

The Newsletter for Residents of Spire View Housing Association

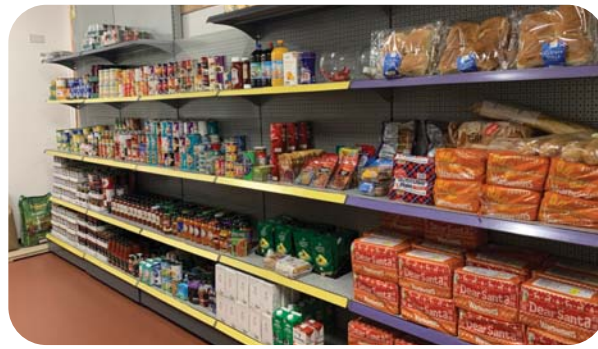
Issue 69 • Spring 2021

The Spire View

Glenbarr Street gaining momentum!

See page three for the full update...





Royston Community Pantry ...it's here to stay!!

When the Royston Community Pantry opened its doors at the Roystonhill Community Hub on 8th December 2020, we could never have imagined just how successful it would be. Our partners at North Glasgow Community Food Initiative, who operate the pantry, had a target of reaching 100 members by March 2021. This has been exceeded already with over 170 people taking up membership and reaping the benefit of being able to access good quality food at a subsidised rate. Membership costs just £2.50 and members pay £2.50 each week thereafter for £10-£15 worth of food.



Due to the success of the Pantry, we carried out a survey across the local community to ask residents if they thought the Pantry should become a permanent feature. The results were overwhelming, with over 96% of respondents voting in favour of this proposal. As always, we listened to our community and set about finding ways to make this a reality.

Thanks to funding from the Scottish Government's Communities Recovery Fund and the National Lottery Community Fund, we are able to support the Pantry cover their rent, utility costs and some food costs. We have also been able to enable a partnership so that members of the pantry can enjoy delicious ready meals prepared by the Hub on the Hill Café.

A special thanks must go to Glasgow City Council and in particular our local Councillor Allan Casey who fully supported Spire View's application to the Glasgow Town Centre Fund. This resulted in a funding award of a whopping £127,356 to allow us to carry out capital works at the Pantry including the installation of heating, appropriate lighting, counter, toilet as well as fixtures and fittings. We hope that works will get

underway in April and the end result will be a stunning facility to serve our local community for years to come. Don't worry, the Pantry will still operate when works get underway, it will just move into the Hub hall for a few months.

North Glasgow Community Food Initiative have done a fantastic job establishing and growing the Pantry. We are very much looking forward to our continued partnership to deliver this much needed and welcomed service across Royston.

The Pantry is located at Roystonhill Community Hub, 174 Roystonhill, Glasgow G21 2LG.

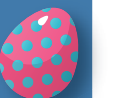
The opening hours currently are:

Tuesday 4pm – 7pm

Wednesday 10am – 1pm

Thursday 1pm – 4pm

If you would like more information please email roystonfoodhub@ngcfi.org.uk or telephone 07758 093 754.



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Glenbarr Street gaining momentum!

The photos show the amazing progress that has been made on our Glenbarr Street development since the site re-opened.

The majority of windows are now in place and internal works to the first two closes is underway. You can really start to see the properties taking shape and in particular you can start to appreciate the layout of the properties with balconies on the Rhymer Street side.

COVID-19 continues to provide some challenges in relation to working practices. However, the Contractor is on top of these and all safety measures are in place.

Originally, the works were scheduled to come off site in January 2021. However, COVID and other issues have certainly presented some challenges which the Contractor is working hard to overcome. The most recently revised contract programme has pushed the estimated overall completion date to August 2021.

We continue to monitor progress and work away in the background thinking about timescales for

allocating properties and we will keep you updated.

The project will create 24 new flats, comprising:

21 x 3 apartment, 4 person flats

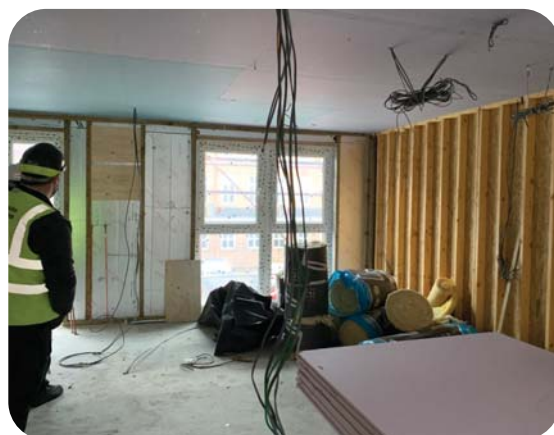
2 x 3 apartment, 3 person wheelchair adaptable flats

1 x 4 apartment, 5 person flat

We are hopeful that we will be able to present our plans and updates on the proposed timescales for allocation of these homes in the near future. Our preference would be to hold a physical event to present our plans but it is not currently possible to do this.

Therefore, we continue to consider the possibility of how to engage with you should we not be able to hold a physical event at the appropriate time. Please keep an eye on our social media pages and website for any updates on this.

If you have any questions regarding the development, please do not hesitate to call the office and a member of staff will be only too happy to assist.



Goings on at Gadshill Street

Over the past year or so, our neighbours at Copperworks have been carrying out investigatory works into the condition of the properties in Gadshill Street.

These surveys determined that some repair works are required and as such, Copperworks have been busy tendering for these works.

This process was completed recently and Copperworks are in the process of working towards appointing a contractor. This will be done giving due consideration to current COVID restrictions and guidance.

The works will involve external render repairs to the rear of the building; various stonework and other repairs to the front elevation; roof work and potentially internal insulation to the closes. More detail on this will be provided once available.

Meantime, if you have any questions, please contact us at the office and we will put forward queries on your behalf.

Forthcoming Holidays

Please note that our virtual office will be closed on the following dates:

Easter Friday 2nd April and Monday 5th April 2021

May Day Monday 3rd May 2021

Spring Holiday Friday 28th and Monday 31st May 2021

Should you have a gas heating or hot water emergency during this holiday period, please contact **Gas Sure** on **01294 468 113**.

For all other emergencies please contact **City Building** on **0800 595 595**.

Maintenance Plans Update

In our last edition, we shared the news that we were in the process of restarting our planned maintenance programme. Unfortunately, further restrictions were put back in place in January and as such, we had to apply the brakes again and place some of our contracts back on hold. An update on each contract is provided below:

Kitchen/Boiler Renewal

Unfortunately, the phase of planned works to the properties listed below is currently on hold until restrictions are lifted or eased to allow works of this nature to be progressed. We will provide an update as soon as we are in a position to do so.

- 121-185 Roystonhill
- 42 Tharsis St
- 112-140 Rhymer St
- Roystonhill Place

Window and Render Repairs /Replacement Works – 73-85 James Nisbet Street

The tender returns for this work were received at the end of October and following review of the information provided, a preferred contractor has been identified.

We are also required to carry out a voting exercise with owner occupiers who reside in the blocks and this was undertaken in January 2021. Whilst this process has been completed and the Association is now in a position to progress the works as planned, current restrictions mean we are unable to confirm when the contract can be awarded and commence on site. We will continue to provide further updates via our social media pages and website and will also provide written updates to residents as matters progress.

In the meantime, if you have any current issues or wish any further information, please do not hesitate to contact a member of our maintenance team (details provided at the end of this newsletter).



Smoke Detector Upgrade Work

We provided information for tenants in previous editions on new legislation which places a legal duty on the Association to carry out upgrade works in relation to smoke and heat detection which involves the installation of:

- one smoke alarm in the room most frequently used for general daytime living purposes (normally the living room/lounge);
- one smoke alarm in every circulation space on each storey, such as hallways and landings;
- one heat alarm in every kitchen.

All smoke and heat alarms MUST be ceiling mounted AND they MUST be interlinked i.e. if one is activated, all others are too.

As part of the upgrade, we will also install Carbon Monoxide detectors, if you do not have one currently installed.

The contract was awarded to James Frew (Gas Sure) and they commenced these works with the intention to upgrade systems at the same time as Annual Gas Safety Checks were being conducted. This was going well and running to plan when unfortunately, COVID 19 struck and as a result, the availability of materials was affected. As a consequence of this, the Contractor has been unable to carry out installations in certain circumstances where supply has not been available.

Originally, compliance with the new legislation had a deadline set of February 2021. However, the Scottish Government has revised the date for compliance to March 2022.

Given the above, we have agreed with the Contractor that works should continue to be progressed where supply permits. However, where there are issues with supply, the Annual Gas Safety check will be carried out and the upgrade works will be completed at the time of the next Annual Check. This will allow us to complete all works within the revised timescales.

The systems being installed are for your (and your neighbours) safety and therefore your co-operation in providing access when requested will be greatly appreciated.

Electrical Safety Checks

The contract for these works was awarded to Consilium Contracting Services Ltd and they commenced on site on 13th January 2021. It has been confirmed that this type of contract can continue to be progressed under the current restriction level.

The contract has been going well with the exception of a few no accesses and we would like to thank those tenants who have already been provided access for their checks to be conducted.

This work involves a full check of the electrical wiring and fixings within your home and is done to ensure your ongoing safety and the safety of others around you. Therefore, we would appreciate your co-operation in providing access when requested.



consilium
contracting services

Funding Update – didn't we do well!

Over this past year, we have been incredibly fortunate to secure significant amounts of funding from the Scottish Government and The National Lottery Community Fund to support our COVID response and recovery across the local community. Since our last update in December 2020, we are delighted to have secured even more support as outlined below:

Scottish Government Communities Recovery Fund

We have been awarded an uplift of £12,707 on our original grant of £72,132 which will allow us to continue to support the following right through to the end of May 2021;

- Volunteer Assistant and Tenancy Support Officer posts
- Sanitisation and PPE at the hub to benefit all users
- Young@Heart and Wellbeing classes
- Youth gardening workshops delivered by North Glasgow Community Food Initiative

This is in addition to the £48,605 award from the Scottish Government Supporting Communities Fund awarded back in May 2020.

A further award of £9,420 was also made that allowed Copperworks to purchase 30 Samsung digital devices to be used for digital learning at the hub. Devices can be loaned right across the community and support offered by the Digital Engagement Officer.

The National Lottery Community Fund

The flexibility of this fund, which awarded us £63,040 in April 2020 for our COVID response, has allowed us more recently to also support the following;

- Purchase 15 new digital devices for lending across the local community
- The establishment of a sewing class that will operate from the Hub

- 100 meals per week from the Hub on the Hill Café for Pantry members

- Support for the pantry to cover let, utility and food purchase costs

Glasgow City Council – Assessing Future Needs (Scottish Government)

More recently we were successful in securing £16,000 from this fund, thanks to the support of GCC. This will allow us to keep our Volunteer Assistant and Digital Engagement Officers in post for an additional period of 3-4 month, thus supporting local employment and the activities running at Roystonhill Community Hub.

Suez Communities Trust

A generous award of £6,414 from the Suez Communities Trust will pay for the installation of skylight window blinds at the Roystonhill Community Hub. We are delighted with this as it will allow us to operate a community cinema in the future...as soon as Government restrictions allow! Installation work will be getting underway in the very near future.



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Roystonhill Masterplan



Readers will know that our colleagues at Copperworks have been working with our partners at Blochairn Housing Association and the Rosemount Development Trust trying to develop a masterplan for the sites of the Millburn Centre, the old tennis courts and the land surrounding the Roystonhill Recreation Centre (Blue Roof).

The latest update is that they were requested to develop a further option which allows the façade of the Millburn Centre to be retained. The Design Team for the project have been working on this and it is hoped that the revised submission will be made by March 2021 to allow further consideration by Glasgow City Council Planning Department and other appropriate departments.

We will provide further information as matters progress.



Facebook & Twitter

Spire View HA has 656 followers on Facebook and our posts regularly reach around 1000 people.



We also have 943 followers on Twitter!! We have used these pages recently during lockdown to engage with our community, get word out quickly on how we planned to manage lockdown and the services we were providing. It also allows us to share anything that we think may be of interest to you. There are plenty of interesting posts to have a wee nosey at. Come on over and check us out!



The Hub on the Hill

Mainland Scotland has been back in lockdown since December 2020, here at Roystonhill Community Hub we were devastated by that news – but that hasn't stopped us keeping busy! We've been working hard to provide as many of the usual services and even more than we would normally to everyone in the community.

Digital Update

Our Digital Engagement Officer, Fiona Mclean, has been working with Power up to deliver a Digital Skills Level 3 class every Monday, a course to help YOU improve your digital skills and receive a qualification at the end of it. One of the participants, Janet Anderson, said;

"I now know how to google and take screenshots and I'm learning something new every week.

I'm not scared anymore – the fear I had using these devices is totally gone and my confidence is rising every time I learn something new. Fiona recommended me and told me my skill level didn't matter as I would learn them at the classes – she has kept her word."

Fiona has also been working closely with St Roch's Primary School to provide digital devices to parents who were going without this lockdown period. Margaret Ramsey is the Family Support and Engagement Worker at St Roch's Primary School and she is delighted and the parents are delighted by the lending library: *"The lending library has enabled children to engage independently with online learning during lockdown. In homes with children at different ages and stages the tablets have eased the pressure of sharing a device with siblings. The tablets have also allowed parents to access courses online and engage with others via zoom, thus reducing isolation."*

Comments from parents:

"The tablet reduced the stress of my children sharing a device and it was easier to work from a tablet than from my phone."

"The tablet allowed me to join an online ESOL class and to connect with my family and friends on zoom."

"During lockdown we have all been much more isolated from family and friends. The loan of these tablets have enabled children to connect with friends and learning and eased the pressure of sharing devices at home. We appreciate partnering with Roystonhill Community Hub and being able to access these devices for school families."

Our new Lending Library is continuing to grow and so far has been a raving success with the people that have benefitted from it – if you or someone you know could benefit from borrowing a device please get in contact with Fiona on **0141 212 7386** or digital@spireview.org.uk.



DIGITAL SKILLS LEVEL 3

WHAT?
This qualifications is intended to support adults who want to join the digital world by learning digital skills for life, their work or for use in further study.

WHO?
Digital Skills Level 3 is an SQA qualification and is for adults who are 19+
This course is taught by experts from Access Technology Scotland

WHEN?
Every Monday from the 25th of January 2021
2pm - 2.45pm
or
3pm - 3.45pm

WHERE?
Roystonhill Community Hub, 174 Roystonhill, Glasgow, G21 2LG

Get in touch on 0141 212 7386 if you are interested and want to find out more, or email digital@spireview.org.uk

Logos: Roystonhill Community Hub, POWER UP, Good Things Foundation, Spire View Housing Association

– busy as ever!

Volunteer Update

Meanwhile, Volunteer Co-ordinator Angie Fraser has been working hard to continue to recruit and support volunteers.

New volunteer Jamie-Lee Mclean has been a massive help in allowing Royston Community Pantry to open an extra day a week, allowing them to support and recruit more members.

North Glasgow Community Food Initiative recently released an Aviva Crowd Funder to raise money which will allow Royston Community Pantry to increase membership and the shops opening hours.



Creative Writing Class are you in? Then this is the class for you!

Roystonhill Community Hub are proud to offer a Creative Writing/Journalism class for kids in the local area, the class is held over Zoom every Tuesday from 7pm to 8pm.

The class covers everything from writing reviews and short stories, to sports journalism and feature writing.

Our Volunteer Assistant Catriona has been in contact with a number of different groups around Royston and the surrounding area and hopes to really foster a love of the arts in these kids, whilst also helping them build up portfolios, CVs and Personal Statements for University and College.



Hub on the Hill Café

The Hub on the Hill Café is continuing to operate with a takeaway service and provide meals to the Young @ Heart club every Thursday.

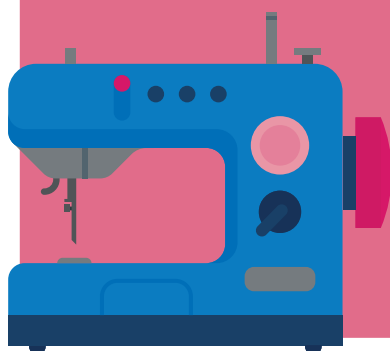
However they are now working in partnership with Royston Community Pantry to provide over 100 meals a week for its members. If you want to enjoy some delicious food delivered straight to your doorstep then check out the Hub on the Hill Café menu and call to make an order. Opening times are 10am-4pm Tuesday to Sunday, call on 07455 216 504.



New Sewing Class!

Now that the First Minister, Nicola Sturgeon, has released Scotland's roadmap out of lockdown we are very excited to announce Roystonhill

Community Hub will be starting a Sewing Class! Angie Fraser has been working with Peggy Heaney to acquire sewing machines and materials (and has even been improving her own sewing skills). Keep an eye on our Facebook Page and our website to find out the exact dates and times for this exciting opportunity:
[@RoystonhillCommunityHub](https://www.facebook.com/RoystonhillCommunityHub)



Rent Consultation 2021/2022 - Update

We recently asked our tenants whether they agreed or disagreed with our proposed rent increase of 3%, to be applied from 1st April 2021. We would like to extend a huge thank you to everyone who took the time to participate in this consultation exercise.

We were delighted to receive 315 responses, representing 50% of our tenants. Of the 315 responses received, 61% agreed with the proposed increase and 39% disagreed.

All tenants who highlighted concerns within their responses should now have been contacted by our Housing Management and/or Maintenance staff and hopefully matters have been resolved to your satisfaction.

The winner of the prize draw for this consultation was Mrs Andrew who won £50 Love to Shop Vouchers. Well done. 😊

Following on from the consultation exercise, the Management Committee met on 25th January 2021 to consider the responses, alongside the requirements of our Business Plan and Asset Management Strategy. Once all matters had been taken into consideration, it was agreed to implement the proposed increase for 2021/2022.

We are fully aware that we are still in the midst of a global pandemic and the impact of COVID-19 on many of our tenants has been or will be significant. Please be assured that we considered this fully when reviewing the rent charges and sought to minimise the required rent increase.

We appreciate that any increase is unfortunate however, it is necessary to enable the association to maintain your property to a high standard by carrying out planned maintenance works like new bathrooms, new kitchens and new boilers and to continue to provide the level of service that you currently enjoy. **Even with this increase, our rents are still cheaper than all other local associations.**

You should have received notification of your rent increase by now. However, if you haven't, or you require any assistance then please feel free to contact any member of our housing management staff team who will be more than happy to assist you. Contact details are on the back page.



Do you know your rights? Your right to information and consultation...

As a tenant of a housing association in Scotland you have the right to receive information and be consulted on certain issues. This means that we must:

- Give you certain information
- Develop a tenant participation strategy and put it into practice
- Set up arrangements for tenant groups to register with us as registered tenant organisations (RTO's) and keep a register of these organisations which anyone can inspect, and
- Consult with you and any RTO's on tenancy issues which affect you.

What information can I receive?

We must give you a Scottish Secure Tenancy agreement and information about our complaints handling procedure. If you ask we must also give you information on:

- Rent Setting /Service Charges
- Applying for a house
- Exchanging homes
- Internal Transfers
- Repairs and Maintenance
- Tenant Participation Strategy

What should you be consulted on?

The Association is obliged to ask you what you think before drafting any new housing management policies or making any changes to existing policies that are likely to affect you. We will take into account what you think before making a final decision.

Consultation may be carried out in a number of different ways, for example public meetings, surveys, individual letters, etc. Our Tenant Participation strategy describes how we will consult with our tenants and how your views will be taken into account.

Repairs Satisfaction

We would like to thank all of our tenants who very kindly take the time to complete our repairs satisfaction surveys.

We would love to hear from you as it's a great opportunity to have your say on our maintenance service.

We are currently carrying out surveys over the telephone, so if you have had a repair carried out recently, we will contact you for some feedback and to participate in our monthly survey.

The feedback we receive is greatly appreciated as it allows us to monitor both the quality of our maintenance service and the performance of our contractors and to continue to provide the high level of service you expect to receive. For those who complete a survey, we enter all these into our monthly prize draw.

Our most recent winners are:

November winner: **Sylvia Hanlon**

December winner: **Darren McMutrie**

Employability Support

We are offering support with employability and giving you a toolbox of skills. All the support we are offering is listed below and you can choose the support you need.

Let us help you:

- Decide on a Career
- Identify your strengths
- Create or update your CV
- Help with applications and interviews in this ever-changing job market
- Access to new vacancies
- Recognizing how you can be better off in work

If you are interested and want to find out more, contact Contact Carol on carol.wylie@rosemount.ac.uk or call/text **07539 932902**



Festive competitions - the results are in!



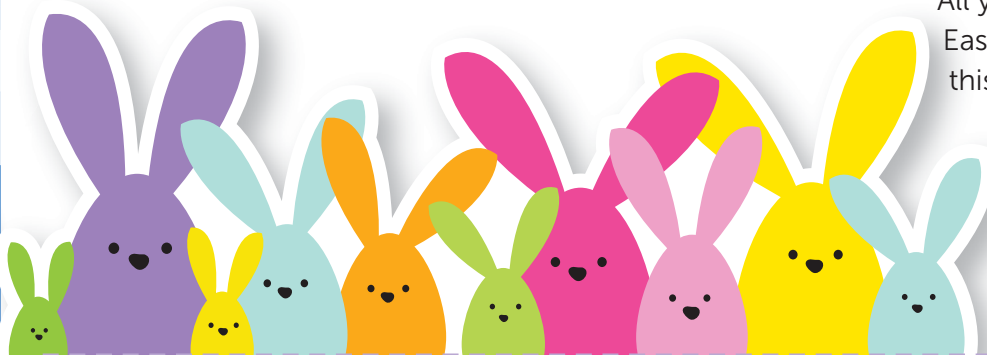
We would like to say a massive thank you to everyone who took part in our festive competitions! We were astounded by the volume of entries. We were delighted to be able to award a £25 voucher to Abdulrahman Garba for taking part in the festive wordsearch and also delighted to award £100 of vouchers to Tracy Robb who won the Christmas dinner vouchers. Well done to both of you.

The fun never ends here at Copperworks and we are giving you all another chance to win again...

All you have to do is tell us how many Easter eggs are hiding on the pages of this newsletter for your chance to win

£30 Love to Shop vouchers.

Please text your answers with your name, address, phone number to **07800 000 159** or return the slip below to our office. Good luck!



How many Easter Eggs did you find throughout our newsletter?

Name:

Address:

Age:

Telephone:

How many eggs did you find?



What you told us...

Spire View Housing Association is committed to providing high-quality customer service. We value feedback (negative or positive) from tenants. Feedback helps us to ensure that we are providing a service that meets the needs of our tenants and other customers.

We recognise that from time to time things don't always go as planned and tenants may want to complain about our service. Our comprehensive complaints handling procedure aims to make it easy for tenants to have their concerns resolved quickly. You can access a guide to our complaints procedure on our website or call us on 0141 552 7928 and we will send a copy out to you.



The table below shows the number of complaints received from October – December 2020.

Complaints Received	Oct 20	Nov 20	Dec 20	Total
Complaints received at Stage 1	3	2	2	7
Complaints received at Stage 2	0	0	0	0

Complaints Resolved	Oct 20	Nov 20	Dec 20	Total
Complaints resolved at Stage 1	3	2	2	7
Complaints resolved at Stage 2	0	0	0	0

Escalations	Oct 20	Nov 20	Dec 20	Total
Escalations to Stage 2	0	0	0	0

Reason for Complaint	Oct 20	Nov 20	Dec 20	Total
Contractor	0	1	0	1
Staff	1	0	1	2
Equalities	0	0	0	0
Policies & Procedures	0	0	1	1
Governance	0	0	0	0
Finance	0	0	0	0
Maintenance	2	1	0	3
Housing Management	0	0	0	0
Money Advice	0	0	0	0
Factoring	0	0	0	0
Estate Management	0	0	0	0
Wider Role	0	0	0	0

Satisfaction with Complaints

	Very satisfied	Fairly satisfied	Neither sat/dis	Fairly dissatisfied	Very dissatisfied
How satisfied with outcome?	2	3	2	0	0
How satisfied with handling	2	2	3	0	0

What did we learn / change as a result of these complaints?

What you said...

"My repair was not carried out as a Contractor failed to attend a pre-arranged appointment."

What we did...

Staff investigated this matter and found that the contractor did attend, but did not gain access on the date and time specified. However, better communication could have been implemented if the contractor had called ahead or put a card through the door to show they did in fact attend. Staff liaised with all parties and this repair was rescheduled.

What you said...

"I am not happy that I have to repay a tenant recharge."

What we did...

Staff investigated this matter and found that staff failed to carry out a post inspection of these works. The tenant recharge was therefore credited. We learned the value of carrying out post inspections. Also we should ensure that we ask tenant for comments/feedback at the time.

Over 50s Lunch Club – come and join us!

Do you know Royston has an over 50s club? Well we do, and it has a membership list of 35 people. However, there's always space for a few more!

The Young @ Heart 50+ lunch club usually meet at the Roystonhill Community Hub every Thursday from 10-3pm where they enjoy a delicious lunch and entertainment.

If you would like to come along, you will be welcomed with open arms.

Although the club is not operating at the moment due to the lockdown, we would still be pleased to hear from you and plan for you to join us as soon as we are able to start up again.

We are also always on the lookout for volunteers to help with the club and if this would be of interest to you, please contact Gillian at the office on 0141 559 5644.



Committee Recruitment - Join our Team



Have you ever fancied learning a new skill? Are you interested in finding out how to run a business or good governance? If so, this is the job you have been looking for!

Spire View Housing Association is currently recruiting and has space for two people to join our Management Committee. Full training will be provided and it will only take a couple of hours a month. Having experience in a Governance role looks great on your CV and we would also be happy to provide a reference for future employers.

We pride ourselves in leading the way and are delighted to have been able to put technology to good use during these recent difficult times by carrying out Committee meetings via video conference calls to ensure we comply with social distancing and keeping our Committee Members safe. If you would like to find out more about this exciting opportunity, please contact Gillian Spence on **0141 559 5644**.



Consultation Register

Have you heard of our Consultation Register? Spire View Housing Association holds a register of tenants who would like to be included or consulted on all aspects of the work we do here.

We would love to hear your thoughts and views. You can get involved in loads of different ways from participating on steering groups to helping out at fun days or events.

We are delighted that some of you have already put your names forward to be consulted on various works that we carry out within the Association that may affect you.

However, we want more people to come on board... Maybe you are a new tenant who was unaware that this register existed, or an existing tenant who maybe hadn't given much thought that you could be consulted on reviewing the many policies we have in place or alternatively have your say on the ones that appeal to you. The Association is keen to give you the opportunity to do so, so why not contact our Corporate Governance Officer, Gillian Spence, at the office to register your name and we will add it to the Consultation Register and you could help make a difference for the good of your community. Gillian's contact details are on the back page.

Glorious Gardens...

Spring is nearly upon us and with it comes the growing season... so if you have a garden, we encourage you to maintain it along with the surrounding areas throughout the growing season which lasts from April to October.

Lockdown will provide you with an ideal opportunity (weather permitting) to get out in the garden and get it looking its' very best.

I'm sure you'll all agree that the area looks lovely when people take the time to look after their gardens and keep all paths/driveways free of litter and weeds.

On that note... this year we want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION**.

Around mid-September, we will ask an independent guest to come along and judge the best gardens. So get those green fingers in motion! Winners will be awarded prizes for their hard work and effort.

Here are some useful websites which may help you improve your gardening skills!

www.gardenresources.co.uk • www.KidsGardening.org
www.gardenguides.com



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ROSEMOUNT DEVELOPMENT TRUST

Rosemount Development Trust is delighted to be awarded funding from the 'Glasgow Communities Fund' and the 'Hugh Fraser Foundation' to employ a Community Development Officer.

Our new Community Development Officer, Gregor Henderson, is now in post. Gregor will work with the community of Royston and our Royston Strategy Group Partners, to address the challenging problem of vacant and derelict land and buildings in Royston.

Gregor will also work closely with Kevin Murray Associates who have been appointed to carry out a feasibility study on Provanhill Street, which has been funded by the Scottish Vacant and Derelict Land Fund.

Thanks go to our Funders.



THE HUGH FRASER
FOUNDATION



Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library. This is a 60 volume set of books for children aged 0-5 and the good news is it's absolutely free.

If you have a child or children of this age and haven't yet registered please contact Donna Richardson on **0141 552 7478** or email **donnarichardson@spireview.org.uk** and we will get your child / children registered. After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out of the area.



CONTACT DETAILS

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EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water 01294 468113

All Other Emergency Repairs 0800 595 595

