

The Newsletter for Residents of Spire View Housing Association

Issue 78 • Summer 2023

# The Spire View

## Copperworks/Spire View Partnership Plans *Update on Progress*

In our Spring edition, we provided an update on the Transfer of Engagements process from Copperworks to Spire View.

We are delighted to advise that significant progress has been made since then. Copperworks issued a Stage 2 Notice and Pre-Ballot Information to all of their tenants, members and stakeholders, which confirmed the outcome of the Stage 1 process and also reiterated the promises being made by Spire View should their tenants vote in favour of the transfer.

They appointed Civica Election Services, an independent election agent to run the secret ballot which ran from 20th April 2023 until 12 noon on 22nd May 2023. An impressive 87.3% of their tenants took the opportunity to cast their votes and make their voice heard. Of those that voted, an incredible 93.1% voted YES to the proposal.

The next step in the process was for Copperworks to arrange two Special

General Meetings of their shareholding members and to ask them to approve, then confirm, a special transfer resolution to complete the transfer process. The first of these Special General Meetings was held on 8th June 2023. The outcome of this was that 48 members voted to accept the resolution and 1 member voted against.

The Resolution for transfer was then presented to Spire View Committee and we were delighted to note the outcome of the first SGM and to confirm acceptance of the transfer.

This was followed by a second Special General Meeting of Copperworks' shareholding members on 26th June 2023 and we are pleased to report that 49 votes were cast which were all in favour.

Copperworks and Spire View are now working towards finalising all other consents and legal matters required to allow the transfer process to be concluded. If all goes to plan, the formal



date for completion of the transfer will be 1st August 2023.

We are also preparing to start delivering on the promises made to Copperworks tenants and members and we look forward to welcoming them as tenants and members of Spire View.

We would also like to take the opportunity to thank all of our tenants for their support in this process and to all of you who attended consultation events or surveys.

Together we are stronger and we will continue to deliver to all of our tenants across our community.



Spire View Housing Association will be closed on the following dates:

**Glasgow Fair**

Friday 14th & Monday 17th July 2023

**September Weekend**

Friday 22nd & Monday 25th September 2023

Should you have a gas heating or hot water emergency during this holiday period, please contact Gas Sure on **01294 468 113**. For all other emergencies please contact City Building on **0800 595 595**.

# Are you leaving us?

## Did you know you might be entitled to compensation for improvements?

We don't like to see anyone leave us but if you do, you might be entitled to receive compensation for improvements you have made to your home.

Legislation introduced under the Housing (Scotland) Act 2001, introduced the Right to Compensation for tenants for improvements they have made to their home on or after 30th September 2002. In order to qualify for compensation, there are certain conditions that require to be met and a full breakdown of these is provided in our 'Right to Compensation' leaflet which can be found on our website.

The types of improvements which may qualify for compensation include fitting a shower, replacing a kitchen or bathroom suite etc. Decorating the inside of your home does not qualify for compensation.



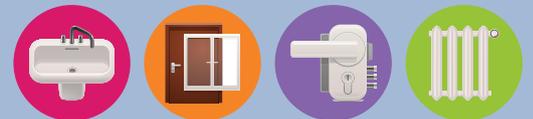
## How do I get compensation?

You must make a claim in writing to the Association within the period starting 8 days before and ending 21 days after your tenancy comes to an end. If in doubt contact the Association's office. The information should include your name and address, what improvements you have made, how much each improvement cost and the date the improvements were started and finished. It may also be appropriate that we inspect the improvements.

Full detail of this scheme are provided in our "Right to Compensation for Improvements" leaflet which is available on our website at [www.spireview.org.uk](http://www.spireview.org.uk). Alternatively, please contact any member of our maintenance team who will post a copy to you.

If you wish to discuss your rights or seek clarification on 'Right to Compensation', please contact a member of our Maintenance Team at the office on **0141 552 7928**.

# Right to repair



## – what is this and do you know about it?

'Right to Repair' is legislation that allows tenants to have certain small, urgent repairs (up to the value of £350) carried out in a specific timescale. The repairs covered under the scheme are referred to as "Qualifying Repairs" and are detailed in the table below:

Unsafe power or lighting socket or electrical fittings	Significant leaks or flooding from water or heating pipes, tanks, cisterns
A blocked flue to an open fire or boiler	Blocked sink, bath or basin
Loss or part loss of water supply	Loss or part loss of electric power or gas supply
Insecure external window, door or lock	Unsafe access path or step
Loss or partial loss of space or water heating where no alternative heating is available	Toilet not flushing where there is no other toilet in the house
Loose or detached banister or hand rail	Unsafe timber flooring or stair treads
Blocked or leaking foul drains, soil stacks or toilet pans where there is no other toilet in the house	Mechanical extractor fan in internal kitchen or bathroom not working

When you report a Qualifying Repair, a member of staff should advise you of your rights under the scheme. We may require to visit your home prior to confirming whether your repair qualifies and arrangements will be made to do this if necessary. Full details of your rights under this scheme and timescales for each repair listed above are provided in our "Right to Repair" leaflet which is available on our website at [www.spireview.org.uk](http://www.spireview.org.uk). Alternatively, please contact any member of our maintenance team who will post a copy to you.

If you wish to discuss your rights or seek clarification on Right to Repair, please contact a member of our Maintenance Team at the office on **0141 552 7928**.

# It's Summer, which only means one thing: it's Garden Competition time!

Over the past few weeks the sun has been shining and it has been an ideal opportunity to get out in the garden and get them looking fantastic and colourful.

As you know, the Association provides garden services to all tenants which includes grass cutting, weeding and tree maintenance; however it would be great if you could also maintain your gardens, paths and driveways by clearing all litter and removing weeds as necessary.

I'm sure you'll all agree that the area looks lovely when people take the time to look after their gardens and keep all gardens/paths/driveways free of litter and weeds.

We want to see all those tenants who have a garden take part in our **ANNUAL GARDENING COMPETITION**.

Around August time, we will ask an independent guest to come along and judge the best gardens. So get those green fingers in motion!

Winners will be awarded prizes for their hard work and effort.

Here are some useful websites which may help you improve your gardening skills!

[www.gardenresources.co.uk](http://www.gardenresources.co.uk)  
[www.KidsGardening.org](http://www.KidsGardening.org)  
[www.gardenguides.com](http://www.gardenguides.com)



## Are you following us on Social Media?

Do you follow Spire View on social media? Keep up to date with everything happening with your Housing Association by following us on Facebook or Twitter!



Facebook



Twitter

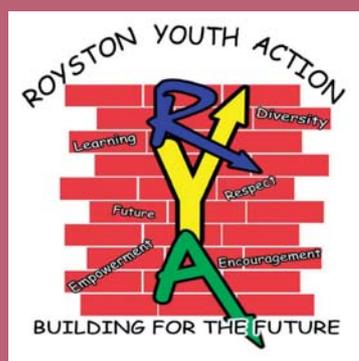


Website

We have just under 2,000 followers across Facebook and Twitter who never miss out on anything happening in their local area and we would love for you to join them!

Facebook @SpireViewHousing Association and Twitter @SpireViewHA or you can scan the QR codes to be taken directly to our pages.

We also have a website where you can find out anything you need to know about the Association.



The Royston Youth Action Summer programme began on Monday 3rd July and things are off to a fantastic start, check out their Facebook page to find out more: Royston Youth Action.



Funded by the National Lottery, the Area Partnership and Rosemount Workspace, Rosemount Development Trust have contracted SWG3 to design and paint a community mural on the wall at Royston Road, opposite St Roch's Primary School.

This has involved extensive workshops with young people from St Roch's Primary, Royston Primary, St Roch's Secondary and Royston Youth Action, where artists worked with young people to explore themes which reflect how they feel about Royston. Designs for the mural have recently been finalised and presented to the young people who took part. Feedback has so far been excellent and it has been great to see local young people's designs brought to life, with painting of the mural anticipated to take place over the coming months.

RDT have also managed to obtain funding from the National Lottery to assist local people with the current cost of living pressures. We have been working with Royston Youth Action, Rosemount Lifelong Learning and North Glasgow Healthy Living Community to distribute TESCO vouchers and fresh food over recent months.



# Bulk Uplifts

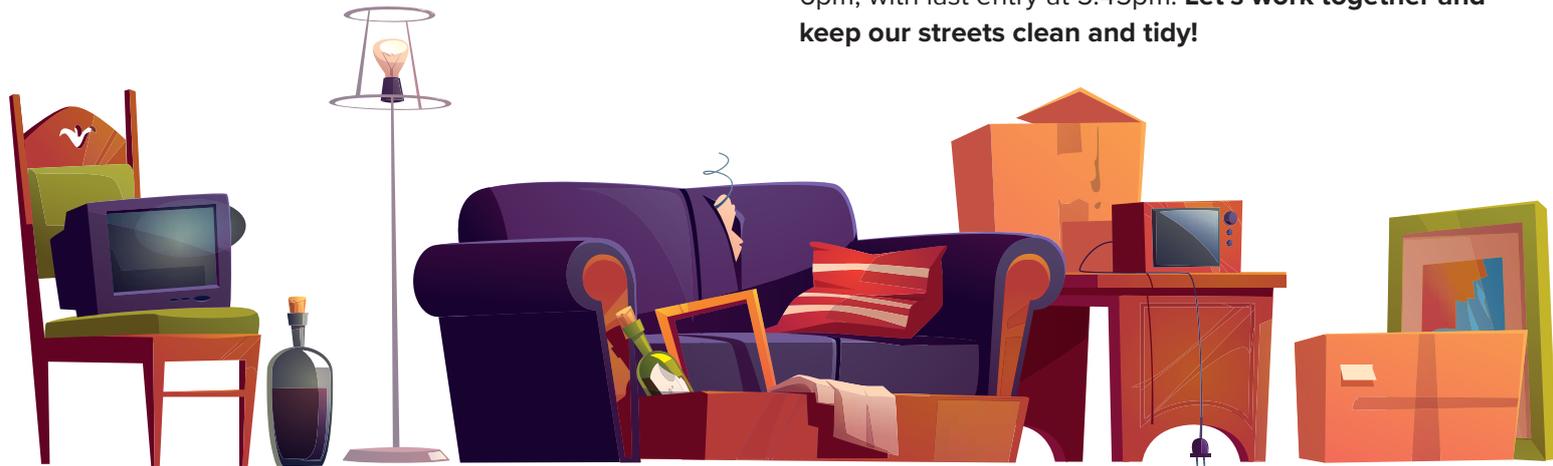
As you know, we aim to provide an excellent service within our community and take pride in having the estate look at its best so we introduced a bulk uplift service last year after Glasgow City Council withdrew this service free of charge. The Association carries out a bulk up lift every Monday.

**PLEASE ASSIST BY PUTTING YOUR ITEMS OUT FOR COLLECTION LATE ON A SUNDAY EVENING OR BEFORE 7AM ON A MONDAY.**

We are extremely pleased with the service our Contractor is providing and we have been delighted with the quality of service so far. We hope you will agree with us that the estate is certainly looking a lot tidier as a result.

You also have the option, if you have a car, to dispose of bulk at your local Recycling Centres at Dawsholm and/or Queenslie.

These centres allow access to all residential vehicles below 1.8metres in height and they are open from 8am to 6pm, with last entry at 5.45pm. **Let's work together and keep our streets clean and tidy!**



# Complaints

The Association values feedback from our customers, both positive and negative. Customer feedback helps ensure that we are meeting the needs of our tenants and other customers.

We recognise that from time to time things can go wrong and customers may wish to complain about our service. If you are unhappy about any aspect of our service please get in touch with a member of staff who would be happy to assist. During January – March 2022 we received the following feedback:



## What you said...

*"I am not happy that a contractor failed to attend an emergency repair within the set timescales."*

## What we did...

Following investigation it was found that the contractor called the tenant on the way to the job but as they got no response they abandoned the job. Staff raised this matter with the contractor who arranged for 1-2-1 training with their operative. They issued an apology to the tenant, carried out the work the very next day and advised all their staff that they attend a call out irrespective if the tenant answers the phone call. On this occasion there was no learning outcome for the Association

## What you said...

*"I am not happy that after having a leak repaired in my boiler it happened again and another repair had to be carried out."*

## What we did...

Staff investigated this matter and found that previous repairs had been carried out, however, a new part was required that was unrelated to the original works. Staff learned the importance of post inspecting works and keeping the tenants informed of progress each step of the way.

Number of complaints 2022/23	1st Stage	2nd Stage
Total number of complaints received in the reporting year	21	6
Number of complaints carried forward from the previous reporting year	0	1
<b>Total</b>	<b>21</b>	<b>7</b>
Number of complaints responded to in full by the landlord	20 95.2 %	6 85.7%
Total number of days taken to respond in full to complaints	3 days	12 days

**Alexandra Park**

# FESTIVAL DAY

**SATURDAY 22 JULY 2023**  
Alexandra Park, East End Glasgow, G31 3JE

**FREE ENTRY**

All ages | 12 - 4 pm

Join us at Alexandra Park for a fun day out for the whole family!

- Live music
- Live Wrestling show
- Kids rides & inflatables
- Sports tasters, facepainting & art activities
- Food & market stalls
- Plus much more!

Subject to licence



platform the arts centre in Glasgow's east end  
platform-online.co.uk  
0141 276 9661  
info@platform-online.co.uk

Milnbank

Glasgowlife

SPIREVIEW

COPPERWORKS

@platformglasgow



## Spire View Housing Association continues to sponsor the Dolly Parton Imagination Library.

This is a 60 volume set of books for children aged 0-5 and the good news is it's absolutely free.

If you have a child or children of this age and haven't yet registered please contact Stephen Hughes at the office (contact details can be found on the back page) and we will get your child / children registered. After you register, your child should receive their first book 6-8 weeks later and these will continue each month until the children turn 5 or you move out the area.

We recently received some positive feedback from one of the tenants who has registered their child for the free books and this is what they said:

*"My children are both registered for the Imagination Library and they love getting their books delivered"*

*"What a great way to get my kids to read!"*

# Have you been to The Hub on the Hill Café yet?

Enjoy a tasty lunch made with love and get a gab at The Hub on The Hill Café, 174 Roystonhill, G21 2LG.

Are you planning a party and need some hassle-free food and refreshments to go with it? Why not try The Hub on The Hill Café? Pauline has buffet packages available to suit your needs, just give her a call on **07455 216504** to find out more!



# Show off your furry friends and win a £50 Love to Shop Voucher!

We want to see all the funny, wacky, cute or crazy pictures of your pets and they could win you a £50 Love to Shop Voucher!

Send your picture to our Facebook page along with their name and they will be posted onto our page giving you the chance to win! The more likes, comments and shares on your picture the better! Deadline for entries is 12 noon on 1st September 2023.

We can't wait to see them! 😊



## Repairs Satisfaction Update

We would like to thank all our tenants who very kindly took the time to complete our satisfaction surveys. We love to hear from you as it's a great opportunity for us to understand how the maintenance team is working and what can be improved!

We currently carry out surveys by post and by telephone, however, we are looking at using our text messaging service in future, so look out for those texts! You can of course call Mary Dunsmore, Maintenance Assistant on 0141 559 6770 to participate in our monthly surveys.

The feedback we receive is greatly appreciated as it allows us to monitor the quality of our maintenance service and the performance of our contractors and to continue to provide the high level of service you expect to receive.

All of those who complete a survey were entered into the monthly prize draw. You have to be in it to win it though, so remember to fill out and return the surveys to the office.

Our recent winners were:

January	Andrea Gibson
February	Laura Trotter
March	Margaret Stewart



## Summer Recipes...

This summer has turned out to be an absolute scorcher! Perfect time to have a BBQ, however, sometimes it can be hard to make a variety of things that's enough to really please everyone.

That's why we've put together a list of 10 easy air fryer and slow cooker recipes that can cook in the background while you get started on the grill and/or enjoy yourself!

Scan the QR code or visit our website [roystonhillcommunityhub.org.uk/summer-recipes-2023](http://roystonhillcommunityhub.org.uk/summer-recipes-2023) to check them out!



## Fun/Free things to do this summer

### Banksy Exhibit: Cut & Run: 25 years card labour

Gallery of Modern Art, Glasgow. From Sunday 18th June to 28th August 2023. Tickets start from £15

**Loch Lomond Faerie Trail** – 1st April to 30th September. A Magical Faerie Trail with wee wooden houses, hidden trolls and mysteries to solve. Tickets booked online in advance. Children under 12 - £5, Adult £4.17

### Glasgow Science Centre Glasgow

Number of different activities and shows available for all ages, check out their website to find out more. 16-59 £14, Under 16 £11, Concession £12.50.

**Kelvingrove Art Gallery & Museum** – Free entry, no need to book!

### Edinburgh Art Festival

11th to 27th August 2023. Almost all exhibits are free to attend!

**TopGolf, Rutherglen** – Half Price Tuesdays throughout the summer.

# Roystonhill Community Hub

*All things Hub on the Hill*

**Do you want to keep up with everything happening in your local area?**



**Roystonhill Community Hub**  
*The Hub on the Hill*

Follow Roystonhill Community Hub on Social Media! You can catch us on Facebook, Twitter and Instagram where we post about the different classes and services happening right here at The Hub, as well as any interesting events happening in and around Royston.

Currently Roystonhill Community Hub has over 1000 followers across Facebook, Twitter and Instagram and we would love to keep growing our community – don't miss out on anything happening right here at The Hub ever again!

**FOLLOW US ON SOCIAL MEDIA**

Keep up to date with everything Spire View by following us on social media, you can also follow Roystonhill Community Hub to see a fantastic range of classes and services on offer!

on Twitter @SpireViewHA @RoystonhillCH

on Instagram @SpireViewHA @RoystonhillCommunityHub

on Facebook @SpireViewHousingAssociation @RoystonhillCommunityHub

Scan the QR Codes to be taken to our websites!

spireview.org.uk roystonhillcommunityhub.org.uk

## Sim Cards

Could you benefit from 40gb of data and unlimited calls and texts free for 6 months? Spire View was lucky enough to receive Sim Cards through Vodafone's Charities.Connected scheme. If you would like a Sim Card please get in touch on **0141 212 7386** or visit Roystonhill Community Hub at 174 Roystonhill, G21 2LG to pick up yours.

**They are completely free and available to absolutely anyone!**



## Have you joined Royston Community Pantry?

**The Pantry is run by North Glasgow Community Food Initiative and is membership run. It costs £3 to become a member and you can then come along to the Pantry once a week on a Monday, Thursday or a Friday and get up to £25 worth of shopping for a small payment of £3.**



The pantry has some fantastic stock and grows its own herbs and vegetables that are available, as well as bringing volunteers in to cook a variety of different meals available in the fresh deli section.

Plus, there is a large selection of frozen products, cans, pasta, rice and even women's hygiene products and cleaning products.

If you would like to find out more about becoming a member of the pantry then come along to 174 Roystonhill, G21 2LG on Monday between 2pm-5pm, Thursday between 4pm-7pm or Friday between 10am-1pm.

Or if you are interested in volunteering with the pantry either in the kitchen, the shop or the garden then give Maggie, the Volunteer Coordinator a call on **07476 141500** or you can email [volunteer@ngcfi.org.uk](mailto:volunteer@ngcfi.org.uk).



# Roystonhill Community Hub

## Do you need help with your phone, tablet, Smart TV or computer?

Then come along to the free Digital Class at Roystonhill Community Hub where we have experienced advisors from Access Technology Scotland ready and available to help you, as well as free tea, coffee and breakfast provided!

Whether it's as simple as taking your phone on and off silent/Do Not Disturb, to creating online CVs and filling out online forms, or even how to set up your new Smart TV we can help!

Give us a call on **0141 212 7386** to find out more!

## Digital Drop-In

If you don't want to be a part of a class, something that may be more your thing is our Digital Drop-in on Thursdays from 10am to 12pm! Fiona, our Digital Engagement Officer, is here every Thursday to help you with any problem, big or small and 1-2-1.

Give us a call on **0141 212 7386** to find out more.

Call Roystonhill Hub on 0141 212 7386 For more Info



### DO YOU NEED ANY DIGITAL SUPPORT?

We can provide support in a number of areas, with free internet access and a warm space with food provided!

Online Forms	Employability Skills
Applications	Online Safety
Online Banking	Money Saving

Sessions start 3rd June 2023  
10.30-12.30 @ Roystonhill  
Community Hub Breakfast Provided!  
1to1 Home Visits Available!

## Kickboxing Class *Update*

Do you want to get your kids into a fun and dynamic class that will boost their confidence and fitness levels? Why not try Kickboxing with Kieran!

Kieran is a professional fighter who trains and fights with the Punisher Kickboxing Academy. As well as being a qualified Personal Trainer he was crowned the 67kg (welterweight) World Kickboxing Association K-1 World Champion, so you can be assured they are learning from the best!

Classes cost £5 and take place every Monday and Wednesday from 4pm to 5pm. If you would like to find out more check out the 'Kickboxing With Kieran' Facebook page where you can keep up to date with the class schedule and message the page to find out any more information!



## Bully's Wee Classes

It has been an absolute pleasure to host Clyde FC Community Foundation, Bully's Wee Classes right here at Roystonhill Community Hub!

The classes have been going amazingly and all of the kids have come so far since they started.

Sadly, that is Bully's Wee Classes now over for the summer, as of the 28th of June, however they will be back in August so make sure you keep an eye on the Roystonhill Community Hub social media pages to find out how to get your wee one involved!



# Roystonhill Community Hub

## Tea Dance



We want to say a huge thank you to everyone that came along to the Tea Dance at Roystonhill Community Hub on Tuesday the 16th of May 2023! We had an absolute ball, and we hope you did too!

A special mention to the Hub on the Hill Cafe who provided our catering, and to performer Christian who put on a fantastic show. As well as a thank you to Amy & Andy our local Community Police Officers who came along to represent Police Scotland and call our raffle numbers! Another thank you to Police Scotland who contributed towards the Tea Dance, allowing us to put on such a fantastic day.

Check out some of the fantastic pictures taken on the day and keep an eye out to see when the next Tea Dance will be taking place – we can't wait to see you there!

Also, you can check out the rest of the pictures by visiting the Copperworks Facebook Page @CopperworksHousingAssociation



## Guitar Class Update

Well done to Sam and the Guitar Group for all of their hard work this year!

Sam runs a free guitar class right here at Roystonhill Community Hub every Thursday from 6.30pm to 7.30pm and welcomes everyone whether they are beginner, intermediate or advanced!

They have now taken a few weeks off to enjoy the summer and will be back at The Hub on Thursday 3rd of August!

If you are interested in picking up an instrument and learning how to play then come along to Sam's guitar class, everyone is welcome!



Do you want to meet new people and learn a new skill in the process?

Come along to Crafts 4 Laffs, every Tuesday at Roystonhill Community Hub from 1pm to 4pm.

Learn how to use a sewing machine, crochet, card making and much more while meeting the fantastic members who are already part of the group and have tea, biscuits and a blether!

Give The Hub a call on 0141 2112 7386 to find out more!



# Roystonhill Community Hub

Roystonhill Shoto Budo Karate

**ADULTS**

**KARATE CLASSES**

Monday 19:00 - 21:00



空手

**BENEFITS**

- Increased Strength
- Increased Fitness
- Improve your Self Confidence
- Practice Self Defence
- Improve Reflexes and Coordination

**£5 PER CLASS FIRST IS FREE!**

**ROYSTONHILL COMMUNITY HUB**  
 174 Roystonhill, 0141 212 7386  
 G21 2LG, roystonhillcommunityhub.org.uk  
 Glasgow



Are you looking for a fresh and unique space, with a beautiful back garden and views of the city, to host your next party? Or maybe a safe local building to host your next class?

## Why not try Roystonhill Community Hub?

Don't just take our word for it here's what others had to say:



Roystonhill Shoto Budo Karate

**5+**

**KARATE CLASSES**

Wednesday 18:00 - 19:00  
 Friday 17:00 - 18:00



空手

**BENEFITS**

- Increased Strength
- Increased Fitness
- Improve your Self Confidence
- Practice Self Defence
- Improve Reflexes and Coordination

**£2.50 PER CLASS FIRST IS FREE!**

**ROYSTONHILL COMMUNITY HUB**  
 174 Roystonhill, 0141 212 7386  
 G21 2LG, roystonhillcommunityhub.org.uk  
 Glasgow

If you are interested, please get in touch on 0141 212 7386 to find out more about booking Roystonhill Community Hub.

# Roystonhill Community Hub

## Volunteer Week

The 1st to the 7th of June saw Volunteer Week, where organisations celebrate all of the hard work volunteers put in to help, and Roystonhill Community Hub is no different. We have a fantastic team of volunteers who help out at The Hub every week and we could not be more grateful to every single one of them.

If you are interested in volunteering and want to find out more about getting involved in your local area, please don't hesitate to get in touch on **0141 212 7386!**

**We want to recognise and say a huge thank you to:**

Adeyunmi Dosumu

Amie-Leigh Donald

Anuli Okafor

Cerys Condon

Debora Helena  
Manuel Neto

Demi Crawford

Eilidh Donald

Ekaterina Vorobeva

Elizabeth Prentice

Hafsah Bubarani Daya

Caleb Thomas

John O'Donnell

Kayleigh Hunton

Keira McCready

Lisa Duffin

Margaret Heaney

Mary Gibson

Natasha McVeigh

Patricia McDonald

Paul Dixon

Paul McGregor

Rachael Christie

Samuel Joseph Vaughan

Svetlana Isaieva

Teigan Curley

Yvonne Monro

Lucy Mbugua

Vonnie Chu Chi Yin

Patricia Isiekwe



## Survey Results

We want to say a huge thank you to everyone that participated in the Roystonhill Community Hub Survey, a whopping 228 of you filled out our survey and we could not be happier with the results!

Congratulations to the winner of the £50 Love to Shop Voucher, Carol McEwan!

Everyone had some fantastic suggestions for new classes and services here at The Hub and we are working hard behind the scenes to put in as many of these as we can so make sure you keep an eye on our social media pages to see when new classes and services start.

We also want to highlight that 97% of you said you were happy with the classes and services currently being offered with The Hub, a number we are delighted with.

We at The Hub take great pride in the community we have built here, and we strive to offer the best we can to the local community, and we will continue to do so!

## Dog Walkers

Here at Roystonhill Community Hub we love seeing all of the dogs that visit our grounds, however we please ask that if there is a private function going on then do not bring them around the back as the people who have hired our hall also hire use of the back garden.

**Thank you for understanding!**



## Staff Contact Details

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Jolanta Dolewska Energy Advisor  
JolantaDolewska@spireview.org.uk  
0141 212 7376

platform  
presents

# Bridge

## FAMILY FESTIVAL

Saturday 29 July | 12 - 4 pm

# 2023

The big Family Festival day  
at The Bridge is back!

FREE  
ENTRY

- Live music
- Children's activities
- Roller Disco
- Community stalls
- Sports tasters
- Performances

A great day out for everyone – come along and join in the summer festivities!

The Bridge, 1000 Westerhouse Road, Easterhouse, Glasgow, G34 9JW

   @platformglasgow

Subject to licence



platform  
the arts centre in Glasgow's east end

platform-online.co.uk  
0141 276 9661  
info@platform-online.co.uk



GlasgowLife

## Want to learn new skills?

Rosemount Lifelong Learning are offering a range of short college courses after the summer holidays which will include:

**Beauty • Child Care • Photography**  
**IT/Digital Skills • Employability Programme**

If you are interested in finding out more pop in and see us at 102 Royston Rd G21 2NU, email [admin@rosemount.ac.uk](mailto:admin@rosemount.ac.uk) or call **0141 553 0808**.

ROSEMOUNT  
LIFELONG  
LEARNING



## CONTACT DETAILS

Tel **0141 552 7928**  
Email [info@spireview.org.uk](mailto:info@spireview.org.uk)  
Website [www.spireview.org.uk](http://www.spireview.org.uk)

## EMERGENCY REPAIR NUMBERS

Gas Heating & Hot Water **01294 468113**  
All Other Emergency Repairs **0800 595 595**