to drip. If moisture attaches itself to a wall or another surface such as window cills, and it is left untreated, this can result in **MOULD** growing.

Years ago, our buildings had natural ventilation through chimneys, for example. There were often draughts at doors and windows. The homes that we are building now are more insulated, they are better sealed and draught proofed. Therefore, we need to do something to let the moisture out!!

Where does it come from?

- From you when you breathe or perspire –
 This is more noticeable when you do exercise and overheat
- From what you do:
 - Bathing
 - Showering
 - Cooking
 - Drying clothes indoors or in unvented tumble driers
 - Ironing

The list goes on but you probably get the idea!!

Where it can happen

Condensation happens in areas where there is a lack

of air movement. A change in temperature and ventilation is often all a home needs to protect it from condensation.

Condensation can appear on:

Walls - particularly in corners near the skirting and on the ceiling. The side walls are often affected as they can be even colder.

Areas with poor ventilation will get condensation. This could be behind furniture, particularly wardrobes and beds if they have been placed against an outside wall.

Double glazed windows are unlikely to have surface condensation except temporarily. If it is on the window you must wipe it up. Condensation settling where the glass meets a timber window frame can cause the timber and seals to **ROT**.

Moisture can also be found on tiled surfaces. To prevent **MOULD**, open windows and wipe the tiles down.

Moisture can form on the cistern and on the walls behind in bathrooms so make sure you dry and clean this to prevent **MOULD**.













How to remove mould

MOULD can be easy to remove. You can normally wipe it off with a disposable cloth, using some household cleaner. There is no need to use strong chemicals. Wipe over the area again every few days using diluted household cleaner to stop the mould growing back. This should become part of your regular cleaning routine.

How can you prevent condensation in your home?

Heat and ventilation are key:

- Keep a window open when drying clothes indoors.
- Don't dry clothes over warm radiators.
- Keep the kitchen door closed when cooking.
- Keep lids on pots and pans when cooking.
- Keep the bathroom door closed when running a bath and bathing.
- Don't overfill cupboards and wardrobes make sure air can circulate.
- Make sure you use the extractor fan in the kitchen and bathroom.
- Don't keep furniture and beds pressed hard against walls – air has to circulate.

- Keep your heating on low throughout the day in cold weather.
- Set the time clock on your central heating so that you heat your home at least part of the day. Using the timer your house can be warm for you getting up in the morning or getting home from work.
- Don't use gas or paraffin heaters they produce a lot of moisture.
- Make sure you properly heat and ventilate rooms at risk.
- Make sure the tumble dryer hose is put out the window or door.
- Don't trap heat don't put furniture in front of a radiator.
- Keep curtains above radiators.
- Thick curtains stop heat escaping remember to close them at dusk.
- Keep curtains open on sunny days to help warm rooms.
- Keep doors open in sunny rooms. Let warm air circulate in your home.

What to do next

If you continue to find condensation and problems with **mould** contact the Association. We will visit to discuss this with you.

Some Winter Advice – Condensation in Closes!

At this time of year, we see a rise in damp and condensation issues being reported to us about your properties. However, condensation doesn't just happen inside your homes. At this time of year there is also the potential for condensation to build up in closes, on walls and floors. Here are some tips on how, together, we can keep condensation to a minimum.

WE WILL:

- Employ close cleaning teams to clean the closes on a weekly basis.
- After cleaning, the close cleaning team will dry down all areas and leave windows open for ventilation.

YOU CAN HELP BY:

- Drying your feet on the mat provided when entering the close.
- Opening close windows to provide ventilation.
- If you notice wet floors or walls, use a dry mop or cloth to dry off any wet areas.

If we all work together, we can minimise condensation issues within your close.

At Spire View, we are very aware of how the winter months can affect you.

Christmas is coming, the days are getting shorter, energy bills are getting higher and overall it is a really hard time of year. However, we and other organisations across your area, have some fantastic services and programmes available with the aim of taking as much strain as we possibly can off you. Find out more:

GEMAP - Money and Financial Capability Advice

As a tenant of Spire View you have access to a variety of services delivered by GEMAP at Roystonhill Community Hub. Our Money Advisor

is available 3 days per week and our Financial Capability Officer, 2 days per week.



Money Advice

Our Money Advisor, Matthew, has a range of interventions he can pursue to get your finances back on track. For example, Debt Arrangements, Trust Deeds, Repayment Plans, Minimal Asset Process and Write Offs. These are just a few of the routes Matthew could go down to help you get back on track.

Matthew can also help with benefits applications and letting you know what benefits you are actually entitled to.

To make an appointment, contact us and speak to reception or your housing officer who can help.

Tenancy Sustainment

We work with the Simon Community Scotland, to provide a Tenancy Sustainment Service for all of our tenants. Tracey, our Tenancy Sustainment Officer provides housing, financial and mental health aid to those who are struggling the most with the goal of preventing them from losing their tenancy and becoming homeless. If you

think you would benefit from support from our Tenancy Sustainment Officer then contact your housing officer to be referred.



Mental Health Services around Glasgow

Dealing with stress, grief, loneliness, sadness, depression and/or anxiety alone can be very difficult, but you don't have to do it alone! There are some fantastic mental health services based across Glasgow:

Around 1 in 4 people in Scotland are struggling with a mental health condition, and most of these people don't even realise. Find out more about Mental Health and steps you or

others can take to get help. In 2020 alone there were 1339 reported drug deaths in

In 2020 alone there were 1339 reported drug deaths in Scotland, this is an estimated 245 deaths per million population. Addiction is a serious problem but there are things that can be done to help yourself or others.

In 2021-22 there were 118 incidents, per 10,000 population of domestic abuse recorded by the police in Scotland. Dundee City (172), West Dumbartonshire (161) and Glasgow (147) recorded the highest incident rates in the country. It is important to know just what domestic abuse is and how to spot it. We have compiled together a list of different organisations and phone numbers that can help.

Sexual crimes accounted for 5% of all crimes recorded in Scotland in 2021-22. This increased by 15% from 13,131 in 2020-21 to 15,049. It is important to understand just what sexual assault is. We have compiled together a list of helplines and organisations that can offer support if you believe you, or someone you know is a victim of sexual assault.

A full list of emergency phone numbers regarding mental health, addiction, sexual assault and domestic abuse can be accessed through the QR codes on the right hand side of this page, alternatively get in touch with a member of our team who would be happy to help you.

Royston Community Pantry

North Glasgow Community Food Initiative currently manages Royston Community Pantry which is based at Roystonhill Community Hub and open three days a week. Anyone can join the pantry; it costs £3 to become a member (this is an annual fee) and members get access to the pantry once a week to get around £30 worth of shopping for just £3. To become a member all you have to do is visit the pantry when they are open and pick up and fill out a form. You must have some form of ID to become a member. However, if this is not possible then speak to the staff who can make alternative arrangements for you.



Mental Health



Addiction







Sexual Assualt



Emergency Helplines

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The pantry is open:		
Monday	2pm - 5pm	
Thursday	4pm - 7pm	
Friday	10am – 1pm	

The Royston Community Energy Project

Spire View Housing Association, in partnership with Blochairn Housing Association, have an Energy Advisor and three Energy Assistants to deliver the Royston Community Energy Project. The Project aims to reduce fuel poverty by embedding energy efficiency advice, support and advocacy within wider community support services. This project is funded through the Energy Industry Voluntary Redress Scheme until 31st August 2024.

The Energy Team can help with meter readings, applying for grants (including the Warm Home Discount), conducting energy efficiency surveys, contacting energy companies on your behalf and much more.

There are a couple of different ways to meet with our Energy Team, you can head along to the Drop-ins:

When	Where
Monday: 10am to 12.30pm	Roystonhill Community Hub
Monday: 2pm to 4pm	Blochairn Housing Association
Tuesday: 10am to 12.30pm	Spire View Housing Association
	0444.040 7000 1

Or you can call the Energy team on 0141 212 7386 to make an appointment. Alternatively, you can contact your Housing Officer to be referred.

What's On at Roystonhill Community Hub

Roystonhill Community Hub The Hub on the Hill

Roystonhill Community Hub has some fantastic classes on offer every day, and a lot of them are free! We also have the volunteering project and our digital project:





Check out What's on every day at The Hub.

Hub What's On

Volunteering

ering Digital Project

Find out more about Volunteering with

Spire View and Roystonhill Community Hub.

Find out more about our Digital Project and the advice and support they can offer.

People Plus - Fair Start Scotland

Fair Start Scotland, run by People Plus, offers 12 months of support to get you into employment. It's completely free,

voluntary and will not affect any benefits you may be on. You will get access to training courses, gaining certificates, CV building and tailored support that works for you. They are based at Roystonhill



Community Hub every Thursday from 10am to 2pm and there is no need to make an appointment, all you have to do is come along. Get in touch on 0141 212 7386 to find out more about Fair Start Scotland.

Rosemount Lifelong Learning

Our Services

Rosemount Lifelong Learning runs a variety of services to suit the needs and abilities of those in our community. All services are free



Melanie's Gift of Stationery

A message from Melanie's mum (Amanda) and her sisters (Emma and Bethany).

Our beloved daughter and sister Melanie, died in January 2021 very suddenly aged 21, from a brain tumour.

We have decided to do something to remember our beloved Melanie and share her love for stationery with the people of Royston (given she spent most of her student loan money on stationery). So, we have started 'Melanie's Gift of Stationery'.



The plan is to give out some small starter school stationery packs with help from Spire View Housing Association. We will then look at ensuring at the start of each school year more packs are given (or in January for those going to college).

melanie's Gibt of Stationery

It's not just a school thing it's for those going to school, college or university who might need a little starter pack no matter what age and this way we can give something in her memory.

We are about to give out some more into the local schools and we want this to be something that benefits our community in Royston first and foremost, given over the years they have been there for us and helped so much and now we feel it is our time to do something, to give a little back and help!

If you would like to help, we have an Amazon Wish List and all donations will go into our stationary packs to help the local community:

https://www.amazon.co.uk/hz/wishlist /ls/1CC7VC270Z1GQ?ref_=wl_share

If you know someone who needs any help please get in touch

on Facebook – search for 'Melanies Gift of Stationery' or on twitter @melaniesgos



Community Page Website

Did you know we have a page on our website dedicated to advice and steps you can take to keep yourself, your family and your property safe. This includes things like how to stay safe in a fire, carbon monoxide poisoning, gas servicing, condensation and much more. Scan the QR code to be taken straight to our website.



Roystonhill Community Hub All things Hub on the Hill

Do you want to keep up with everything happening in The Hub on the Hill your local area?



Follow Roystonhill Community Hub on Social Media! You can catch us on Facebook, Twitter and Instagram where we post about the different classes and services happening right here at The Hub,



Let's Get Connected for Our Latest News & Updates



as well as any interesting events happening in and around Royston.

Currently Roystonhill

Community Hub has over 1000 followers across Facebook, Twitter and Instagram and we would love to keep growing our community – don't miss out on anything happening right here at The Hub ever again!

spireview.org.uk

FOLLOW US ON

Keep up to date with everything Spire View by following

us on social media, you can also follow Roystonhill

Community Hub to see a fantastic range of classes and services on offer!

@RoystonhillCH

on Facebook @SpireViewHousingAssociation

Scan the QR Codes to be taken to our websites!

@RoystonhillCommunityHub

@RoystonhillCommunityHub

roystonhillcommunityhub.org.uk

on Twitter @SpireViewHA

on Instagram @SpireViewHA

SOCIAI

Hub Website

Have you ever visited the Roystonhill Community Hub website? We have tons of information about all of our classes and services and you can find out more about booking the halls by checking out our prices and filling out our enquiry form.



SPIREVIEW

Scan the QR code to be taken straight to our website.

Sim Cards

Could you benefit from 40gb of data and unlimited calls and texts free for 6 months? Spire View was lucky enough to receive Sim Cards through Vodafone's Charities.Connected scheme. If you would like a Sim Card please get in touch on 0141 212 7386 or visit Roystonhill Community Hub at 174 Roystonhill, G21 2LG to pick up yours. They are completely free and available to everyone!



Christmas Fun Day

We want to say a huge thank you to everyone that came along to our Christmas Fun Day on Tuesday the 12th of December. Santa, Mrs Claus and the Reindeers were over the moon to meet such wonderful people and give them some selection boxes for being so kind this year.

We had an absolute blast and want to thank all of you in the local community for coming along and all the organisations who took part and helped us put on such a magical day – you can check out all the pictures from the day on the Roystonhill Community Hub Facebook page! But, most importantly, Santa wanted to say

thank you to everyone in Royston and even wrote a letter to express what a fantastic time he had on Tuesday the 12th of December: A missive from the heart of Christmas joy,

Dearest Spire View,

As the twinkling stars alighted on the rooftops, we journeyed to Roystonhill Community Hub, eager to make magic with the young ones. Mrs. Claus, Dancer, Prancer, and the tireless elves accompanied me on this journey, and what a wondrous time we had!

The children of Royston were truly delightful. Their hearts brimmed with kindness, and their manners were as fine as the frost on the windows. How wonderful it was to gift them their selection boxes, brimming with the promise of sweet delights. I hope they continue to share their goodwill and compassion with others throughout the year.

Mrs. Claus, with her boundless warmth and cheer, was overjoyed to bring a touch of Christmas magic to the children. The elves, who toil endlessly in their workshops, relished this opportunity to venture beyond their halls and witness the joy they so diligently create. And Dancer and Prancer? Ah, these majestic creatures reveled in the extra carrots and the chance to meet the children of Royston. They eagerly await their treats on Christmas Day!

Thank you, Spire View, for welcoming us to your community. We are already looking forward to returning next year, to celebrate the magic of the season with the wonderful children of Royston.

With the merriest of wishes,

anta Mrs. Claus,

he Elves

DANCER

PRANCER

Santa Claus

Santa's Grotto

Reindeerland

XM4 5HQ











Hub Christmas Competition

Send us a message on the Roystonhill Community Hub Facebook page or email

communityhub@spireview.org.uk with stories of the nice things your little ones have done this year, and you could win a £20 love to shop voucher to spend on your wee one!

Volunteering Opportunities

Roystonhill Community Hub is always looking for new people to help around the community. If you are looking to learn a new skill and/ or add to your CV get in touch to find out how we can help.

Volunteer your time

We are always looking for people to get more involved with their local community. We have roles available for someone looking to learn reception and admin skills, catering and waitressing, event management and gardening. If these roles don't interest you we can also work together to find something that works for you.

Activity Volunteer

Roystonhill Community Hub Activity Volunteer is a flexible and easy role to get involved with: if you have a skill or a hobby you want to share with people, we have the facilities available to let that happen. Whether it is a weekly class or a one-off-block. This could be a yoga class, an arts group, cooking classes, wellbeing therapies, literacy support or even bicycle maintenance. Get in touch to find out how to get involved.

How will this benefit you?

By volunteering your time, you will be able to help the most vulnerable people in the community by involving them in fun and new activities. Getting involved in these projects can be a valuable addition to your CV to reach out to potential employers and can even be added into your portfolio. While at the same time you can meet new people and make new connections.



We want to say a huge thank you to everyone that came along to the Winter Tea Dance at the end of October. We had an absolute ball, and we hope you did too! Remember to keep an eye on our social media pages to find out when our next Tea Dance will take place!









Have you been to The Hub on the Hill Café yet?

Enjoy a tasty lunch made with love and get a gab at The Hub on The Hill Café, 174 Roystonhill, G21 2LG.

Are you planning a party and need some hasslefree food and refreshments to go with it? Why not try The Hub on The Hill Café? Pauline has buffet packages available to suit your needs, just give her a call on **07455 216504** to find out more!





Energy Advice Drop-in

Are you struggling to pay your energy bills? Could you benefit from an Energy Efficiency Survey? Need some help taking Meter Readings!

Come along to the Royston Community Energy Project Drop-In held at Roystonhill Community Hub every Monday from 10am to 12.30pm and every Tuesday in the Spire View office from 10am to 12.30pm. Our energy advisors are here to help!



Guitar Class Update

Well done to Sam and the Guitar Group for all of their hard work this year!

Sam runs a free guitar class right here at Roystonhill Community Hub every Thursday from 6.30pm to 7.30pm and welcomes

everyone whether they are beginner, intermediate or advanced!

If you are interested in picking up an instrument and learning how to play then come along to Sam's guitar class, everyone is welcome!



Do you want to meet new people and learn a new skill in the process?

Come along to Crafts 4 Laffs, every Tuesday at Roystonhill Community Hub from 1pm to 3pm. Learn how to use a sewing machine, crochet, card making and much more while meeting the fantastic members who are already part of the group and have tea, biscuits and a blether!

Recently the group have been working hard and creating some gorgeous handmade knitted items to sell at local community events to raise money for charity! All money they raised has been passed along to Children of Ukraine and they were delighted to be able to sell their own items and do it for a good cause at the same time.

If you are interested in creating your own items and raising money for charity, then come along to Crafts for Laffs every Tuesday from 1pm to 3pm, where you can work in your own existing projects or learn how to sew, crochet and even make your own cards – they would love to see you there! Everyone is welcome.

Give The Hub a call on **0141 2112 7386** to find out more!



Yoga with Amira

We have a fantastic new FREE class at The Hub every Wednesday from 7pm to 8pm. Come along to **Yoga** *with Amira*.

Yoga has some fantastic benefits. It can help with mobility, mental health, flexibility, strength and can even lead to you sleeping better.

Everyone is welcome and we have mats that will be provided. All you have to do is bring yourself in some comfortable, loose clothing and a bottle of water.

Kickboxing Class Update

Do you want to get your kids into a fun and dynamic class that will boost their confidence and fitness levels?

Why not try Kickboxing with Kieran!

Kieran is a professional fighter who trains and fights with the Punisher Kickboxing Academy. As well as being a qualified Personal Trainer he was crowned the 67kg (welterweight) World Kickboxing Association K-1 World Champion, so you can be assured they are learning from the best!

Classes cost £5 and take place every Monday and Thursday from 4pm to 5pm. If you would like to find out more check out the 'Kickboxing With Kieran' Facebook page where you can keep up to date with the class schedule and message the page to find out any more information!



FREE

WITH AMIRA

GA



Football

Roystonhill Community Hub 174 Roystonhill, 0141 212 7386 G21 2LG

roystonhillcommunityhub.org.uk

Bully's wee classes are back!

Are you interested in getting your wee one into a great sport that can increase their stamina, fitness and coordination?

Glasgow



football classes are held at Roystonhill Community Hub every Wednesday from 1.15pm to 2.15pm. Classes are for 2-4 year olds, first class is free then costs £3 every week thereafter!

Bully's Wee Classes are run by Clyde FC Foundation and teach kids how to handle a ball and play football.











Are you looking for a fresh and unique space, with a beautiful back garden and views of the city, to host your next party? Or maybe a purpose built local venue to host your next class?

Why not try Roystonhill Community Hub?

Don't just take our word for it here's what others had to say:



If you are interested, please get in touch on 0141 212 7386 to find out more about booking Roystonhill Community Hub.



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Are you following us on Social Media?

Do you follow Spire View on social media? Keep up to date with everything happening with your Housing Association by following us on Facebook or Twitter!

We have just under 2000 followers across Facebook and Twitter who never miss out on anything happening in their local area and we would love for you to join them!

Facebook @SpireViewHousing Association

and Twitter (X) @SpireViewHA or you can scan the QR codes to be taken directly to our pages.

We also have a website where you can find out anything you need to know about the Association.



SPIREVIE

HOUSING ASSOCIATION





CONTACT DETAILS

Tel	0141 552 7928
Email	info@spireview.org.uk
Website	www.spireview.org.uk

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EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water 01294 468113 All Other Emergency Repairs 0800 595 595