

The Newsletter for Residents of Spire View Housing Association

Issue 77 • Spring 2023

The Spire View

A huge Spire View welcome... ...to our brand new Energy Project Team

We have recently been awarded £212,358.85 of funding from Energy Industry Voluntary Redress Scheme. Thanks to securing this funding we have been able to recruit a full time Energy Advisor and two part time Energy Support Assistants who will be with us until August 2024! Some of you may have already met Jola and Katie and we are currently in process of recruiting our 3rd member of staff for this team. This funding will also allow us to provide some fuel vouchers as well as other small energy saving measures.

The Ofgem Energy Industry Voluntary Redress Scheme launched in 2018, has awarded over £34 million, to fund nearly 200 projects across England, Scotland and Wales that support vulnerable energy customers and carbon emission reduction initiatives.

We are working in partnership with Copperworks and Blochairn Housing Associations to try to reduce the financial hardship caused by the energy crisis for our tenants and owners.

Jola and Katie are based at Roystonhill Community Hub and if you haven't yet met them or need some energy advice please pop into the hub or call **0141 212 7386** to make an appointment. Our advisors are here to help you!



Cost of Living Funding Support for the Royston Community

Here at Spire View and Copperworks we are always looking for ways to support our community. As well as keeping our rent increase for 2023/2024 as low as possible, we have also been looking for other ways to support tenants and residents who are genuinely struggling during this cost of living crisis. Thanks to some hard work behind the scenes and the support of our Management Committees, we are delighted to have secured the following funds to support our local community;

Winter Hardship Fund

Working in partnership with Spire View and Blochairn, Copperworks were able to secure £15,500 from this fund, again with support from the Scottish Federation of Housing Associations. £10,100 of this funding was passed onto the Royston Community Pantry to allow them to support local residents with Pantry membership costs, the purchase of supplies and to support the community meals project. The remaining funds were distributed to local people in the form of supermarket food vouchers and community café vouchers. We were delighted with the feedback received from those receiving support and hope that this helped ease the financial pressure being felt by everyone at the moment.

Social Housing Fuel Support Fund

Working in partnership with Ardenglen Housing Association in Castlemilk, Spire View secured £52,000 of funding from the Scottish Government, thanks to the Support of the Scottish Federation of Housing Associations. £25,000 of this funding was allocated to Ardenglen and the remaining £27,000 was used to support over 400 tenants of Spire View, Copperworks and Blochairn Housing Associations. £17,000 was used to provide fuel vouchers and £10,000 for the purchase and distribution of air fryers, slow cooker and electric blankets. We hope all these things will make life just a little bit easier for many people living across the Royston community.

The National Lottery – Community Anchor Funding

Copperworks, Spire View and Blochairn are delighted to have secured £30,000 to provide further support local people with air fryers, food vouchers and electric blankets. We previously received some referrals for air fryers which we were unable to provide when funding ran out. However, we will now be able to 'catch up' and help those people on this 'waiting list'. In addition, we now intend to contact those tenants who have not yet received any form of support, just to check how they are doing and to see if there's anything we can do to help. We fully appreciate that not everyone feels they need support and we have tried our best to ensure that support reaches those most in need. If you haven't received any support in the form of either food vouchers, fuel vouchers, air fryer, slow cooker or electric blanket, we will be in touch with you very soon.

Copperworks / Spire View Partnership Plans – Update on Progress



In our December newsletter, we provided a progress update on the Transfer of Engagements process from Copperworks to Spire View.

Since then, Copperworks have issued a Stage 1 Notice to all of their tenants that contained the transfer promises being made to them by Spire View should they vote in favour of the transfer. These promises include: rent benefits, speedier investment, continuation of cyclical maintenance services, continuation of additional support services, stronger strategic governance and provision of a minimum of 6 Management Committee places for Copperworks Committee members, retention of the local office and existing staff as well as access to a wider staff team, reduced costs for factored owners and commitment to a name change within 12 months, if that's what tenants want.

The Stage 1 Notice was issued on 24th February 2023 and Copperworks tenants had until 28th March 2023 to consider the content of this Notice and to provide any feedback. During this time, Spire View and Copperworks staff were out and about chapping doors as well as telephoning and emailing tenants, answering queries, providing advice, and conducting an online survey. The feedback received during this time was overwhelmingly positive with the vast majority of tenants advising that they support the transfer

and can appreciate the joint benefits it can bring to the whole community. Tenants also had and continue to have access to the Tenant Participation Advisory Service (TPAS) who are the Independent Tenant Advisors (ITA) for the transfer process, to raise any queries or issues with them.

An event was held in Roystonhill Community Hub on 26th January 2023 for people to drop in to discuss the transfer process with the Senior Management Team and Lesley Baird from TPAS. This was followed by some 1 to 1 meetings with individual tenants. A further event was held on 15th March 2023 for Copperworks tenants to get together collectively to feedback, raise concerns or have issues clarified by the Senior Management Team and the Independent Tenant Advisor.

As the Stage 1 consultation period has now ended, we are in the process of considering the feedback received in order to determine whether any changes require to be made to the promises. The Stage 2 Notice and pre-ballot information was issued to all Copperworks tenants, owners and shareholders on 11th April 2023 which outlined details of the final offer and advise on the ballot process.

The ballot will take place from 20th April 2023 until 12 noon on 22nd May 2023 and this will be a secret ballot conducted by Civica Election Services who are an independent electoral specialist.

Spire View and Copperworks will not be aware of how individual tenants have voted as confidentiality is safeguarded in the process.



Are you following us on Social Media?

Spire View Housing Association has an active Facebook page with over 900 followers, and an active twitter page with over 1000 followers. Don't miss out on updates from the Housing Association by following us on Facebook @SpireViewHousingAssociation and Twitter @SpireViewHA or you can scan the QR codes below to be taken directly to our pages.

We also have a website where you can find out anything you need to know about the Association.

Find us by visiting spireview.org.uk or scan the QR code below to be taken directly there.



Facebook



Twitter



Website



Rent Consultation Update

We recently asked our tenants whether they agreed or disagreed with our proposed rent increase of 5.0%, to be applied from 1st April 2024. We would like to extend a huge thank you to everyone who took the time to participate in this consultation exercise.

We were delighted we received a total of 182 responses from tenants, representing a response rate of 27.16%. Of the 182 responses received, 35.16% agreed with the proposed increase and 64.84% disagreed.

All tenants who highlighted concerns within their responses should now have been contacted by our Housing Management and / or Maintenance staff and hopefully matters have been resolved to your satisfaction.

The winner of the prize draw for this consultation was Joanne Kyle who won £50 Love to Shop Vouchers. Well done 😊

Following on from the consultation exercise, the Management Committee met on 30th January 2023 to consider the responses, alongside the requirements of our

Business Plan and Asset Management Strategy. Once all matters had been taken into consideration, it was agreed to implement the proposed increase for 2023/2024.

We appreciate that any increase is unfortunate however, it is necessary to enable the association to maintain your property to a high standard by carrying out planned maintenance works like new bathrooms, new kitchens and new boilers and to continue to provide the level of service that you currently enjoy. **Even with this increase, our rents are still cheaper than all other local associations.**

You should have received notification of your rent increase by now. However if you haven't or you require any assistance then please feel free to contact any member of our housing management staff team who will be more than happy to assist you. Contact details are on the back page.



IS YOUR CHILD
2 YEARS OLD?



DO YOU KNOW THAT
you may be entitled to
23 hours funded childcare
over 50 weeks of the year
at our nursery.



For more information on applying for
a place and for funding information
please contact us



0141 552 3090

lorna.carlyle@rosemount.ac.uk

Repairs Satisfaction

Once again, we would like to thank all our tenants who very kindly took the time to complete our satisfaction surveys. We love to hear from you as it's a great opportunity to have your say on our maintenance service.

We currently carry out surveys by post and by telephone, however, we are looking at using our text messaging service in future, so look out for those texts. You can of course call **Mary Dunsmore**, Maintenance Assistant on **0141 559 6770** to participate in our monthly surveys.

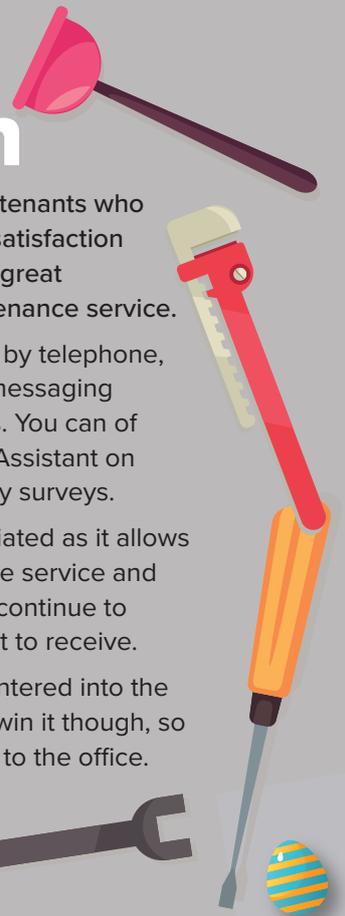
The feedback we receive is greatly appreciated as it allows us to monitor the quality of our maintenance service and the performance of our contractors and to continue to provide the high level of service you expect to receive.

All of those who complete a survey were entered into the monthly prize draw. You have to be in it to win it though, so remember to fill out and return the surveys to the office.

Our recent winners were:

November: **Josephine Craney**

December: **Mr & Mrs Gallacher**



Forthcoming Holidays

Please note that our office will be closed on the following dates:

Coronation Weekend Monday 8th May 2023

Spring Holiday Friday 26th May, Monday 29th May 2023

Should you have a gas heating or hot water emergency during this holiday period, please contact **Gas Sure** on **01294 468 113**. For all other emergencies please contact **City Building** on **0800 595 595**.



Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library.

This is a 60 volume set of books for children aged 0-5 and the good news is it's absolutely free.

If you have a child or children within this age group and haven't yet registered, please contact Stephen Hughes at the office on 0141 552 7928 or email

Stephenhughes@spireview.org.uk and we will get your child / children registered. After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out of the area.

We recently received some positive feedback from one of the tenants who has registered their child for the free books and this is what they said:
"My children are both registered for the Imagination Library and they love getting their books delivered"
"What a great way to get my kids to read!"

Tea Dance!



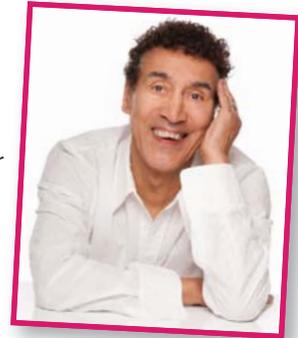
We are delighted to announce we will be hosting another of our fantastic tea

dances on Tuesday, 16th of May 2023 in the Roystsonhill Community Hub. We are even more delighted to announce that our entertainment for the day will be none other than the sensational Christian who is always such a wonderful entertainer.

As usual, there will be food, bingo, a raffle and of course lots and lots of dancing. So.... get your glad rags looked out and sparkle up those dancing shoes and get ready for the big day.

Note for diary – **Tuesday, 16th of May 2023 at 1.30pm (doors open at 1pm).** Tickets will be £5.00 per person. Please contact Catriona at the Hub for your tickets.

Don't leave it too late though as we are expecting a sellout for this one!
See you on the 16th!



Glorious Gardens

Spring is here and with it comes the growing season.... so if you have a garden, we encourage you to maintain it along with the surrounding areas throughout the growing season which lasts from April to October.

The better weather (hopefully!) will provide you with an ideal opportunity to get out in the garden and get it looking its very best. I'm sure you'll all agree that the area looks lovely when people take the time to look after their gardens and keep all paths/driveways free of litter and weeds.

On that note... this year we want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION.**

Around mid-September, we will ask an independent guest to come along and judge the best gardens.

So get those green fingers in motion!

Winners will be awarded prizes for their hard work and effort.

Here are some useful websites which may help you improve your gardening skills!

www.gardenresources.co.uk

www.KidsGardening.org

www.gardenguides.com



Easter Competitions

We run a competition in every issue of our newsletter, giving you all a chance to win a fabulous prize. For our Easter 2023 issue we have not one but two chances to win.

For both you will need to have 'your eyes peeled' and a pencil!!! Our first one is easy to find it's a wordsearch, it may be a bit harder to find the words though. Our second is scattered all through the newsletter... Easter eggs!

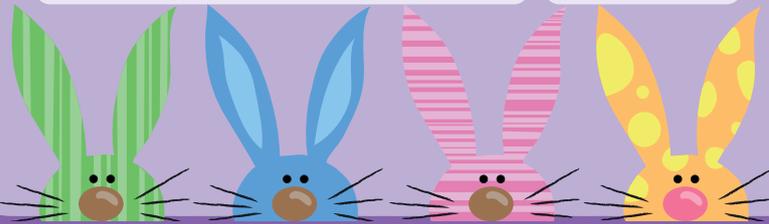
They are hidden all over the newsletter... so get counting and remember to check you have them all.

Please return your competition entries to the office.

Name & Address:

Telephone:

Age:



Easter Wordsearch

BASKET • CHICKS • EGGS • CHOCOLATE • BONNET
HUNT • DAFFODILS • SPRING • BUNNY • EASTER •
PARADE – Answers may run horizontally, vertically or
diagonally, and may even be backwards!

B	T	M	N	K	O	Z	K	Q	L	V	R	S	Y	J
B	X	M	N	N	X	J	T	T	K	O	E	Z	F	E
O	H	Q	A	T	S	G	G	E	U	E	D	O	C	C
G	J	R	S	V	W	E	T	N	K	A	A	K	T	J
B	Z	X	I	C	A	A	H	N	E	S	R	D	X	H
Z	S	O	O	S	L	I	D	O	F	F	A	D	T	R
W	C	Z	T	O	T	Q	D	B	G	F	P	B	U	J
R	U	E	C	H	I	C	K	S	Y	N	M	S	F	X
B	R	O	B	D	L	X	P	K	Y	X	C	L	E	G
Z	H	H	K	Y	L	R	Z	S	E	K	U	R	I	B
C	T	G	N	N	I	Z	M	P	A	B	U	J	R	H
U	I	D	T	N	U	H	G	I	A	M	F	O	Z	X
G	X	B	G	U	T	U	D	X	V	D	V	W	U	S
Z	D	B	V	B	W	Y	U	T	E	D	B	R	M	D
L	K	V	Y	W	W	O	L	K	G	P	A	U	B	T

How many Easter Eggs did you find throughout our newsletter?

Name:

Address:

Age:

Telephone:

How many
EasterEggs?

Help is on hand at Spire View

As well as all the activities we have going on in our local community, don't forget that we also offer various types of support available to all our tenants and residents...

Tenancy Support Officer

We would like to say a huge Spire View welcome to our new Tenancy Sustainment Officer Tracy Blair. Tracy is employed by the Simon Community but works with us 2 days a week to provide vital support services to assist tenants to sustain their tenancy.

Tracy is particularly experienced in working with people who have suffered trauma or are in need of specialised support. If you feel you are in need of some practical support please contact our office and we can refer you on to Tracy.



Tracy Blair



Financial Capability Officer

Maureen McGowan from the Greater Easterhouse Money Advice Project (GEMAP) provides information and support to our tenants and residents on topics such as budgeting, bank accounts, benefits advice, credit etc. If you need help or advice, please contact our office and we would be glad to refer you on to Maureen.



Maureen McGowan

Money Advice Service

Matthew Horsley from GEMAP is our Money Advisor and is available in the Hub by appointment. Matthew can also carry out a home visit for those tenants who have mobility issues and can't make it into the Hub. To make an appointment with Matthew please contact the office and we can arrange it for you.



Matthew Horsley

We were delighted to hear recently that Copperworks secured a whopping £208,800 from the Scottish Government's Investing in Communities Fund.

This will allow Copperworks and Spire View to continue to deliver the Financial Capability and Money Advice Services until March 2026 in partnership with GEMAP.



You may already be aware that GEMAP is a money advice charity working in partnership with Spire View Housing Association.

We provide benefits, debt, and financial capability advice to Spire View tenants.

We wanted to give you some information to let you know how easy it is to get help.

GEMAP Scotland - where advice is *always free, always confidential*.

How We Can Help

At GEMAP Scotland we see first-hand the challenges that people are facing with the rising cost of living, difficulty paying bills and struggles to afford essentials.

We understand that this can cause worry and stress, but we want you to know that you're not alone and that we can help.

GEMAP can help by:

- Communicating with creditors on your behalf
- Applying breathing space to accounts for you to get advice
- Negotiating reduced repayments to creditors
- Asking creditors to freeze interest and recovery action on debts
- Supporting you with your budget
- Advising on debt options specific to your circumstances and supporting you to put these in place
- Supporting you to open credit union and bank accounts
- Applying for grant assistance
- Claiming and appealing benefit decisions
- Supporting parents to claim Free School Meals and clothing grant entitlements
- Helping with energy costs
- Providing benefit checks

We provide appointments to deal with a wide range of money issues through our partnership with Spire View Housing Association and have been doing so for over a decade.

With the difficult times people are facing at the moment please don't suffer in silence. Reach out for free, confidential advice from our experienced advisers.



Testimonials

"I can't believe how much GEMAP have been able to help me. I put off doing anything about my debts and ignored the letters because I didn't think my situation could be fixed. GEMAP have helped me reduced my monthly payments and I'm well on my way to becoming debt free. That's something I never thought I would be able to say."

"When I first met with GEMAP my money worries were so bad that I wasn't sleeping at night. I was anxious all the time. They helped me take back control of my money and I feel much more optimistic about the future. I would have got in touch with GEMAP much sooner had I known how much of a difference it would make."

Benefits Advice

- Job Seeker's Allowance
- Employment and Support Allowance
- Universal Credit
- Personal Independence Payments
- Adult Disability Payments
- Attendance Allowance
- Child Disability Payments
- State Pension
- Pension Credits
- Carer's Allowance
- Young Carer's Grant
- Job Start Payment
- Scottish Child Payments
- Best Start Grant and Best Start Foods
- Child Benefit
- Funeral Support Payment
- Crisis Grant
- Community Care Grant
- Cost of Living Payments
- Free School Meals
- Clothing Grant
- Education Maintenance Allowance
- Government Heating Support Payments
- Council Tax Reduction and Exemptions



Contacting Us: If you are a Spire View tenant, please call your housing office on 0141 552 7928 and ask for an appointment with GEMAP.

Consultation Register

Have you heard of our Consultation Register? Spire View Housing Association holds a register of tenants who would like to be included or consulted on all aspects of the work we do here in your local housing office. We would love to hear your thoughts and views. You can get involved in loads of different ways from participating on a steering group to volunteering your time to help out at fun days or community events.

We are delighted that some of you have already put your names forward to take and have a say on various works that we carry out within the Association that may affect you.

However, we want more people to come on board... Maybe you are a new tenant who was unaware that this register existed, or an existing tenant who maybe hadn't given much thought that you could be consulted on reviewing the many policies we have in place or alternatively have your say on the ones that appeal to you. The Association is keen to give you the opportunity to do so, so why not contact our Corporate Governance Officer, Gillian Spence, at the office to register your name and we will add it to the Consultation Register and you could help make a difference for the good of your community. Gillian's contact details are on the back page.

Do you know your rights? Your right to information and consultation...



As a tenant of a housing association in Scotland you have the right to receive information and be consulted on certain issues. This means that we must:

- Give you certain information
- Develop a tenant participation strategy and put it into practice
- Set up arrangements for tenant groups to register with us a registered tenant organisations (RTO's) and keep a register of these organisations which anyone can inspect, and
- Consult with you and any RTO's on tenancy issues which affect you.

What information can I receive?

We must give you a Scottish Secure Tenancy agreement and information about our complaints handling procedure.

If you ask we must also give you information on:

- Rent Setting /Service Charges
- Applying for a house
- Exchanging homes
- Internal Transfers
- Repairs and Maintenance
- Tenant Participation Strategy

What should you be consulted on?

The Association is obliged to ask you what you think before drafting any new housing management policies or making any changes to existing policies that are likely to affect you. We will take into account what you think before making a final decision.

Consultation may be carried out in a number of different ways, for example public meetings, surveys, individual letters, etc. Our Tenant Participation strategy describes how we will consult with our tenants and how your views will be taken into account.

ROYSTON YOUTH ACTION

@ryayouthproject

@teamrya

@RYA_YOUTHCLUB

WHATS ON AT

MONDAY

Photography Club **3.30pm – 4.30pm**
 Youth Forum Group **3.30pm – 4.30pm**
 Boys Health Group **6pm-7.30pm**

TUESDAY

Coffee, Cakes & Chats Club **9am – 10am**
 Homework Club/Study Group **3.30pm – 4.30pm**
 Wellbeing Club **5pm – 5.30pm**
 Music Club P7+ **6pm – 7pm**

WEDNESDAY

S1 & S2 Sports and Games Club
 (St Rochs H.S.) **6.30pm – 7.30pm**
 S3 plus Walk 'n' Talk Group **5.30pm – 7pm**
 Girls Health Group **6pm-7.30pm**

THURSDAY

S1 + Crafting Club **5pm – 6pm**
 Workshop Night **6.30pm to 8.30pm**

FRIDAY

Inclusive and Equality Group
3.30pm to 4.30pm
 AR26 Football Coaching **5.45pm – 8pm**
 S1 plus Youth Club **6.30pm till 10pm**

SATURDAY

Quality Time Trips
 Acts of Kindness Project Activities

1ST Year Plus

For more info call 0141 572 0984 or pop in and see the youth work team!
 One to one chats available at any time, we are always here for you.



The Thistle Tenant Risks Team are here to help!

We understand the importance of being able to speak to one of our customer service team. That is why we offer a call back service.

For tenants and owner occupiers wishing to discuss home contents insurance, the cover available and payment methods, why not request a call back.

How can you do this?

Visit: www.thistletenants-scotland.co.uk complete the enquiry form and wait for one of our helpful Team to call you back.

Email: tenantscontents@thistleinsurance.co.uk leave your contact details and someone will call you at a convenient time.

Thistle Tenant Risks – making life a little easier!



Win your Christmas Dinner Competition Results!!

In December 2022, we held our ever popular 'Win your Christmas Dinner' competition and were delighted to be able to award £100 of Love to Shop Vouchers to Spire View's very own Mr Benlakhah.

Both Mr Benlakhah and his family were delighted with this prize.

WHAT'S ON

M
9:30 AM - 4:30 PM / Close 12pm - 1pm
Support with Digital Skills/Access qualifications with June
12:30 PM - 2:30 PM
International Cafe - ESOL with Angela

T
9:00 AM - 5:00 PM / By appointment
Employability support and guidance with Carol
9:30 AM - 4:30 PM / Close 12pm - 1pm
Support with Digital Skills/Access qualifications with June
10:00 AM - 12:00 PM
ESOL (level: Pre-intermediate & above) with Jamie
3:00 PM - 5:00 PM
ESOL (level: Beginner/Elementary) with Jamie
6:00 PM - 8:00 PM
ESOL (level: Pre-intermediate & above) with Jamie

W
9:00 AM - 5:00 PM / By appointment
Employability support and guidance with Carol
9:30 AM - 12:00 PM
Support with Digital Skills/Access qualifications with June

T
9:00 AM - 5:00 PM / By appointment
Employability support and guidance with Carol
9:30 AM - 12:00 PM
Support with Digital Skills/Access qualifications with June
9:30 AM - 11:30 AM
Understanding Mental Health with Carol/Elisha
10:00 AM - 3:00 PM
English class (level: Beginner/Elementary) with Tim
4:00 PM - 6:00 PM
English (Beginner/Pre-Intermediate & above) with Alex/Dheraj

F
9:00 AM - 5:00 PM / By appointment
Employability support and guidance with Carol
10:30 AM - 12:00 PM
ESOL/Literacy Class with Lorraine
1:00 PM - 3:00 PM / By appointment
Support with Digital Skills/Access qualifications with June

SCAN ME

Rosemount Lifelong Learning
www.rosemount.ac.uk
102 Royston Road, Glasgow G21 2NU
0141 553 0808
@RosemountGLA
email: admin@rosemount.ac.uk

Complaints

The Association values feedback from our customers, both positive and negative. Customer feedback helps ensure that we are meeting the needs of our tenants and other customers.

We recognise that from time to time things can go wrong and customers may wish to complain about our service.

If you are unhappy about any aspect of our service please get in

touch with a member of staff who would be happy to assist.

During September – December 2022 we received the following feedback:



What you said...

"I'm not happy that a Contractor failed to attend a repair within set timescales."

What we did...

Following an investigation, it was found that the failure lay with the Contractor who failed to action the job line once received. Staff raised this matter with the Contractor and assisted the tenant to have the repair carried out.

What you said...

"A Contractor had to abandon a repair in my property as this required an additional member of staff."

What we did...

Staff investigated this matter and found that the Contractor should have carried out a survey prior to attending. This would have resulted in the works being completed. Staff learned that had the Contractor carried out due diligence before commencing this matter would not have arisen and the works would have been carried out on time. Staff have raised this matter with the Contractor in question.

ROYSTON YOUTH ACTION
@ryayouthproject @RYA_YOUTHCLUB @teamrya

WHATS ON AT

MONDAY
After School Club – P6/7 3pm – 4.30pm

TUESDAY
Crafting Club P6/7 3.15pm – 4.15pm
After School Club P4/5 3pm – 4.30pm
Wee Youthy Primary P6/7 5pm - 6pm
Family Cold Water Therapy Club 5.30pm – 6.30pm

WEDNESDAY
Tots & Carers 10.30am – 11.30am
Little Rainbows Club P1/2/3 3.30pm- 5.30pm
Sports and Games Club P5/6/7 (St Rochs HS) 4.15pm – 6pm

THURSDAY
Wee Youth Forum (P7) 5pm – 6pm
Funky Thursday Club P4/5 3pm – 4.30pm
Family Fun Club 4.45pm – 6pm

FRIDAY
Girls Health Group P5/6/7 3.15pm - 4.15pm
Children's Disco Babies - P7 aged 4.30pm – 6pm

SATURDAY
The Little Adventure Club All Day

Clubs include a snack
For more info call 0141 572 0984 or
Pop in and see the Children's Work Team!

Number of complaints 2022/23	1st Stage	2nd Stage
Total number of complaints received in the reporting year	15	5
Number of complaints carried forward from the previous reporting year	0	1
Total	15	6
Number of complaints responded to in full by the landlord	15	6
	100%	100%
Total number of days taken to respond in full to complaints	4 days	12 days

Roystonhill Community Hub

All things Hub on the Hill

Roystonhill Community Hub is bursting at the seams with different classes and services just for you! We have three different dance classes, kickboxing, karate, guitar lessons, digital advice, energy advice and the pantry every Monday, Thursday and Friday – check out our What's On and follow us on social media to keep up to date with all of the classes at Roystonhill Community Hub.

If you are looking for space to hire to hold your class then get in touch on 0141 212 7386 to find out more about hiring the halls at Roystonhill Community Hub.



**Roystonhill
Community Hub**
The Hub on the Hill

New Digital Class

You are far less likely to have access to the online world if you are living on a low income. In fact, the lower your income the less likely it is. That means not having access to the fundamentals of life – from social security to healthcare, education and training; to finding work and applying for jobs, critical services and more.

Digital Inclusion is no longer something that is nice to have – it is an essential and being cut off from the digital world isn't just an inconvenience, it compounds and exacerbates poverty. That is no longer something we can ignore.

Don't let yourself be disconnected or excluded. Come along to Roystonhill Community Hub to start your digital journey! We will be running 4 week blocks of basic digital skills and internet safety – please call 0141 212 7386 to book yourself in as spaces will be limited. We will be touching on different topics each week and will also be open to suggestions from participants on what they want to learn – all for free!



WHAT'S ON

AT ROYSTONHILL COMMUNITY HUB



● FREE ● PAID ● MEMBERSHIP

MONDAY:

12pm - 1pm Community Meals **F**
2pm - 5pm Royston Community Pantry **M**
4pm - 5pm Kickboxing **P**
5pm - 9pm MM Dance **P**
7pm - 9pm Karate 18+ **P**

TUESDAY:

10am - 1pm Energy Advice Drop-In **F**
1pm - 4pm Crafts for Laffs **M**
5pm - 8pm Dance Generation **P**

WEDNESDAY:

1pm - 4.30pm Digital Qualification course **F**
4pm - 5pm Kickboxing **P**
6pm - 7pm Karate (kids) **P**

THURSDAY:

9am - 3pm Young At Heart 50+ **M**
10am - 12pm Digital Drop-In **F**
10am - 2pm People Plus Employment Advice **P**
4pm - 7pm Royston Community Pantry **M**
5.45pm - 8.45pm Dance Energy **P**
6.30pm - 7.30pm Guitar Lessons **F**

FRIDAY:

10am - 1pm Royston Community Pantry **M**
10.30am - 11.30am Book Club (monthly) **F**
5pm - 6pm Karate (Kids) **P**
6.30pm - 8.30pm Bingo **P**

0141 212 7386

174 Roystonhill, G21 2LG



@RoystonhillCommunityHub



communityhub@spireview.org.uk

Volunteer Opportunities

Are you looking to gain new skills and increase your work experience? Volunteer at Roystonhill Community Hub!

We are always looking for new volunteers to join our team, whether you are looking to gain experience in admin, social media, digital marketing, caretaking, gardening, hosting events or even looking to start your own class on a voluntary basis – get in touch on 0141 212 7386 to find out more or you can email volunteer@spireview.org.uk.

Roystonhill Community Hub

International Women's Day 2023

What a day! Roystonhill Community Hub was yet again the host for the Royston International Women's Day Celebration 2023, and we had an absolute blast.

With over 200 people coming along and visiting stalls from Royston Youth Action, Rosemount Lifelong Learning, Rosemount Development Trust, North Glasgow Healthy Living Community, North Glasgow Community Food Initiative, GEMAP, Prestigious Events, Copperworks

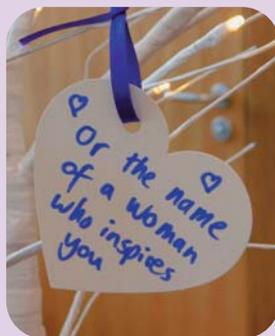
Housing Association and many more. As well as a delicious buffet provided by The Hub on The Hill Café.

The day went off without a hitch and we want to say thank you to all the organisations that came along to host stalls and most importantly to all the people that came along on the day. We also want to recognise Pauline and The Hub on the Hill Café for doing a brilliant job with the buffet, and Lisa from Prestigious Events who made a gorgeous

balloon to go along with the event. We also had two volunteers doing free henna tattoos and another volunteer, Marion, giving free hand massages!

Thank you to everyone that entered to win our International Women's Day hamper, and we want to say congratulations to our winner, Angela Heaney!

You can check out all the pictures on our Facebook page, but here is just a peek:



Pantry

The pantry is open every Monday from 2pm – 5pm, every Thursday from 4pm – 7pm and every Friday from 10am – 1pm. Anyone can join the pantry, it costs £3 to join and members can shop once a week and pick out food and essentials that could cost up to £30 in your local shop for only £3. Visit the pantry at Roystonhill Community Hub, 174 Roystonhill to pick up a membership form and find out more.



Young @ Heart



Are you over the age of 50 and looking to meet new people and get out of the house for some day trips? Then join the Young at Heart over 50s club, held right here at Roystonhill Community Hub every Thursday from 9am to 3pm.

You can enjoy breakfast, lunch, bingo, raffles and just a good blether, as well as the occasional day trip! Come along to Roystonhill Community Hub on a Thursday to meet the group and find out how to become a member!



Roystonhill Community Hub

Energy Advisors

If you are struggling with your energy bills and could benefit with some advice or a home energy efficiency survey then get in touch with your housing officer to be referred to the Royston Community Energy Project.

Social Media

Do you follow Roystonhill Community Hub on social media? Access to our Facebook, Instagram and Twitter pages @RoystonhillCommunityHub, and you can visit our website by going to roystonhillcommunityhub.org.uk



Website

As of March 2023, Roystonhill Community Hub has officially hit 1000 followers on our Facebook page, thank you so much to everyone that keeps up to date with us on Facebook and if you don't already, make sure you give us a follow to keep up to date with any upcoming events and new classes right here on Roystonhill!

Recipes

Do you have an AirFryer or a Slow cooker in the house and don't know where to begin? Have a bash at our easy to follow Air Fryer and Slow Cooker recipes, scan the QR code to get access to the online version or you can pop in to Roystonhill Community Hub at 174 Roystonhill, to pick up a printed copy!

Roystonhill
Community Hub's
wee book of recipes

Scan the QR code below to get access to Roystonhill Community Hub's wee book of recipes, filled with AirFryer and Slow Cooker recipes just for you! - Happy Cooking!



Roystonhill Shoto Budo Karate

5+

KARATE CLASSES

Wednesday 18:00 - 19:00
Friday 17:00 - 18:00

空手



BENEFITS
Increased Strength
Increased Fitness
Improve your Self Confidence
Practice Self Defence
Improve Reflexes and Coordination

**£2.50 PER CLASS
FIRST IS FREE!**

ROYSTONHILL COMMUNITY HUB
174 Roystonhill,
G21 2LG,
Glasgow
0141 212 7386
roystonhillcommunityhub.org.uk



Hub Survey

WIN A £50 LOVE TO SHOP VOUCHER!

We want to hear what you think! Follow the link or scan the QR code to be taken to our super quick survey and once you hit submit you will automatically be entered into the draw to win a £50 Love to Shop Voucher! Good luck, we can't wait to hear your thoughts.

Survey: <https://forms.office.com/e/VPVZx8nrTC>

WIN A £50 LOVE TO SHOP VOUCHER!



Have your say on Roystonhill Community Hub and be in with a chance to win a £50 Love to Shop Voucher!

Scan the QR Code and fill out our survey to be in with a chance to win!



SCAN ME



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ROSEMOUNT DEVELOPMENT TRUST



The Conservation Volunteers

Over the last year RDT have employed The Conservation Volunteers (TCV) to work with local volunteers to construct and install raised flowerbeds along Royston Road.



More planters will be installed over the coming months and as the weather gets warmer we hope to mix up the flowers in the beds to bring a bit of colour to the street!

We're always looking for more people to get involved, so if you're interested you can get in touch with Tom at tom.karas@TCV.org.uk or **07764 655678**.

This is all possible thanks to funding from the National Lottery, the Mushroom Trust, the Pump House Trust and the Gordon Fraser Charitable Trust.

Provanhill Street Landscape Works

RDT are delighted to have been awarded funding from the Vacant and Derelict Land Investment Programme to carry out work on the vacant land at Provanhill Street.

The area has long been identified as in need of improvement and we have received £797,121 to landscape the slope, with proper paths up the hill,



planting spaces and community areas including outdoor classrooms for use by local schools and community groups.

We're currently working with Glasgow City Council to confirm all of the details before progressing with designs.

New Mural

RDT have managed to obtain funding from the National Lottery, the Area Partnership Fund and Rosemount Workspace that will allow us to paint a (hopefully fantastic) mural onto the wall on Royston Road opposite St Roch's Primary School.

We wanted the artwork to be community led so artists from SWG3 are currently working with pupils from Royston Primary, St Roch's Primary, St Roch's Secondary and Royston Youth Action to transform their ideas into artwork which will be painted in early summer.



Cost of Living Help

Rosemount Development Trust has recently secured £20,000 funding from the National Lottery to assist local people with the cost-of-living crisis.

The money will contribute towards food vouchers, power stations and fresh food.

We will work with Royston Youth Action, Rosemount Lifelong Learning, and North Glasgow Healthy Living Community to make sure support reaches those who need it most.



CONTACT DETAILS

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Website **www.spireview.org.uk**

EMERGENCY REPAIR NUMBERS

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All Other Emergency Repairs **0800 595 595**