

The Newsletter for Residents of Spire View Housing Association

Issue 82 • Summer 2024

The Spire View

Hello Summer



Public Holidays

Spire View Housing Association and Roystonhill Community Hub will be closed on the following dates:

Friday 27th September 2024

Monday 30th September 2024

In the event of a heating or hot water emergency please contact **Gas Sure** on **01294 468 113**.

For all other emergencies please contact

City Building on **0800 595 595**.

**Helpful
summer
hints and
tips**
page 5

**Free
things to do
and attractions
in Glasgow**
page 8

**Garden
Competition**
page 10

Progressing our planned maintenance promises

We are delighted to be making good progress with our planned investment works and to continue to deliver on our promises made to Copperworks and Spire View tenants following the transfer of engagements.

Our investment plan for 2024 – 2027 is detailed below:

Combined Investment Plan 2024-2027

Financial Year	Addresses	Number of Properties
2024/25		
Bathrooms	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	29
	299 Roystonhill, 2 & 4 Dunolly Street	11
Kitchens	8-38B Tharsis Street, 106 Rhymer Street 2/2	19
	259-271 Roystonhill	31
Boilers	Gadshill Street & Hollybank Estate	65
	259-271 Roystonhill	7
	8-38B Tharsis Street	13
Windows	299 Roystonhill, 2 & 4 Dunolly Street, 290 & 288 Royston Road	31
	91-99 James Nisbet Street	45
2025/26		
Bathrooms	80/90/100 Roystonhill, 70-86 Rhymer Street and 103-115 Roystonhill	50
	290 Royston Road, 288-272 Royston Road	35
Kitchens	275-295 Roystonhill	36
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	43
Boilers	70-86 Rhymer Street	12
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	6
	272-284 Royston Road	3
Windows	272-284 Royston Road	26
	50/60 Roystonhill, 11 & 15 James Nisbet Street, 2 & 6 James Nisbet Street	44
2026/27		
Bathrooms	270-264 Royston Road, 23-33 Tharsis Street	56
	90-110 Rhymer Street, 90-96 James Nisbet Street, 101 & 103 James Nisbet Street	59
Kitchens	299 Roystonhill, 2&4 Dunolly Street	19
	91-99 James Nisbet Street, 3 & 7 James Nisbet Street	40
Boilers	299 Roystonhill, 2 & 4 Dunolly Street	21
	91-99 James Nisbet Street, 3 & 7 James Nisbet Street	56
Windows	272-274 Royston Road	14
	80/90/100 Roystonhill (Front Elevation only)	24
	103-115 Roystonhill, 70-86 Rhymer Street	42



Update on Progress: Kitchen and Boiler Renewal

Following a tender process, the Association appointed BRB Electrical Ltd to progress these works and we are currently working on the programme for year 1 (2024/2025). Boilers are currently being installed at those properties where replacement is due. The Contractor has been on site carrying out kitchen surveys and if you have not provided access to date for your survey, please contact us to provide a date for access as soon as possible.

Tenants have been invited to the office to choose their new kitchen. If you have received notification of this and have not already done so, please contact a member of the Maintenance Team who will be happy to set up an appointment for you.

Once all kitchen surveys and selections have been completed, a formal programme will be prepared so please keep an eye on our website for updated information. Our Contractor will also write to tenants within this year's programme to advise of intended installation dates.

Window Renewal

The tenders for these works were received in March 2024 and following review, the Association has appointed CR Smith to progress works for year 1 (2024/2025). The Contractor has carried out a pilot installation to identify any queries or potential issues and we are delighted to say this install went well.

The Contractor is now progressing surveys to all properties due for installation this year and on completion of surveys, a full programme of works will be prepared. This will be uploaded to our website and affected tenants will receive notification of intended install dates at the appropriate time.

Bathroom Renewal

We are delighted to advise that we have appointed MCN (Scotland Ltd) to carry out bathroom replacements for Year 1 (2024/2025). The Contractor intends to carry out surveys to affected properties in August with installations likely to be carried out in September/October 2024. If your bathroom is due for replacement, you will receive notification of the intended survey date as soon as possible.

It should be noted that all timescales outlined above can be subject to change, but we will be working hard to ensure that we meet these timescales. We will provide updated information as we receive it. Please also keep an eye out for updates on our social media pages and website.

We would also like to take this opportunity to remind tenants that planned maintenance works will not be carried out for those tenants that have any tenancy debt (arrears, legal costs or recharges) of £300 or more and have not established and maintained a repayment arrangement for 6 months continuously. If you think you are affected by this, please contact your Housing Officer to discuss. If you are affected by this and included in the forthcoming programme, you will receive a letter from us to advise you of this and advice on action you should take.

If you have any queries or current issues in relation to these works, please do not hesitate to contact a member of our maintenance team (details provided on the back page of this newsletter).

We will also be writing to all of our owner occupiers in affected phases to offer the installations. If you are an owner occupier within one of these phases and are interested in this offer, please contact a member of the Maintenance Team who will be happy to discuss the process involved.

Are you leaving us?

Did you know you might be entitled to compensation for improvements?

We don't like to see anyone leave us but if you do, you might be entitled to receive compensation for improvements you have made to your home.

Legislation introduced under the Housing (Scotland) Act 2001, introduced the Right to Compensation for tenants for improvements they have made to their home on or after 30th September 2002. In order to qualify for compensation, there are certain conditions that require to be met and a full breakdown of these is provided in our 'Right to Compensation' leaflet.

The types of improvements which may qualify for compensation include fitting a shower, replacing a kitchen or bathroom suite etc. Decorating the inside of your home does not qualify for compensation.



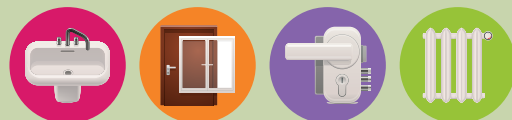
How do I get compensation?

You must make a claim in writing to the Association within the period starting 8 days before and ending 21 days after your tenancy comes to an end. If in doubt contact the Association's office. The information should include your name and address, what improvements you have made, how much each improvement cost and the date the improvements were started and finished. It may also be appropriate that we inspect the improvements.

Full detail of this scheme are provided in our "Right to Compensation for Improvements" leaflet which is available on our website at www.spireview.org.uk. Alternatively, please contact any member of our maintenance team who will post a copy to you.

If you wish to discuss your rights or seek clarification on Right to Repair, please contact a member of our Maintenance Team at the office on **0141 552 7928**.

Right to repair



– what is this and do you know about it?

'Right to Repair' is legislation that allows tenants to have certain small, urgent repairs (up to the value of £350) carried out in a specific timescale. The repairs covered under the scheme are referred to as "Qualifying Repairs" and are detailed in the table below:

Unsafe power or lighting socket or electrical fittings	Significant leaks or flooding from water or heating pipes, tanks, cisterns
A blocked flue to an open fire or boiler	Blocked sink, bath or basin
Loss or part loss of water supply	Loss or part loss of electric power or gas supply
Insecure external window, door or lock	Unsafe access path or step
Loss or partial loss of space or water heating where no alternative heating is available	Toilet not flushing where there is no other toilet in the house
Loose or detached banister or hand rail	Unsafe timber flooring or stair treads
Blocked or leaking foul drains, soil stacks or toilet pans where there is no other toilet in the house	Mechanical extractor fan in internal kitchen or bathroom not working

When you report a Qualifying Repair, a member of staff should advise you of your rights under the scheme. We may need to visit your home prior to confirming whether your repair qualifies and arrangements will be made to do this if necessary. Full details of your rights under this scheme and timescales for each repair listed are provided in our "Right to Repair" leaflet which is available on our website at www.spireview.org.uk.

Alternatively, please contact any member of our maintenance team who will post a copy to you.

If you wish to discuss your rights or seek clarification on Right to Repair, please contact a member of our Maintenance Team at the office on **0141 552 7928**.



Helpful summer hints and tips

What to pack for a trip this summer...

We love booking a getaway, especially after a long week at work, its nice to just get away somewhere different.

Whether we plan a staycation or a trip abroad, we still need to pack a bag with all the essentials we need. But packing can be one of the most stressful parts of planning a trip. You don't want to over pack, because you'll be lugging all that unnecessary stuff with you, but you don't want to forget anything either. If you forget something, you'll have to go without or you'll need to buy this while you travel. This could impact your budget.

To help you pack your essentials, we have put together this checklist that covers what you will need for a weekend away.

You will no longer pack your kitchen sink, or leave anything behind!

We hope you find this useful 😊

- Passport
- Visa
- Money
- Driving licence
- Travel insurance
- Medical supplies – first aid kit
- Mosquito/midge repellent

- Sunscreen

- Toiletries

- Camera

- Phone and charger

- Adapters

- Book/kindle

- Clothes (weather appropriate)

Top tip: make sure you check the expiry date on your passport and renew asap. You need at least 6 months left to travel to most countries.

Complaints Handling Policy

Did you know that the Association recently approved a new Complaints Handling Policy and Procedure?

Our Complaints Handling Procedure reflects Spire View Housing Association's commitment to valuing complaints. It seeks to resolve customer dissatisfaction as close as possible to the point of service delivery and to conduct thorough, impartial and fair investigations of customer complaints so that, where appropriate, we can make evidence-based decisions on the facts of the case.

This revised procedure aims to help us 'get it right first time'. We want quicker, simpler and more streamlined complaints handling with local, early responses by capable, well-trained staff.

Complaints give us valuable information that we can use to improve service provision and customer satisfaction. It will enable us to address a customer's dissatisfaction and may help us prevent the same problem from happening again. It will help us do our job better, improve relationships with our customers and enhance public perception of Spire View Housing Association while keeping our customers at the heart of everything we do and allowing us to better understand how to improve our services and learn from complaints.

A full copy of our newly revised Complaints Handling Policy and Procedure is available on our website and on request from our office.

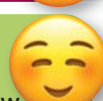


You said, we did...

"I'm not happy that a Contractor did not attend an emergency repair within the 4 hour timescale."



Staff contacted the contractor and carried out an investigation. The Contractor did attend but unfortunately was outwith target of a 4 hour window. The Contractor issued the tenant with an apology and also advised that they were currently reviewing their procedures to ensure this doesn't happen again. Staff learned the importance of monitoring targets and timescales to ensure tenants satisfaction. They also spoke to the Contractor to ensure all jobs are logged and issued timeously so that there are no delays in attendance.



"I'm not happy with the mess left behind by the ground maintenance Contractor."



Staff investigated this matter and found that this was indeed the case. Staff asked the Contractor to reattend and clear any mess up left behind. Staff learned the importance of ensuring that the Contractor returns in good time to tidy up areas once works are complete and if they are having difficulty, to let us know so that we can advise tenants if they make contact with the office to report this.



Number of complaints 2023/24	1st Stage	2nd Stage
Total number of complaints received in the reporting year	41	1
Number of complaints carried forward from the previous reporting year	0	1
Total	41	2
Number of complaints responded to in full by the landlord	41	2
	100%	100%
Total number of days taken to respond in full to complaints	3 days	17 days

Bulk Uplifts

Here at Spire View, we aim to provide an excellent service within our community and take pride in having the estate look its best. As a result, we introduced a bulk uplift service last year when Glasgow City Council withdrew the free service previously offered. The Association's bulk uplift service is provided every Monday.

PLEASE ASSIST BY PUTTING YOUR BULK ITEMS OUT FOR COLLECTION LATE ON A SUNDAY EVENING OR BEFORE 7AM ON A MONDAY.

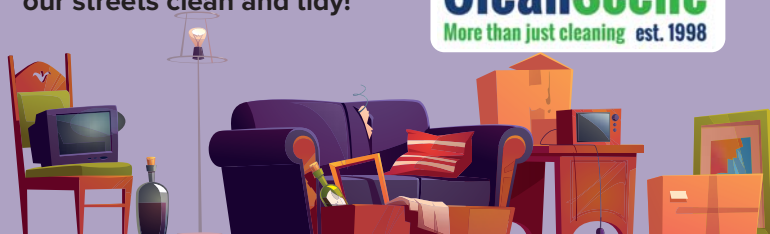
We are extremely pleased with the service our Contractor is providing and we have been delighted with

the quality of service so far. We hope you will agree with us that the estate is certainly looking a lot tidier as a result.

You also have the option, if you have a car, to dispose of bulk at your local Recycling Centres at Dawsholm and/or Queenslie. These centres allow access to all residential vehicles below 1.8 metres in height and they are open from 8am to 6pm, with last entry at 5.45pm.

Let's work together and keep our streets clean and tidy!

CleanScene
More than just cleaning est. 1998



AGM – Save the Date!

We would like to invite all our members to attend our Annual General Meeting which will be held on Tuesday 17th September 2024 at 6.00pm in Roystonhill Community Hub at 174 Roystonhill.

This event is open to all Spire View Housing Association members and is an opportunity to find out more about your local housing association and

the work we do here in Royston. We will also be holding our fantastic annual prize draw at the end of the meeting so make sure you come along and don't miss out!

Personal Invitations will be sent to all Spire View members during August, along with details of how you can nominate a shareholder to join our management committee.



Repairs Satisfaction Update

Once again we would like to thank all our tenants who very kindly took the time to complete our satisfaction surveys. We love to hear from you as it's a great opportunity to have your say on our maintenance service.

We send the surveys out by text messaging service, however you can of course call Mary Dunsmore Maintenance Assistant on **0141 559 6770** to participate in our surveys.

The feedback we receive is greatly appreciated as it allows us to monitor the quality of our maintenance service and the performance of our contractors, and to continue to provide the high level of service you expect to receive.

All who complete our surveys are entered into a quarterly prize draw. You have to be in it to win it. So remember to respond to the text message when you receive it.

Our most recent winner is : **Daniel Boyle**



Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library.

This is a 60 volume set of books for children aged 0-5 and the good news is it's absolutely free.

If you have a child or children of this age and haven't yet registered please contact Stephen Hughes at the office (contact details can be found on the back page) and we will get your child / children registered. After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out the area.

We recently received some positive feedback from one of the tenants who has registered their child for the free books and this is what they said:

"My children are both registered for the Imagination Library and they love getting their books delivered"

"What a great way to get my kids to read!"

Hub on the Hill café is OPEN!



We are delighted to announce that the wait is now over, and the Hub on the Hill café has reopened.

Come along for a cuppa and a catch up! There are some fab new summer holiday deals, so come in and check them out.

Pauline is looking forward to seeing you all there.

Free things to do and attractions in Glasgow

Many of Glasgow's most popular attractions are free, from world-class attractions to beautiful gardens to mural art trails. Check out our recommendations for free things to do in Glasgow.

The Burrell Collection

The Burrell Collection houses over 9,000 pieces of treasure, artworks and exotic objects collected by Glasgow merchant, Sir William Burrell.

Highlights include *The Red Ballet Skirts* by Degas and *The Thinker* by Rodin. The surrounding Pollok Country Park has plenty of space to explore with play areas, cycle paths and more.

The Burrell Collection is also the recent recipient of The Museum of the Year Award 2023, so plan your trip now!

Kelvingrove Art Gallery

This beautiful art gallery and museum is set in the heart of Glasgow's West End. You can leisurely browse the impressive collections of art, natural history and much more in one of the best museums in Scotland.

Did you know that Glasgow's West End was ranked 20th in the 'Coolest Neighbourhoods in the World for 2023', according to Time Out?

The Hunterian Museum

The Hunterian is Scotland's oldest public museum, founded in 1807. It's home to one of the largest collections in Scotland, with everything from scientific instruments used by Watt, Lister, and Kelvin to Roman artifacts from the Antonine Wall and reassembled interiors from Charles Rennie Mackintosh's Glasgow home.

Botanic Gardens

Step inside the Victorian glasshouses to see exotic tree ferns, rare orchids and the national collection of begonias. There is a tearoom and if the weather is fine, there is usually a kiosk serving coffee and ice cream.

Gallery of Modern Art (GoMA)

Found in the heart of Glasgow in Royal Exchange Square, GoMA provides a thought-provoking programme with displays of local and international artworks alongside temporary exhibitions and events with artists. Make sure you don't miss the permanent display that charts the building's history!

Glasgow Police Museum

Find out more on Britain's first police force. The exhibits in the Glasgow Police Historical Exhibition provide an insight into the people, events and other factors which contributed to the founding, development and progress of the City of Glasgow Police from 1779 - 1975.

Glasgow City Chambers

Completed in 1888 and overlooking George Square, Glasgow City Chambers is one of the city's most prestigious buildings. For over a century it has been the headquarters of Glasgow City Council. Tours of the City Chambers are available and are conducted twice daily at 10.30am and 2.30pm.

Riverside Museum

This award-winning transport museum sits on the banks of the River Clyde and is packed full of objects and interactive displays. The whole family will enjoy learning about everything from Glasgow's shipbuilding history to locomotives and Stormtroopers.

Glasgow Cathedral

Marking the birthplace of the city of Glasgow, this medieval cathedral is a stone's throw from the city centre and the ideal place to escape from the bustle of the city. The cathedral is the only one on the Scottish mainland to have survived the Reformation of 1560.

Glasgow City Centre Mural Trail

The mural trail brings together Glasgow's amazing street art. See the St Mungo Mural at Glasgow High Street painted by Sam Bates, A.K.A Smug. Mungo is Glasgow's patron saint and is seen dressed in modern clothes with a robin perched on his finger.



GoMA



Hunterian Museum



Burrell Collection



Glasgow City Chambers



Botanic Gardens



Riverside Museum



Glasgow Mural Trail



Glasgow Cathedral



The Park on the Hill

We are delighted to announce that works are progressing well and you can really start to see the site taking shape.

It has been possible to deliver this phase of works with funding support of over £390,00 from the Vacant and Derelict Land Fund, Innovative Greening Fund and Hugh Fraser Foundation.

Works will include connecting pathways, feature lighting, a flat kick-about/play space, an event space and planting and shrubbery.

Works commenced on 8th April 2024 and the current estimated completion date is mid to end of August 2024. Thereafter, there will be a period of time where access to the site will be restricted to allow any seeding to bed in.

We are excited about this phase of works and look forward to improving the space further to allow

enhanced use by everyone in the local community.



Scottish Government
Riaghaltas na h-Alba
gov.scot

THE HUGH FRASER
FOUNDATION



A huge Spire View welcome...

With thanks to The Lottery Heritage fund, we are delighted to announce that Spire View was successful in securing a grant of £78,584.00 which will allow us to employ a part time Heritage Engagement Officer for the next 2 years. Following a successful recruitment campaign, we are delighted to welcome Elena Harris who will take up this role. Elena will be undertaking a project called 'What was there before the tenements'.

We would love for you to tell us your stories of growing up and living in Royston. The stories will all be collated and stored in the Mitchell Library archives for years to come! Elena will be supported in this role by Spire View's very own Fiona McLean. I'm sure you will all agree that we are looking forward to developing this exciting new project. If you would like to get involved, please contact Elena on **0141 212 7386**.



It's Summer, which only means one thing: it's Garden Competition time!

Over the past few weeks the sun has been shining (sometimes) and it has been an ideal opportunity to get out in the garden and get them looking fantastic and colourful.

As you know, the Association provides garden services to all tenants which includes grass cutting, weeding and tree maintenance; however it would be great if you could also maintain your gardens, paths and driveways by clearing all litter and removing weeds as necessary.

I'm sure you'll all agree that the area looks lovely when people take the time to look after their gardens and keep all gardens/paths/driveways free of litter and weeds.

We want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION**.

Around August time, we will ask an independent guest to come along and judge the best gardens. So get those green fingers in motion! Winners will be awarded prizes for their hard work and effort. Here are some useful websites which may help you improve your gardening skills!

www.gardenresources.co.uk

www.KidsGardening.org

www.gardenguides.com



Royston Community Energy Project provides independent, impartial energy advice and support with energy bills, prepayment meters, complaints, fuel debt, switching suppliers and taking meter readings. The project's aim is to help reduce fuel debt and increase energy efficiency of homes in Royston.



Between June 2023 and May 2024, Royston Community Energy Project delivered **1137** energy advice and support sessions – **333** face to face, **284** home visits, **520** telephone calls and emails to **526** distinct households. The project also provided **113** drop-in sessions at three Royston locations.



114 households were provided with at least one small measure improving energy efficiency of their homes – installed **616** reflective radiator panels, distributed **595** LED lightbulbs, fitted **69** draughtproofing brushes, and provided **64** households with thermal curtains for one room of their choice.

The project issued **129** fuel vouchers for a total of £7,000. In addition, the financial gains – refunds, good will payments, guaranteed standards payments, debt write offs, energy grants, crisis payments – of £80,283 benefited households because of the energy advice and advocacy provided by the project.

Royston Community Energy project also delivered five energy awareness workshops to **131** pupils at St. Roch's Primary and Deaf School. The workshops were tailored to different ages and fit in with the school's curriculum. The project also run four 'knitting a draught excluder' workshops for members of the community at the Roystonhill Community Hub.

The project offers free home energy efficiency audits to all Royston residents – housing association tenants, private tenants and owner occupiers – and is completely free. The audit takes around 1 hour and could help save energy and reduce bills. Following the audit, we can install reflective radiator panels, LED lightbulbs, thermal curtains and other energy efficiency measures (where such measures are available and will improve energy efficiency in the home.) The items are available on first come, first served basis so contact us today to book an audit.

If you are Spire View Housing Association or Blochairn Housing Association tenant and have not received a fuel voucher/card from the project in last 12 months, do get in touch.

Call 0141 212 7386 or email energyproject@spireview.org.uk to book an audit, make an office appointment or get more information on support available. Or come to a drop-in:

Day	Time	Location
Monday	10am - 12:30pm	The Hub • 174 Roystonhill
	2pm - 4pm	Blochairn HA office 1 Blochairn Road
Tuesday	10am - 12:30pm	Spire View HA office 43 Tharsis Street

Royston Community Energy Project is funded through the Energy Industry Voluntary Redress Scheme until August 2024.



Tenant Participation Strategy Update/focus group

We recently carried out a review of our Tenant Participation Strategy. As part of the review we held 2 focus groups with staff, local tenants and a tenant participation consultant. We discussed the content of the current strategy and what tenants would like to see in the new strategy. Thank you to everyone who took the time to take part in this review and all your input. We are currently taking all of the comments on board and preparing the new strategy, once this has been finalised and approved a copy will be available from our office or you will be able to download from our website.



Roystonhill Community Hub

All things Hub on the Hill

FOLLOW US ON SOCIAL MEDIA



Let's Get Connected for Our Latest News & Updates

on Twitter @RoystonhillCH

on Instagram @RoystonhillCommunityHub

on Facebook @RoystonhillCommunityHub



174 Roystonhill, G21 2LG • roystonhillcommunityhub.org.uk

Do you want to keep up with everything going on in your local area?

Follow Roystonhill Community Hub on Social Media! You can catch us on Facebook, Twitter and Instagram where we post about the different classes and services happening right here at The Hub, as well as any interesting events happening in and around Royston.



Roystonhill Community Hub
The Hub on the Hill

Sim Cards



We are delighted to tell you that Spire View was successful in another application to **Vodafone Charities.Connected** Scheme, and we have another batch of SIM cards. The Sims have 40gb data and unlimited calls and texts free for six months. If you would like a sim card, please get in touch on 0141 212 7386 or call in to Roystonhill Community Hub at 174 Roystonhill G21 2LG to pick one up.

Discover the Benefits of Cognitive Behaviour Therapy (CBT)

Are you struggling with stress, anxiety, or negative thought patterns? Cognitive Behaviour Therapy (CBT) can help you regain control and improve your mental well-being.

Benefits of CBT:

- **Effective Stress Management:** Learn practical techniques to reduce stress and anxiety.
- **Positive Thinking:** Transform negative thoughts into positive, constructive ones.
- **Better Emotional Regulation:** Develop skills to manage your emotions more effectively.
- **Enhanced Problem-Solving:** Improve your ability to tackle life's challenges with confidence.
- **Long-Lasting Results:** Gain tools that you can use throughout your life for ongoing mental health.

Take the first step towards a healthier mind. Discover how CBT can change your life! Come along to the Hub every Wednesday from 2.00 - 3.00pm and speak to Rebecca.

CBT

COGNITIVE BEHAVIOURAL THERAPY



goal-orientated



evidence-based

CBT is a highly structured form of psychotherapy that focuses on the relationship between a person's thoughts, feelings and behaviours.

A therapist works with a person to identify negative thought patterns or behaviours that may be contributing to their mental health problems.

The therapist and client jointly develop strategies and practical skills to challenge and modify negative thought patterns.



Available at
Roystonhill Community
Hub every Wednesday
from 2.00 - 3.00 pm

We can now offer
weekly sessions -
please call
0141-212-7386
to book



Roystonhill Community Hub

Tea Dance

May saw us host another Tea Party with the wonderful

Donny singing and making sweet music for everyone to sing and dance along too. As you can see from the pics, a wonderful time was had by all. Our next Dance will be in November so look out for the posters going up nearer the time.



Kickboxing Class

Keiran is a professional fighter and a local lad who runs these classes for children every Monday and Thursday from 4-5pm. If you want to get your kids into a fun and dynamic class that will boost both their fitness levels and confidence, then come along to the hub on either Monday or Thursday at 4pm and speak to Keiran and get them signed up.

Young @ Heart

The Young @ Heart group have just completed a range of sessions with North Glasgow Healthy Living Community where they took part in Cake Decorating/Canvas Printing/ Herb Planting and Mocktail making. The group loved the sessions and look forward to working with NGHLC again soon. If this is something that would interest you, please come along any Thursday, 10am-3pm.



KICKBOXING WITH KEIRAN

For kids 5+

£5 per class

BENEFITS

Increased Strength
Increased Fitness
Improve your Self Confidence
Practice Self Defence
Improve Reflexes and Coordination

WHERE?

ROYSTONHILL COMMUNITY HUB
174 Roystonhill,
G21 2LG,
Glasgow
roystonhillcommunityhub.org.uk

WHEN?

Monday: 4pm - 5pm
Thursday: 4pm - 5pm




Roystonhill Community Hub

Yoga Class update

Come along to Yoga at the Hub every Monday from 6.00 - 7.00pm.

Habiba will work with you to explore various breathing techniques designed to quiet the mind, calm the body, and awaken the spirit. With each inhale, invite fresh energy and vitality into your being, and with each exhale release any tension or stress that no longer serves you.



£5.00 per class

YOGA CLASS

Roystonhill Community Hub
174 Roystonhill
MONDAY 3rd JUNE from
6.00 - 7.00pm

CONTACT
Habiba 07562385590

JOIN NOW



Are you looking for a fresh and unique space, with a beautiful back garden and views of the city, to host your next party? Or maybe a safe local building to host your next class?

Why not try Roystonhill Community Hub?

Don't just take our word for it here's what others had to say:

Royston Pantry

The Pantry is open Monday 2-5pm, Thursday 4-7pm and Friday 10am-1pm. Membership is £3.50 and then every shop is £3.50 thereafter. Come along and get yourself some fresh fruit, frozen and tinned goods and staples like milk and bread. The more people who use the Pantry, the more money it can make to continue buying food and keep its shelves stocked. This is a fantastic resource for our community, and all are welcome to come along and check it out.




I always hire this venue for parties! Perfect location as it is easy for everyone to travel too. It is very modern and even has a cafe inside. The outdoor scenery is beautiful to look at. It's very secure for kids running around.

The hall is always clean & tidy and the staff are absolutely superb! Thank you to the caretaker for all his amazing help for my daughters 6th Birthday.

The halls are very spacious and big enough for 2 bouncy castles, table sets up, buffet & sweet area as well lots and lots of kids!!!

See you all again next year 😊

★★★★★

If you are interested, please get in touch on 0141 212 7386 to find out more about booking Roystonhill Community Hub.

Roystonhill Community Hub

Crafts4Laffs

Are you looking for a creative outlet to express yourself, unwind, and learn something new?

Join our **Crafts4Laffs** Class and embark on a journey of creativity and fun! From knitting and crochet to card making or weaving. All levels welcome: whether you are a seasoned crafter or just starting out, there is something for everyone. Connect with fellow craft enthusiasts, share ideas, and make

new friends or just come along for a chat and a cup of tea.



CRAFTS FOR LAFFS

Roystonhill Community Hub, 174 Roystonhill, G21 2LG
Every Tuesday 1pm - 3pm

Release your creativity at Crafts for Laffs held every Tuesday from 1pm until 3pm in Roystonhill Community Hub's meeting room! Learn how to knit, crochet, loom, sew, make cards and decoupage plus much much more...



SIT BACK,
RELAX AND ENJOY
TEA, BISCUITS AND
GETTING TO KNOW
OTHERS IN AND
AROUND YOUR
LOCAL AREA!



COVER THE
BASICS FOR ALL
THESE DIFFERENT
SKILLS AND MOVE
AT YOUR OWN
PACE!
ALL SKILL LEVELS
WELCOME



WHAT'S ON

AT ROYSTONHILL COMMUNITY HUB

FREE PAID MEMBERSHIP



MONDAY:

10am - 12.30pm Energy Advice Drop-in F
2pm - 5pm Royston Community Pantry M
4pm - 5pm Kickboxing P
6pm - 7pm Yoga with Habiba P
7pm - 9pm Karate 18+ P

TUESDAY:

10am - 11am Yoga with Habiba P
1pm - 4pm Crafts 4 Laffs M
4pm - 8pm Toonspeak F
10.30am - 11am Book Club monthly F

WEDNESDAY:

10am - 11am HSCP
2pm - 3pm CBT Sessions F
6pm - 7pm Karate (kids) P
6pm - 7pm HSCP
7pm - 8pm Yoga with Habiba P

THURSDAY:

9am - 3pm Young at Heart 50+ M
4pm - 7pm Royston Community Pantry M
4pm - 5pm Kickboxing with Kieran P
5.45pm - 8.45pm Dance Energy P
6.30pm - 7.30pm Guitar Lessons F

FRIDAY:

10am - 1pm Royston Community Pantry M
5pm - 6pm Karate (kids) P
6.30pm - 8.30pm Bingo P

0141 212 7386

174 Roystonhill, G21 2LG



@RoystonhillCommunityHub
communityhub@spireview.org.uk

Help is on hand at Spire View

Roystonhill Community Hub is host to some great services that are there for you, the tenants, to use.

Financial Capability Officer

Maureen McGowan from Greater Easterhouse Money Advice Project (GEMAP) is available to provide information and support on all sorts of topics from budgeting, bank accounts and benefits advice to credit.

If you would like to make an appointment with Maureen please contact our office on 0141 552 7928.



Maureen McGowan



Money Advice Service

Roystonhill Community Hub is host to our fabulous Money advisor Matthew Horsley who can assist you with benefit enquiries. If you need some help and would like to meet with one of our money advisors please give our office a call on 0141 552 7928 in order to make an appointment.



Matthew Horsley



Tenancy Support Officer

Another great service based at Roystonhill Community Hub is our Tenancy Support Officer, Tracey Blair, from Simon Community Scotland. She provides you with vital support that can assist in sustaining your tenancy.

If you are in need of some practical support and would like to be referred to Tracey please contact our office on 0141 552 7928



Tracey Blair



Staff Contact Details

Fiona Murphy fionamurphy@spireview.org.uk	Director 0141 559 5648
Margaret Brownlie margaretbrownlie@spireview.org.uk	Depute Director 0141 559 5643
Donna Richardson donnarichardson@spireview.org.uk	Housing Manager 0141 559 6773
Jordan Henderson jordanhenderson@spireview.org.uk	Finance Manager 0141 559 6771
Adele McGarth adelemcgarth@spireview.org.uk	Housing Officer 0141 559 5647
Sharon Mearns SharonMearns@spireview.org.uk	Housing Officer 0141 559 6776
Jacqueline Paterson jacquelinepaterson@spireview.org.uk	Maintenance Officer 0141 559 5640
Paul Rocks paulrocks@spireview.org.uk	Maintenance Officer 0141 559 5642
Billy Cassidy billycassidy@spireview.org.uk	Maintenance Officer 0141 559 5640
Mary Dunsmore marydunsmore@spireview.org.uk	Maintenance/Admin Assistant 0141 559 6770
Margaret Clowes margaretclowes@spireview.org.uk	Housing Officer 0141 559 5645
Tracey Dargan traceydargan@spireview.org.uk	Housing Officer 0141 559 6779
Stephen Hughes stephenhughes@spireview.org.uk	Housing Assistant 0141 559 5649
Yvonne Maworera YvonneMaworera@spireview.org.uk	Housing Assistant 0141 552 7477
Gillian Spence gillianspence@spireview.org.uk	Corporate Governance Officer 0141 559 5644
Margaret Gillespie margaretgillespie@spireview.org.uk	Finance Assistant 0141 559 5641
Emily Muir emilymuir@spireview.org.uk	Customer Services Assistant 0141 552 7928
David Manners DavidManners@spireview.org.uk	Estate Caretaker 0141 552 7477
Angela Fraser Volunteer@spireview.org.uk	Volunteer Co-ordinator 0141 212 7386
Jolanta Dolewska JolantaDolewska@spireview.org.uk	Energy Advisor 0141 212 7386
Steven Myles StevenMyles@spireview.org.uk	Energy Assistant 0141 212 7386
Katie Clark KathrynClark@spireview.org.uk	Energy Assistant 0141 212 7386

Have you followed us yet??

Do you want to keep up with everything happening in your local area?

Follow us on Social Media! You can catch us on Facebook, Twitter and Instagram where we post about the different classes and services happening at The Hub, as well as any interesting events happening in and around Royston.

Currently we have over 1500 followers across Facebook, Twitter and Instagram and we would love to keep growing our community – don't miss out on anything happening right here in Royston ever again!



Facebook



Twitter



Website



10 reasons to choose Thistle Tenant Risks home contents insurance

- 1) Apply over the telephone or complete an application form.
- 2) You don't need to have special door or window locks (just a lockable front door).
- 3) Flexible payment options (fortnightly and monthly premiums include a transaction charge).
- 4) Covers theft, water damage, fire and many more household risks.
- 5) Covers tenants improvements (up to £2,000 or 20% of the sum insured, whichever is the greater).
- 6) Covers theft or attempted theft of contents in sheds, outbuildings and garages (up to £3,000).
- 7) Covers damage to external glazing for which you are responsible for.
- 8) Covers replacement and installation of locks for outside doors or windows and alarms, outside doors or windows and alarms, if keys are lost or stolen.
- 9) Loss or damage to food in a fridge/freezer (excludes damage caused if the electricity supplier deliberately cuts the supply to your home).
- 10) Tenant's liability - Up to 35% of the contents sum insured for damage to your landlord's fixtures and fittings which you are legally liable for as a tenant (excludes loss or damage whilst your home is unoccupied).

Ask your landlord for an application pack or to apply for cover today, call Thistle Tenant Risks on:

0345 450 7286

or visit: www.thistletenants-scotland.co.uk

Thistle Tenant Risks is a trading style of Thistle Insurance Services Limited. Thistle Insurance Services Limited is authorised and regulated by the Financial Conduct Authority FRN 310419. Registered in England under No. 00338645. Registered office: Royston's Business Park, West Carr Road, Royston, Hertfordshire, SG2 2JW. Thistle Insurance Limited is part of the PIB Group. For information about what we do with personal data please see our Privacy Policy.

Exclusions and limits apply. A copy of the policy wording is available on request.

THISTLE
TENANT RISKS



CONTACT DETAILS

Tel **0141 552 7928**
Email **info@spireview.org.uk**
Website **www.spireview.org.uk**

EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water **01294 468113**
All Other Emergency Repairs **0800 595 595**